Modified 7/29/2004

Safety Outcome 1, Item 2A

<b>Improvement Goal</b> : The percentage of repeat maltreatment of children will decrease from 10.7 percent in 2000 to 8.9 percent by no later than March 31, 2005.	March 31, 2005:	
Frequency of Measurement: Measurement of progress toward national data standards using AFCARS and NCANDS data will be reported every six months. In addition, quarterly C-CFSR reports will show quantitative progress on improvement and completion of	AFCARS/NCANDS Semi-Annual Measures –	C-CFSR Quarterly Data –
action steps by county.	December 2003: 11.2%  June 2004: Not yet available  December 2004:	March 2004: 11.3% (from 3 <sup>rd</sup> qtr 2003) <mark>June 2004</mark> : 11.1%
By June 30, 2004, we expect to improve by 0.9 percent.	June 2005:	(from 4th qtr 2003) September 2004: Dec 2004: March 2005: June 2005:
<b>Determination of Goal Achievement:</b> The goal will be achieved when this outcome for children improves from 10.7 percent to 8.9	Date Improvement Goal Achieved:	
percent by no later than March 31, 2005, and all action steps are completed.	Date all Action Steps completed:	

Safety Outcome 1, Item 2A Action Steps/Benchmarks	Projected Dates of Completion	Tasks

Action Step 1: The CDSS will identify promising practices by reviewing the literature and practices in place in high performing counties (see glossary), such as comprehensive safety, risk, and needs assessment, and implement in every high priority county (see glossary). Specifically, in Los Angeles, the County has implemented a standardized approach to safety and risk assessment on all referrals. The County is in the process of implementing this same process at all key decision points in the life of a case (Emergency Response, Family Maintenance, Family Reunification, and Permanent Placement). Further the County is developing a comprehensive needs assessment that will be applied to all children entering the system. The CDSS will use the C-CFSR quarterly performance information to track progress in Los Angeles and to identify other counties that need assistance in meeting performance targets, and provide technical assistance (see glossary) to improve assessment practice and to coordinate access to services for families.

Cross-reference to Safety Outcome 1, Item 2b; Safety Outcome 2, Items 3 & 4; Permanency Outcome 1, Item 5)

Safety Outcome 1, Item 2A Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	
Promising Practices of high performing counties will be identified.	09/03	The CDSS will review safety practice literature (07/03)  Completed 7/03.  Using C-CFSR (Matrix #1A&B) CDSS will identify and develop a list of high performing counties for the performance indicator in this specific improvement goal (07/03)  Completed: The C-CFSR process began implementation in the first quarter of 2004, and counties received their individual data. High performing and high priority counties were identified.  Using both online (CWS/CMS) and onsite reviews, CDSS will identify and document successful hotline, intake, risk/safety/needs assessments, procedures, systems and program practices (07/03)  Completed.  CDSS will develop a Promising Practices Guide which will include model procedures, systems and practices (08/03)  Completed.  CDSS will release guide to all counties in an ACIN as a resource to all counties. (09/03)  Completed. The Promising Practices Guide was completed 09/30/03, approved, and distributed to counties via ACIN. The
		ACIN (number I-65-03) is available to all counties on the CFSD website.
Technical assistance will be provided to three high priority counties each quarter to assist in meeting performance targets and in improved	06/05 Co. / Date	Using Safety outcome C-CFSR (Matrix #1A &B) data, CDSS will identify a list of all high priority counties (7/03)  High priority counties were identified using the C-CFSR data for this indicator.
assessments and coordinating access to services. Quarterly reports will document that the technical assistance has been provided.	1-3: 9/03 4-6: 12/03 7-9:	<ul> <li>From the high priority list, CDSS will select three counties to provide TA (07/03).</li> <li>✓ CDSS is continuing to work with 11 counties this quarter in the area of safety, including on issues regarding this indicator. They are: Contra Costa, Glenn, Humboldt, Los</li> </ul>

Safety Outcome 1, Item 2A	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
	03/04	Angeles, Placer, Sacramento, San Luis Obispo, San Mateo,
	10-12:	Stanislaus, Tehama and Trinity. CDSS provided technical
	<mark>06/04</mark>	assistance and program support to these counties during
	13-15:	this quarter on April 16, June 16, June 17 and June 25.
	09/04	✓ In addition, technical assistance was also provided to
	16-18:	Lassen County for the purposes of improving their child
	12/04	welfare system related to safety and to regulatory
	19-21:	compliance. In May 2004, CDSS conducted an onsite
	03/05	review of social work practices in Lassen County. CDSS
	22-24:	and Lassen County have agreed upon a corrective action
	06/05	plan. In the next quarter, Lassen and Los Angeles will
		continue to receive technical assistance, and an onsite
		visit to Kern County is planned for the upcoming quarter.
		3 Using both online (CWS/CMS) and onsite reviews, CDSS will
		perform an analysis of the three high priority counties' current
		procedures, policies, systems and practices (07/03).
		✓ The CDSS is assisting these (and other) counties in
		analyzing procedures, policies, systems and practices in
		order to prepare their county Self Improvement Plans
		(SIPs). The SIPs will contain goals and timelines. Technical
		assistance will continue to be provided to counties as they
		prepare their SIPs.
		reviewed by CDSS staff to identify performance levels;
		analysis of performance; strengths and needs of the
		counties; and strategies used or needed to maintain or to
		improve performance. Additionally, the review of the Self
		Assessments will be used to identify the outcomes the
		counties will focus on to improve performance via the SIP,
		as well as identify areas to be explored during the PQCR.
		4 In partnership with each county, CDSS will compare the findings in
		the three counties to the Promising Practices Guide and develop a

Safety Outcome 1, Item 2A	Projected	Tasks
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	Completion	
		written action plan of specific procedures, policies, systems and practices to be implemented and identify steps, resources and timeframes (08/03).  The CDSS provided technical assistance and program support in particular to the counties mentioned above. In addition, CDSS also provided technical assistance to a number of counties in the preparation of their county Self Assessments. (See Item 31 for detail on technical assistance and program support provided to counties in preparing their Self Assessments.)  CDSS staff is now assisting counties in analyzing procedures, policies, systems and practices in order to prepare their county plans.  county's assessed needs and gaps, to the three counties during the implementation of the county action plans. Quarterly reports will document that the technical assistance has been provided (09/03).  The CDSS provided technical assistance and program support to a number of counties in the preparation of their Self Assessments. The CDSS is now assisting counties in analyzing procedures, policies, systems and practices in order to prepare their county plans. County self-assessments were due June 30, 2004, with SIPs to follow by September 30, 2004.
CDSS will monitor and document the implementation of each county's action plan	06/05	<ol> <li>See tasks above.</li> <li>to each county until performance goals are met. Quarterly reports will document that the technical assistance has been provided (09/03, 12/03, 03/04,06/04, 09/04, 12/04, 03/05, 06/05).</li> <li>✓ See tasks above.</li> </ol>

Safety Outcome 1, Item 2A	Projected	Tasks
Action Steps/Benchmarks	Dates of Completion	
	Обітрісціон	<ul> <li>3. Every quarter three new high priority counties will be selected for TA through the end of the PIP. A new TA cycle will be completed each quarter for 12/03, 03/04, 06/04, 09/04, 12/04, 03/05 and 06/05.</li> <li>✓ CDSS has provided technical assistance and program support to counties. Technical assistance will continue to be provided to the counties over the upcoming months.</li> <li>4.</li> <li>C-CFSR (Matrix #1A &amp;B) and report quarterly beginning 12/03. (06/05)</li> <li>✓ The C-CFSR process was implemented beginning the first quarter of 2004, counties received their individual data to assist them in preparing their Self Assessments. CDSS is tracking safety outcome data both statewide and on a county-by-county basis.</li> </ul>
Los Angeles County will implement a risk assessment process at all key decision points within the life of the case	11/03	A training plan was developed to implement on a priority basis as follows:  1. All Los Angeles County Hotline staff have been trained in completing assessments and are using decision tree protocols.  Completed 2/03.  2. All Los Angeles County Emergency Response workers have been trained and started using risk and safety assessments for all referrals.  Completed 4/03.  3. All Los Angeles County Emergency Response workers were trained and started using the strengths and needs assessment.  Completed 4/03.  4. All Los Angeles County Family Maintenance and Family Reunification staff will be trained in risk and safety assessments to ensure the safety of children in-home as well as those returning home. In addition, they will be trained to use the strengths and needs assessment and begin using them (11/03).

Safety Outcome 1, Item 2A Action Steps/Benchmarks	Projected Dates of	Tasks
Action Steps/Benchmarks	Completion	
		<ul> <li>✓ Completed. All FM, FR and PP workers and their supervisors in the County have been trained on the use of the safety and risk assessment, family strengths and needs assessment and reunification tools. As of March 2004, all offices are utilizing the SDM tools.</li> <li>5 All new staff will receive training, and refresher training will be available as needed beginning 04/03. (06/05)</li> <li>✓ Completed 04/03. New staff and refresher training is available.</li> </ul>
CDSS will provide technical support on the implementation of risk assessment in Los Angeles county	06/05	Beginning 10/02 and as needed, CDSS and our contract staff will continue to provide focused technical assistance to assist Los Angeles County in the full implementation of risk assessment.  (06/05)  The National Council on Crime and Delinquency's Children Research Center continued to provide technical assistance on the implementation of risk assessment to Los Angeles County during the quarter. Full implementation of the risk assessment has been completed in Los Angeles County as of March 2004, but technical assistance continues to be provided as needed.
CDSS will monitor the implementation of risk assessment in Los Angeles County	06/05	The CDSS will report quarterly on the status of implementation and the technical assistance provided (09/03, 12/03, 03/04, 06/04, 09/04, 12/04, 03/05, 06/05)  ✓ See above tasks.  ✓ SDM has been fully implemented in Los Angeles County, and all offices are utilizing the SDM assessment tools.  ✓ The SDM Utilization Report was launched in March 2004. This report monitors staff use of the Safety and Risk Assessment tools department-wide. The SDM Utilization Report is being expanded to include reporting on Risk Reassessment and Reunification Reassessment tools. It is expected these reports will be available by Sept. 2004.  ✓ Los Angeles County is in the process of standardizing the

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This change will allow counties to have	e appropriate flexib of legislation, CDS	completion of the Investigation Narrative document on CWS/CMS by integrating the results of the SDM Safety and Risk tools. This will provide a template to assist workers to ensure that narratives are clear and concise.  The SCSWs (supervising social workers) have been trained and plans are under way to train Emergency Response workers. ER staff will be training on the use of the Family Strengths and Needs Assessment, Investigation Narrative and the sample Detention report. Additionally, sample Detention, Jurisdictional, Dispositional and Status Review Court Reports have been developed to provide staff concrete examples of SDM assessment tool integration into these reports. These tool samples are available online for staff access.  Posal to modify the current 12-month limit on Family Maintenance Services. ility and enough time to ensure child safety and improved family functioning S will implement statewide. (Cross-reference to Safety Outcome 2, Item 3
Prepare a policy analysis, including legal issues to identify the issues/problems with the statute as currently written. Discuss issues and decide if statutory/regulatory changes are necessary.	04/03	The CDSS completed policy analysis as part of documentation of changes necessary for PIP (04/03).  ☑ Completed.
Analyze fiscal impact (including cost avoidance for re-entries) if the 12-month limit were extended.	05/03	The CDSS completed fiscal analysis as part of May Revise to the Governor's Budget (05/03).  ☑ Completed.
Submit proposal	05/03	Introduced language into Trailer Bill as part of the May Revise (05/03).  ☑ Completed. A legislative proposal was developed by CDSS and submitted in May 2003 to the Legislature for possible inclusion in budget trailer language. A decision by budget committee staff

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	Completion	
		was made not to include the language at that time pending
		further policy discussions about the proposal.
		✓ The legislative proposal was resubmitted to the Legislature, and
		was introduced in a bill, Assembly Bill 2795 (Wolk) on February
		20, 2004.
If legislation passes, implement	09/03	Legislature.  The CDSS will identify implementation issues, including fiscal, claiming,
through All County Letter (ACL) and	(assumes	regulation changes, initial and ongoing training needs and CWS/CMS
regulation processes as needed.	legislation	changes (07/03).
	passes on	✓ As legislation has not yet passed, fiscal, claiming, regulation,
	7/1/03)	training and CWS/CMS changes cannot be considered at this
		time.
		The CDSS will draft, with County input, an implementing ACL
		incorporating necessary initial implementation instructions including
		countywide level staff training instructions, procedures and system
		changes. ACL will instruct counties to ensure all FM case carrying staff
		and supervisors be trained on this change within 30 days of receipt of letter (08/03).
		As legislation has not yet passed, an ACL cannot be drafted. CDSS will issue implementing ACL, which as a formal policy letter has
		full authority to implement new provision of law (09/03).
		✓ As legislation has not yet passed, an ACL cannot be issued.
		CDSS will incorporate this change into statewide training curriculum.
		(09/03). (Cross reference to Systemic Factor 4 Items 32 and 33.)
		☑ As legislation has not yet passed, training cannot be modified.
		CDSS will initiate CWS/CMS change process request and include in
		first available system update, interim workaround instructions will be
		provided, if feasible, to the counties as appropriate (09/03). (Note-If
		CWS/CMS change requires Federal IT approval, implementation will be
		delayed).
		✓ As legislation has not yet passed, CWS/CMS cannot be

Safety Outcome 1, Item 2A	Projected	Tasks
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	Completion	
		modified.
		1 CDSS will begin regulation change process (0/02); regulation
		CDSS will begin regulation change process (9/03); regulation changes take approximately nine monthsACL remains in force
		during the interim time period.
		✓ CDSS will begin the regulation change process when the
		legislation passes.
CDSS will monitor implementation	06/05	CDSS will track quarterly, using the CWS/CMS, the increase in
oboo wiii moriitor impromontation	00/00	cases where services are extended beyond 12 months in order to
		ensure county implementation of this law and policy change
		beginning (12/03, 03/04, 06/04, 09/04, 12/04, 03/05, 06/05).
		☑ As legislation has not yet passed, it is not yet necessary to track
		the number of increased cases.
		Department of Mental Health (DMH), the California Department of Alcohol
		sociation (CWDA), Chief Probation Officers of California (CPOC), the
		ors, alcohol and drug program directors (Proposition 36 funding), and the
· · · · · · · · · · · · · · · · · · ·		e Commission to ensure that children and families in the California child
•		or services across systems. The main part of this effort, however, will occur
		ing process described in the introduction. The state will review and approve
	,	emove any systemic barriers identified by counties. In addition, as part of ill review and approve the county plans and use this information to identify
		(Cross-reference to Permanency Outcome 1, Item 5; Well-Being
Outcome 1, Item 17; Systemic Facto		(Cross-reference to Fermanency Outcome 1, Item 3, Wen-Benny
The CDSS Deputy Director of	06/05	Letter of invitation sent by Director Saenz to directors of named
Children and Family Services, along	33.33	departments (May 13, 2003)
with the CDSS Deputy Director of		☑ Completed.
Welfare to Work, will convene		Appointments made by respective directors (05/03)
monthly meetings with program		☑ Completed.
deputy directors at the Departments		First meeting held May 21, 2003; regular monthly meetings to begin.

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of Alcohol and Drug Programs, Heath Services, Mental Heath, Developmental Services, Justice and Education to ensure cross- departmental coordination and implementation of the PIP and Redesign efforts. This group is called the "Interagency Child Welfare Services Team" and will focus on optimizing good outcomes for children and families served in common between and among departments.		(06/05)  ✓ Meetings this quarter were held April 23, May 25, June 7 and June 25, 2004.  The April 23 meeting of the Interagency Child Welfare Team had updates on:  ○ Approved Fiscal Strategies Proposal and Next Steps ○ Cohort 1 County Activities ○ Title IVE waiver ○ County specific outcomes data  There was also discussion of the Outcomes Matrix, which was developed to display State department programs, and then provide a means to analyze overlap and gaps in services. The final version will display the data collected from each Department reported by the Federal Child Welfare Services (CWS) Program Improvement Plan and the California CWS Outcome and Accountability System outcomes and indicators. The reader will know which agency is providing services, who receives the service, who funds the services, etc. The idea is to show how the programs administered by different departments/agencies contribute to achieving designated outcomes with a companion narrative organized by: ○ Safety ○ Permanency and Stability ○ Child, Family and Community Wellbeing Outcomes and Indicators by System (e.g. a Statewide Information System Or Case Review System).  The May 25 meeting of the Interagency Child Welfare Team had updates on:  • Title IVE waiver (for Los Angeles and 20 additional counties) was reviewed  • Governor's May Revise

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	Completion	
		County Self Assessments due June 30
		The June 7 Interagency meeting discussed the Fiscal Proposal (See Item Permanency 5 for more detail). The Fiscal Proposal implementation timeline has been extended two months to more directly involve the counties in implementation planning. CWDA has named two county directors (Phil Crandall of Humboldt County and Bud Bautista of Placer County) to represent them. CDSS is convening a state and county meeting to review the proposal and work on the contract language.
		The Proposal was presented by Bruce Wagstaff, Deputy Director, CDSS and reviewed/commented on by designated county directors and their program and fiscal staff, as well as State designees from the Interagency Workgroup (CDSS, DHS, ADP, DDS and DMH). High level staff attended via videoconference from Los Angeles, San Luis Obispo and Trinity Counties. Attendees from Los Angeles County included high level staff from DCFS, CAO and the Department of Mental Health.
		☑ The Fiscal Proposal contract, activities and timeline were discussed. The State and County Interagency Program and Funding Team Fiscal Strategy Proposal focuses on maximizing and leveraging available resources through cooperative program and funding efforts around shared outcomes and target populations. Given current budget realities, this proposal focuses on the smart allocation of resources consistent with requirements for each funding source and integration of services to help accomplish goals with limited resources. This process includes Regional, Statewide fiscal and Program Networks and the

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	Completion	Team working together to: (1) develop knowledge and expertise on funding issues; (2) identify state and federal fiscal issues needing resolution; and, (3) develop and implement strategies to address common concerns around state and federal funding issues. Specifics include: This process will be supported by fiscal experts; The Team commits to identifying and committing programmatic and fiscal staff from their departments to attend meetings of the Statewide Fiscal and Program Network, which will meet monthly for the first 6 to 9 months; The selected State Interagency Team department staff will help provide answers to technical issues that arise for counties.  At the June 25 meeting of the Interagency Child Welfare Team, The State Interagency Team Fiscal Contract proposal was reviewed with commitments from the team members on matching funding to the \$100,000 Foundation Consortium contribution. The State Interagency Team Fiscal Contract is targeting implementation in October. Discussion included selecting the contractor and convening the State agency representatives to provide input on the fiscal academy curriculum.  The Team reviewed the recommendation made by Phil Crandall, Humboldt County, to add county representatives to the Team. Also, Bruce Wagstaff reviewed the concept of developing an Interagency Team Work Plan that would identify the strategies and activities that the Team would work on in the coming year. He stressed that the Team focus was not exclusively on child welfare services, but on how state agencies could better work together to achieve improved outcomes for shared populations.
		contribution. The State Interagency Team Fiscal Contract is targeting implementation in October. Discussion included selecting the contractor and convening the State agency representatives to provide input on the fiscal academy curriculum.  The Team reviewed the recommendation made by Phil Crandall, Humboldt County, to add county representatives to the Team. Also, Bruce Wagstaff reviewed the concept of developing an Interagency Team Work Plan that would identify the strategies and activities that the Team would work on in the coming year. He stressed that the Team focus was not exclusively on child welfare services, but on how state agencies could better work together to achieve improved

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		<ul> <li>2 First item of business will be development of a Team Charter outlining purpose, membership, first tasks and timelines. Areas of focus for the Team include: identifying and removing interagency systemic barriers to accessing services; coordination of services at the state and local levels; leveraging of funds across program areas; policy development to promote service coordination and integration. (09/03)</li> <li>☑ Completed.</li> <li>CDSS will share a copy of the charter with ACF. (09/03)</li> <li>☑ Completed.</li> <li>The Team will be informed, on an ongoing basis, by the C-CFSR process including self-assessments and SIPs. (09/04)</li> <li>☑ Beginning 9/03, the team has been briefed as to the C-CFSR process, and they will begin receiving information regularly after the county self-assessments and SIPs are submitted 6/04 and 9/04, respectively.</li> <li>The Interagency Team will prioritize and make recommendations based on the CDSS analysis (12/04)</li> <li>☑ No report due this quarter.</li> <li>3 Policy changes will be implemented through appropriate regulatory, statutory instructions to county agencies beginning 09/04. (06/05)</li> <li>☑ No report due this quarter.</li> </ul>
The Interagency Team, as appropriate will implement changes within their areas of responsibility.	06/05	CDSS will review all counties' self-assessments and compile and analyze the data on service array, gaps and barriers beginning 09/04. (06/05)  No report due this quarter. CDSS and other interagency departments will provide technical assistance to high priority counties, i.e., counties that have identified significant gaps in the service array, including providing counties guidance on strategies for improving building capacity and access to services – to be included in the county SIP beginning 1/05. (06/05)

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	Completion	
		☑ No report due this quarter.
		CDSS will review all SIPs and compile and analyze the information
		contained in the SIPs. Based on this analysis make appropriate
		recommendations for the federal and state governments, including
		resource issues as well as other state and federal level issues. CDSS
		will share these findings with the Interagency Team. (03/04, 06/04, 09/04, 12/04, 03/05, 06/05)
		✓ The county self assessments were due June 30, 2004, and the SIPs will be submitted by September 30, 2004. After the
		review and analysis of information contained in the self-
		assessments and SIPs has been completed,
		recommendations will be made and the information shared
		with the Interagency Team.
CDSS will monitor implementation of	06/05	CDSS will track and report quarterly on completion of the Interagency
state/county changes in policy,		Teams recommendations. (03/04, 06/04, 09/04, 12/04, 03/05, 06/05).
procedure and regulation		☑ See above tasks.
recommended by the interagency		
work group.	0140 5 1 1	
		, will begin developing and implementing a statewide comprehensive
		levels of safety, risk, parental protective capacity and family strengths and
		to Safety Outcome 1, Item 2B; Safety Outcome 2, Items 3 & 4; 1, Item 20; Systemic Factor 5, Item 37)
The Safety and Practice Workgroup	08/03	Research and analysis of national safety and risk assessment
of the CWS Stakeholders Group	00/03	processes completed. (06/02).
determined effective elements of		✓ Completed.
current safety assessment tools in		Safety and Practice Workgroup formed (10/02). Consultants selected to
use throughout the country for in the		support workgroup in development of California's safety, risk and
development of an approach to the		protective capacity assessment (11/02).
assessment of safety, risk, parental		☑ Completed.
protective capacity, and family		Research, analysis, and constructs of California's safety, risk and
strengths by California's counties.		protective capacity assessment approach (06/03).
		☑ Completed.

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		Completion of California's approach to the safety assessment, including tools and how they apply to both in and out-of-home care. (08/03)  Completed. Research and analysis was completed, and the report submitted to CDSS 9/03.
Los Angeles and two medium sized counties (see Glossary) will begin testing the safety assessment approach that embodies the approach developed by the Safety and Practice Workgroup. Safety and risk components will be implemented, as well as a strengths and needs assessment component. The strengths and needs assessment will be used to determine the level of family need in key service areas and be utilized for case planning and service provision. These assessments will be conducted throughout the life of the case. The use of safety assessment tools that embody the approach developed by the Safety and Practice Workgroup will be fully implemented in Los Angeles and the other two test site counties.	05/04	Begin testing the approach to safety assessment through the application of safety assessment tools in Los Angeles and two medium sized counties (09/03).  ✓ Testing has begun. To assist counties in integrating the safety assessment approach, differential response and other practice strategies, a Request for Application (RFA) was sent to all 58 counties in April 2003. A total of \$2.6 million in CDSS incentive funds was provided to counties to assist them with planning, assessing and developing implementation strategies for comprehensive safety assessment, differential response and other practice improvements.  ✓ Early implementing counties (eleven counties, including Los Angeles) began meeting in September 2003, and are receiving support and technical assistance in the areas of CWS Redesign Implementation Guide modules; safety, risk and protective capacity assessment tools; and standardized practice planning. Members of the implementation cohorts are transferring learning by sharing successes and problem-solving through the Breakthrough Series Collaborative (see Redesign Report or previous quarterly reports).  ✓ The Breakthrough Series Collaborative convened the 11 early implementing counties on June 16 and 17 to share information on successful PDSAs (The education of counties regarding process methodology: Plan, Do, Study, Act, or PDSA) over the last quarter. An example of a PDSA: For one month, one child welfare services screener will call as many families that have been reported to him/her and evaluated out. He will ask if they have stressors/problems,

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	Completion	and when warranted, make an offer of referral to another service in the community. (This is the "P" of the PDSA.) The social worker will study the impact of this action and if it proves to be effective, will consult with a team and possibly implement it on a larger scale.  Also discussed was the work being done to date on the California Comprehensive Safety Assessment System and the three track protocols associated with Differential Response, and how to use that information to plan new PDSAs and integrate successful changes to practice. They will then share that information on the Breakthrough Series' website Extranet, just one strategy to spreading success.  The Breakthrough Series' Collaborative Extranet is a website that allows the 11 early implementing counties to exchange questions, comments, insights and information in real time and includes a discussion board and individual sections on shared documents, monthly reporting and a learning session evaluation, all for the purpose of implementing key components of the Child Welfare Services Improvement Program (Redesign). It also includes references to the learning materials presented at the learning sessions as well as links to websites relevant to child welfare system improvements.  CDSS will provide technical assistance, in the form of onsite training of staff and monitoring of use of tools to Los Angeles and two medium sized
		counties to test the formal safety assessment process beginning 09/03.
		(05/04)  Beginning 9/03, CDSS selected 11 counties, including Los Angeles, to be early implementers (Cohort 1) as part of Redesign. As part of this process (see #1 above), counties tested the approaches to safety assessment.

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		✓ Members of the 11 early implementing counties (Cohort 1) are continuing to receive training, support and technical assistance from CDSS and from consultants on the safety assessment process. The counties participated in all day sessions on April 16 and June 25. (see above tasks)
The safety assessment approach will be evaluated and recommendations will be made for any adjustments before expanding the number of counties using it.	05/04	CDSS will evaluate the test results and make any necessary adjustments to safety assessment process/tools/training (05/04).  See tasks below.
The validated safety assessment is implemented in 25 counties.	06/05	Twenty-five counties will be selected to begin preparation to utilize the new approach to safety assessment. Counties will have detailed implementation plans developed through the Request for Applications (RFA) planning process which are approved in advance by the CDSS. (01/04)  The assessment approach was examined closely during the first quarter of 2004 by workgroups attended by the 11 county child welfare directors and their line staff who reported their recommendations to the Advance Leadership Team.  The workgroups and Team are working to reach consensus on the details of how the approach and tools help determine which response paths a referral receives, and how to best assess and serve children and families throughout the life of the case. Counties will begin examination of the approach in their counties after the details are finalized.  The 11 Counties Advance Leadership Team:  The 12 Counties Advance Leadership Team met on April 16 and June 25. The assessment approach was discussed at each of these meetings. Also discussed was a cross walk developed which displayed characteristics of Structured

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		Decision Making (SDM) and other county safety
		assessment models along with those of the new California
		Comprehensive Safety Assessment System. Counties were
		provided with a final copy of the California Comprehensive
		Safety Assessment System, and they provided feedback
		and approved the Path of Response Guidelines (guidelines
		for the three tracks of Differential Response).
		Assessment Workgroup meetings:
		The Assessment Workgroup met on April 22, May 4, June 3,
		June 14 and June 24, and the following were discussed and/or
		approved:
		<ul> <li>Completed draft protocols for Phase 1: Hotline and Pre-</li> </ul>
		Contact Activities and Phase 2: Initial In-Person
		Assessment
		<ul> <li>Aligned draft protocols with Path of Response work</li> </ul>
		(details the flow of a child/family through each of
		California's Differential Response Paths)
		<ul> <li>Drafted outline for The California Comprehensive Safety         Assessment System which contains three key     </li> </ul>
		components:
		Component 1: Evidence-based Practice
		■ Component 2: Protocols (Process & Procedures)
		for Each Phase of case activity
		Component 3: Tools and Documentation
		<ul> <li>Classified required data fields for California</li> </ul>
		Comprehensive Safety Assessment System as one of
		the following:
		<ul> <li>Already exists in CWS/CMS and will continue to</li> </ul>
		be used as is
		<ul> <li>Exists in CWS/CMS but will need to be used</li> </ul>
		differently

Safety Outcome 1, Item 2A	Projected	Tasks
Action Steps/Benchmarks	Dates of Completion	
		<ul> <li>Not in CWS/CMS—must be added via a "work around"</li> </ul>
		<ul> <li>Reviewed and edited drafts of assessment tools that integrate Structured Decision Making (SDM) with the California Approach to the Assessment of Safety, Risk, and Protective Capacity</li> </ul>
		<ul> <li>Presented drafts and invited feedback to key counties at the Breakthrough Series Collaborative Learning Session</li> </ul>
		National Resource Center for Family-Centered Practice's Comprehensive Assessment Guidelines Advisory Committee Meeting
		On June 7, a consultant to the California Assessment Workgroup attended and participated in the National Advisory Committee Meeting to review a final draft of the Guidelines Product. The National Advisory Committee members gave input into the California Comprehensive Safety Assessment System.
		Key considerations in the Comprehensive Assessment were subsequently incorporated into the California Comprehensive Safety Assessment System.
		Meeting with SDM Consultant On June 14, a meeting was held with the consultant and drafts developed of assessment tools that integrate SDM with the California Approach to the Assessment of Safety, Risk and Protective Capacity.
		Meeting of All Counties Utilizing SDM On June 30, all counties that use SDM were briefed on the California Comprehensive Safety Assessment System,

Safety Outcome 1, Item 2A	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	including advances in synthesizing SDM with the California
		Approach to the Assessment of Safety, Risk, and Protective
		Capacity.
		Counties selected to implement the safety assessment will begin using
		the new approach beginning and will roll out as resources are available
		to start implementation 05/04. (06/05)
		✓ This item was delayed due to an adjustment in the
		timeframes, the number of counties and funding decisions made by the California Legislature, and roll out will most
		likely begin in the July-September quarter.
		All counties implementing the safety assessment will be fully
		operational within three months of start date. CDSS will review and
		have copies of each county's operational procedures that instruct staff
		on safety assessment. (06/05)
		☑ No report due this quarter.
The CDSS will monitor the progress	06/05	CDSS will report progress of the implementation of the safety
of the implementation of the safety		assessment approach in each county, including staff training and
assessment approach to ensure it is		development of procedures quarterly. (06/04, 09/04, 12/04, 03/05,
used countywide throughout the life of the case.		06/05).
	and implement a	✓ See previous tasks.  framework for a differential response system as part of the CWS Redesign
		s 3 & 4; Well-Being Outcome 1, Item 17; Systemic Factor 5, Item 36)
The differential response framework	06/03	A RFA was sent to all 58 California counties (04/03) to solicit proposals
will be developed to include elements	00.00	on implementing elements of the Redesign and 51 counties have
necessary to meet the needs of		responded and will receive planning grants to prepare for
children and families. Elements of		implementation of various elements (05/03).
the design will include: 1) structures		☑ Completed.
and protocols necessary for		The CWS Stakeholders Workgroup Differential Response and Case
communities to build capacity,		Resolution will complete the differential response framework (06/03).
develop resources and create		☑ Completed.
partnerships to create an array of		

Safety Outcome 1, Item 2A Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	
quality services and; 2) assessments, tools and protocols for counties to respond to the needs of children and families from hotline screening protocols on how to assess and engage with families, identifying service needs, skills on connecting families to community resources and finally, ensuring appropriate follow up that families received services.		
Los Angeles and two medium sized counties will be designated Redesign test counties to test the implementation of differential response system.	06/04	Los Angeles and two medium sized counties will begin implementation of differential response 09/03. (05/04)  Implementation has begun. On September 23, 2003, eleven counties were chosen as early implementing counties, and include Los Angeles County.  Advanced workgroup meetings – April 16 and June 25  At the April 16 meeting the Differential Response Track Protocols were reviewed and discussed. The Track Protocols are made up of two documents: a graphic depiction or map of the three paths of response over the life of a case and the high-level activities associated with each path, and a narrative that supports each path. The purpose of this document is to provide counties with technical assistance on the shift to differential response practice, gain consensus and work toward a final implementation tool. The three paths are: Community Response, CWS/Partner Response and a CWS-High Risk Response which results in a designation as to who is responsible for the first face to face contact and the initiation of the comprehensive assessment process.

Safety Outcome 1, Item 2A	Projected	Tasks
Action Steps/Benchmarks	Dates of Completion	
	Completion	<ul> <li>At the June 25 meeting, counties were provided with a final draft of Path of Response Guidelines. These documents are meant as guides, not prescriptions, as each county's population is unique, so they do not dictate a specific type or description of intervention or service provision. The initial contact will be followed by a continuum of care that must be flexible and responsive to the needs of the individual; family and not necessarily structured according to the original appraisal of the response required.</li> <li>Differential Response/Paths of Response – May 27 and June 7</li> <li>At these meetings, the narrative was developed along with maps of three paths, including an overview narrative and map.</li> <li>The final draft was submitted to the Advanced Leadership workgroup on June 25<sup>th</sup> for final edits.</li> <li>Edits were incorporated into the final product, and submitted for testing and general distribution to implementing counties and stakeholders.</li> </ul>
Evaluate the test sites implementation of differential response.	05/04	CDSS and our consultants will evaluate the test sites implementation and make adjustments as needed to the tools, assessments and protocols. (05/04)  See above tasks.  Twenty-five counties will be selected to begin advanced training in preparation for implementing differential response including training, resource development and protocols (04/04).  This item was delayed due to an adjustment in the timeframes, the number of counties and funding decisions made by the California Legislature. The implementation schedule is being revised, and we hope to have details to report more next quarter.

Safety Outcome 1, Item 2A	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
Implement differential response in	06/05	The selected counties will begin implementation of differential response
selected counties.		and roll out as resources are available starting 05/04. (06/05)
		☑ This item was delayed due to an adjustment in the
		timeframes, the number of counties and funding decisions
		made by the California Legislature, and roll out will most
		likely begin in the July-September quarter.
		CDSS will provide ongoing technical support to all implementing
		counties, through our consultants on training, resource development
		strategies and leveraging existing resources beginning 05/04. (06/05)
		☑ See above tasks.
The CDSS will monitor the progress	06/05	CDSS will track completion of implementation plans and quarterly data
of implementation of differential		from the C-CFSR on hotline calls, responses, intake and services as
response in the counties.		measured from point of county implementation to ensure progress.
		(09/04, 12/04, 03/05 and 06/05).
		✓ No report due this quarter.
Program Contacts - Action steps 1, 2 & 3: Nina Grayson; Action steps 4 & 5: Eileen Carroll		

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Safety Outcome 1, Item 2B

Improvement Goal: The percentage of maltreatment of children in foster care will decrease from 0.67 percent in 2000 to 0.53 percent no later than March 31, 2005.	March 31, 2005:	
Frequency of Measurement: Measurement of progress toward national data standards will be reported every six months from AFCARS/NCANDS. C-CFSR quarterly reports will report	AFCARS/NCANDS Semi-Annual Measures:	C-CFSR Quarterly Data: –
quantitative progress on improvement by county and the completion of the action steps.	December 2003: 0.81 %  June 2004: Not yet available  December 2004:	March 2004: 0.87% (from 3 <sup>rd</sup> qtr 2003) <mark>June 2004</mark> : 0.90%
By June 30, 2004, we will improve by 0.07 percentage points.	June 2005:	(from 4th qtr 2003) September 2004: Dec 2004: March 2005: June 2005:
<b>Determination of Goal Achievement:</b> The goal will be achieved when the State's rate of safety for children improves from 0.67	Date Improvement Goal Achieved:	
percent, using the alternate data source for the year 2000, to 0.53 percent by March 31, 2005. All action steps will be completed.	Date all action steps completed:	

Safety Outcome 1, Item 2B	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
Action Step 1: The CDSS will work with I	high priority count	ies (see glossary) to identify problem areas (see C-CFSR matrix) and will
		es to implement strategies to reduce the incidence of child abuse and
		n the process of assessing and re-engineering all placement policies and
practices with a focus on reducing incider	nts of maltreatmen	
The CDSS will analyze data and stratify	09/03	CDSS will analyze C-CFSR data stratified by age and placement
it by age and placement type to identify		type to identify where abuse in out-of-home care occurs (e.g. group
where abuse in foster care is occurring		homes, trial home visits) (09/03).
(e.g. group homes, trial home visits).		☑ The C-CFSR process began implementation in the first
		quarter of 2004, and counties received their county data.
		☑ The new fields added to collect this data are being used.

<sup>&</sup>lt;sup>1</sup> The baseline data in the safety profile was set at 1.06 percent; however a recalculation using the same methodology resulted in a revised measure of .67 percent.

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		At this point, from a preliminary analysis of the data, CDSS staff doesn't feel as if we have enough data yet to conduct a valid analysis. We are continuing to monitor the data, and hope to have something more definitive next quarter.
The CDSS will work with three counties per quarter, and make recommendations based on the findings to reduce the incidence of child abuse and neglect in foster care. Progress toward completion of the benchmark will be documented in the quarterly reports.	06/05 Co. / Dates 1-3: 09/03 4-6: 12/03 7-9: 03/04 10-12: 06/04 13-15: 09/04 16-18: 12/04 19-21: 03/05 22-24: 06/05	Using safety outcome C-CFSR data (Matrix 1C, 1D &2A) CDSS will develop a list of all high priority counties (07/03).  The C-CFSR process began implementation in the first quarter of 2004, and counties received their county data. High performing and high priority counties were identified. From the high priority list, CDSS will select three counties to provide technical assistance (07/03).  CDSS is working primarily with 11 counties in the area of safety, including on issues regarding this indicator. They are: Contra Costa, Glenn, Humboldt, Los Angeles, Placer, Sacramento, San Luis Obispo, San Mateo, Stanislaus, Tehama, and Trinity.  CDSS provided technical assistance and program support to these counties during this quarter, as well as to a number of other counties, particularly in the preparation of their county Self Assessments. (See Item 31 for detail on technical assistance and program support provided to counties in preparing their Self Assessments).  CDSS staff is now assisting counties in analyzing procedures, policies, systems and practices in order to prepare their county plans.  CDSS staff is now assisting counties current procedures, policies, systems and practices (07/03).  Counties have submitted their Self Assessments, which

Safety Outcome 1, Item 2B	Projected	Tasks
Action Steps/Benchmarks	Dates of Completion	
		were due by June 30, 2004. Their SIPs are due September 30, 2004, and will outline their program goals.  2.   three counties to the Promising Practices Guide and develop a written action plan of specific procedures, policies, systems and practices to be implemented and identify steps, resources and timeframes (08/03).  As described above, CDSS is assisting counties in analyzing procedures, policies, systems and practices in order to prepare their SIPs, which are due September 2004, and will outline their program goals and timelines.  CDSS staff will provide written and onsite technical assistance, based on specific county's assessed needs and gaps (including training for hotline supervisors as needed), to each county during implementation of the county action plans. Quarterly reports will document that the technical assistance has been provided (9/03)  The CDSS provided technical assistance and program support to counties during the quarter (see dates above). The CDSS is assisting the counties in analyzing procedures, policies, systems and practices in order to prepare county plans. Technical assistance and training will continue to be provided over the upcoming months as SIPs are drafted.
CDSS will monitor the implementation of improvement strategies.	06/05	CDSS will track and document completion of all steps in the action plan (09/03).  ☑ See above tasks.  CDSS will track county safety outcome improvement data from the C-CFSR (Matrix 1C, 1D & 2A) and report quarterly (12/03, 03/04, 06/04, 09/04, 12/04, 03/05,06/05).  ☑ The C-CFSR process was implemented beginning the first quarter of 2004, and counties received their data to assist them in preparing their Self Assessments. CDSS

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of	Tasks
/ touch ctops/201101111411116	Completion	
	•	continues to track safety outcome data both statewide and on a county-by-county basis.  Based on C-CFSR quarterly reports, CDSS will provide ongoing technical assistance to each county until performance goals are met. Quarterly reports will document that the technical assistance has been provided beginning (12/03).  See above tasks.  Every quarter, three new high priority counties will be selected for technical assistance through the end of the PIP. A new technical assistance cycle will be completed each quarter 12/03, 03/04, 06/04, 09/04, 12/04, 03/05 and 06/05.  CDSS provided technical assistance and program support to counties as described above. Technical assistance will continue to be provided over the upcoming months.
Los Angeles County Department of Children and Family Services (LA-DCFS) will implement the changes in placement policies, procedures and practices.	03/04	<ul> <li>Los Angeles Strategy</li> <li>1. LA-DCFS will complete review and develop a matrix of all of the placement decision points (08/03)  ☐ Completed.</li> <li>2. procedure process that matches the child's needs (10/03).</li> <li>☐ Update: As reported in the last quarterly report on the changes being implemented in Los Angeles County, placement procedures encompass three distinct areas: recruitment of appropriate resource families; training and support of those families; and matching the needs of the child with the strengths of the resource family.</li> <li>☑ Recruitment: DCFS has been working with the National Foster Parent Association (NFPA) for the past nine months on a comprehensive recruitment plan. The grant with NFPA was recently expanded. CDFS is planning on completing the 5 year recruitment plan by the end of the</li> </ul>

Safety Outcome 1, Item 2B	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
		year. DCFS continues to work with KCBS/Viacom to
		enhance outreach efforts. They have provided the county
		with demographic information regarding customers who
		shop at Target, Wal-Mart and Costco to launch a family-
		oriented outreach strategy within these venues. The staff
		have planned presentations and continue to network on
		establishing a partnership. County staff will park the
		recreational vehicle (RV) that displays the county logo in
		the parking area with social worker and resource parents
		to staff the RV. It is anticipated that family-oriented
		shoppers will stop by for a visit.
		✓ Training and support for resource families: In March 2004,
		DCFS consolidated orientations, pre-service training and
		family assessments/evaluations for all resource families
		(i.e. foster and/or adoptive parents). DCFS continues to work with their partners in Community Care Licensing
		(CCL) to accommodate the needs of the community. In
		order to facilitate permanency, it is essential that the
		county offer evening and Saturday orientations, and is
		working on doing so. Finally, DCFS is continuing to work
		with a contractor responsible for working with the county
		to implement Permanency & Safety – Model Approach to
		Partnerships in Parenting (PS-MAPP), which is designed to
		prepare families for concurrent planning. All resource
		parents are licensed by CCL and approved for adoption.
		☑ Matching: DCFS initiated the Foster Care Search Engine
		(FCSE), and the program has been implemented. The staff is
		pleased with this tool to assist them with searching for
		appropriate out-of-home care placement options. This tool will
		significantly shorten the amount of time county staff spends
		conducting searches; the staff sees it as a tool that has
		improved efficiency and delivery of services.
		✓ In accordance with the ongoing development of the Foster

Safety Outcome 1, Item 2B	Projected	Tasks
Action Steps/Benchmarks	Dates of Completion	
		Care Search Engine is the establishment of a procedure that standardizes a team decision making model that matches children and families to all appropriate support, treatment and placement resources. A Family Team Decision Making Workgroup was established in May 2004 to identify and assess the various team decision making processes being practiced throughout the county, and work towards consolidating and developing a standardized team decision making process. The goal of September 2004 has been set to begin implementation of standardized Family Team Decision Making model(s).
		compliance with the new placement decision-making process (10/03)  DCFS is continuing to design a "Contract Program Management Division" which will include the responsibility to monitor contracted group home and Foster Family Agency (FFA) providers on achievement of outcome performance measures including facility reviews; maintaining contact with Contractors on a regular basis to promote:  • Effective information sharing and open communication  • Technical assistance  • Research/review issues of concern including Child Protection Hotline referrals.
		In order to maximize resources and to develop a partnership process to share the contract monitoring responsibilities/goals, DCFS is establishing partnership with other County stakeholders. They have met with Community Care Licensing and the County's Auditor Controller's office and plan on meeting with the Probation Department and the Department of Mental Health.
		The group home performance-based contract is scheduled to

Safety Outcome 1, Item 2B	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
		become effective September 2004. The county is continuing to work with Foster Family Agency (FFA) representatives on the development of performance measures for the FFA contract and anticipate finalization and inclusion of the performance measures in the current FFA contract by the beginning of 2005. The county began initiating tasks identified in the new design in May 2004.  Also under the proposed "Division", staff will be responsible for supporting regional operations on the design of a standardized "team design making proposes" which will include once planning
		"team decision making process" which will include case planning and matching the family/child(ren) to appropriate services and placement resources. This may include screening, assessment and approval process for group home placements. DCFS has already begun analyzing the various "team decision making" processes throughout the department and scheduling several work group meetings regarding the standardization.
		Finally, the proposed "Division" will be responsible for identifying various gaps in resources/services (e.g. family preservation, mental health, etc.) throughout the county and providing technical support to the designated Program Managers by assisting them with the development of resources and performance based contracts.
		Update: Los Angeles County DCFS continues with the redesign of the Quality Assurance and Out of Home Care Divisions to a "Resource Contract Management" Division. The merger of the two Divisions has been completed. The proposed "Foster Care Performance Management" Section of the Division will be responsible for providing support and performance monitoring of the group homes and Foster Family Agencies (FFAs). This is to ensure group homes and FFAs are performing to the expectations established in their respective contracts and that

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of	Tasks
Action Gtopo/Bonomiante	Completion	
		the children's needs and case plan goals are being met. Draft instruments and tools for monitoring have been developed. The County is targeting September 2004 to begin performance monitoring of the group homes and later in the fall of 2004 for FFAs. This Division also includes the Resource Utilization Management Section, whose staff will be participants in the team decision making model and a placement control process when it is established.  4. LA-DCFS will develop a training curriculum and train workers on the new placement process (12/03)  Training on the placement control model is being developed and will be initiated once the program is completed. For the consolidated home study, training will be developed once the process receives final approval. Staff will be trained once the assessment tools and necessary infrastructure are in place, which is now targeted for September 2004.
		5. LA-DCFS will implement the new process beginning 12/03. (03/04)  Several changes in Los Angeles County's placement process are in the process of implementation, or have been implemented to more appropriately meet children's placement needs. Some of these changes were reported in prior quarterly reports. In addition, DCFS continues to work on developing a centralized/decentralized process to ensure children who require out-of-home care are appropriately placed. Children who are being considered or determined to require placement in a group home will be screened, assessed and approved for group home placement via a centralized process prior to being placed. Implementation of the process is now targeted for September 2004.
CDSS will provide technical assistance	03-04	CDSS staff will review and provide technical assistance to Los

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Action Step # 2: The CDSS will work with identify resources that can provide suppo		Angeles County on implementation plans, action steps and training improvements beginning 08/03. (03/04)  The CDSS is assisting the county in analyzing procedures, policies, systems and practices in order to prepare their county plan. The County's Self Assessment has been submitted and is being reviewed. Technical assistance and training will continue to be provided over the upcoming months as the County's SIP is drafted.  CDSS also provided technical assistance to Los Angeles County on plans for implementing comprehensive safety assessment, differential response and other practice improvements in permanence and well-being.  rmine where additional support services may be needed for caregivers and egivers in counties (see C-CFSR matrix).
Counties will identify support services needed and resources to meet the needs. Plans will be developed to provide services, and implemented.	06/04	Counties will perform a countywide self-assessment process and identify strengths and areas that need improvement. (06/04)  ☑ No report due this quarter.
CDSS will approve county System Improvement Plans (SIPs)	09/04	<ol> <li>Based on self-assessments, counties will develop SIPs including a strategy to recruit foster parents for special needs children (09/04).         <ul> <li>No report due this quarter.</li> </ul> </li> <li>assessment and the SIP development based on data from the C-CFSR (Matrix Census data, 4A, B, C &amp; E), survey and promising practice guides to focus on problem identification and proven successful strategies used by high performing counties to guide the development of county SIPs beginning 09/03. (09/04)</li> <li>Training on the new Outcomes and Accountability System (AB 636) was offered to all counties. All counties received their county specific data during the first quarter of 2004 to help them prepare their Self Assessments. Training was conducted for counties on data management and analysis.</li> </ol>

Safety Outcome 1, Item 2B	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
		The CDSS assisted the counties to prepare their Self Assessments, which were due June 30, 2004. Details as to the technical assistance and program support provided are provided in Item 31.  ✓ Training and technical assistance will continue to be provided, as the county SIPs are due September 30, 2004, and will outline program goals and timelines.  3. The CDSS will review and approve county SIPs, which will be received on a flow basis with all county SIPs, due and approved by the State. (09/04) ✓ No report due this quarter.
CDSS will provide technical assistance	09/04	CDSS staff will provide written and onsite technical assistance, including resource based on specific counties' assessed needs and gaps, to ensure that the unmet placement component of the SIP is effectively, efficiently implemented. (09/04)  No report due this quarter.  1. been provided. (03/04, 06/04, 09/04, 12/04, 03/05, 06/05).
CDSS will monitor implementation of county SIPs	06/05	<ul> <li>✓ See above tasks.</li> <li>CDSS will document completion of all action steps and track the plans using C-CFSR (Matrix 4A, B, C, &amp;E) and survey data to ensure appropriate level of placement resources are available to meet the placement needs of children. (03/04, 06/04, 09/04, 12/04, 03/05, 06/05).</li> <li>✓ See above tasks.</li> </ul>
glossary) to improve risk assessment prac supervisors on how to handle allegations	ctice in out-of-hon of maltreatment of will ensure that L	# 1 and 2, the CDSS will identify and provide technical assistance (see ne care. In addition, the CDSS will provide training for hotline workers and of children in out-of-home care using practices from high performing (see Los Angeles County hotline staff receive targeted training early in the PIP in
CDSS will identify promising practices	09/03	1.

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of Completion	Tasks
in high performing counties (see glossary).	Completion	develop a list of high performing counties for the performance indicator in this specific improvement goal. (07/03).  The C-CFSR process began implementation in the first quarter of 2004, and counties received their county data. High performing and high priority counties were identified.  Using both online (CWS/CMS) and onsite reviews, CDSS will identify and document successful hotline, intake, risk/safety/needs assessments, procedures, systems and program practices (07/03).  Completed. A report was issued 9/03 to The Office of Redesign, which contains research and analysis of successful assessments and procedures. The research and analysis was completed 6/03, and the report completes California's approach to the safety assessment.  CDSS will develop a Promising Practices Guide, which will include model procedures, systems and practices (08/03).  Completed.  CDSS will release guide to all counties in an All County Information Notice (ACIN) as a resource to all counties (09/03).
CDSS will give priority to training of hotline staff.	06/05	<ul> <li>1. All Los Angeles hotline staff were trained in completing assessments and are using decision tree protocols (completed 02/03).         <ul> <li>✓ Completed 02/03.</li> </ul> </li> <li>CDSS, as indicated by safety outcome performance data from the C-CFSR (1C, 1D &amp;2A), will coordinate priority training for hotline workers and supervisors on appropriate and timely response to allegations of maltreatment in out-of-home care beginning 9/03. (06/05).</li> <li>✓ The C-CFSR process began implementation in the first quarter of 2004, and counties received their county data. Los Angeles County hotline staff received priority training (see above).</li> <li>✓ CDSS is working particularly with 11 counties in the area</li> </ul>

Safety Outcome 1, Item 2B	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
		of safety, including on issues regarding this indicator. They are: Contra Costa, Glenn, Humboldt, Los Angeles, Placer, Sacramento, San Luis Obispo, San Mateo, Stanislaus, Tehama and Trinity.  ☑ Counties continue to work on the operational plan for the new intake structure which will utilize a new screening and assessment tools for safety, risk and protective capacity. Use of these tools will contribute to fair and equitable decision-making with a consistent, statewide approach to assessment of safety, risk and protective capacity, which should also result in better outcomes in this area, as the caretakers' (foster parent, relative caretaker, etc.) protective capacity will be assessed.  ☑ The assessment approach was discussed with the counties at meetings held on April 22, May 4, June 3, June 14 and June 24.
CDSS will provide technical assistance and training to three counties per quarter.	06/05 Co. / Dates 1-3:	☑ CDSS provided technical assistance, training and program support specifically to Los Angeles, and 10 other counties. Technical assistance will continue to be offered by CDSS staff as well as by consultants.
	09/03 4-6: 12/03 7-9: 03/04 10-12: 06/04 13-15: 09/04 16-18: 12/04 19-21:	In addition, CDSS also provided technical assistance to a number of counties in the preparation of their county Self Assessments. County Self Assessments contain an assessment of the county in the areas of safety, permanency and well being. Counties were asked to focus particularly on the area of safety in order to prepare for their SIPs. (See Item 31 for detail on technical assistance and program support provided to counties in preparing their Self Assessments).  ☑ CDSS staff is now reviewing county Self Assessments. They are also assisting counties in analyzing procedures, policies, systems and practices in order to

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Safety Outcome 1, Item 2B	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
	03/05	prepare their county SIPs, which will include goals and
	22-24:	timelines.
	06/05	

Action Step #4: The CDSS, through the CWS Redesign, will begin developing and implementing a statewide comprehensive assessment approach to safety that includes determining levels of safety, risk, parental protective capacity and family strengths and needs throughout the life of the case. (Cross-reference to Safety Outcome 1, Item 2A; Safety Outcome 2, Items 3 & 4; Permanency Outcome 1, Item 5; Well-Being Outcome 1, Item 20; Systemic Factor 5, Item 37)

Status reported in Safety Outcome 1, Item 2A

Action Step # 5: The CDSS will identify promising practices by reviewing the literature and practices in place in high performing counties (see glossary), such as comprehensive safety, risk, and needs assessment, and implement in every high priority county (see glossary). Specifically, in Los Angeles, the County has implemented a standardized approach to safety and risk assessment on all referrals. The County is in the process of implementing this same process at all key decision points in the life of a case. Further, the County is developing a comprehensive needs assessment that will be applied to all children entering the system. The CDSS will use the C-CFSR quarterly performance information to track progress in Los Angeles and to identify other counties that need assistance in meeting performance targets, and provide technical assistance (see glossary) to improve assessment practice and to coordinate access to services for families. (Cross-reference to Safety Outcome 1, Item 2A; Safety Outcome 1, Item 3 & 4; Permanency Outcome 1, Item 5)

#### Status reported in Safety Outcome 1, Item 2A

Action Step #6: The CDSS will develop a legislative proposal to conform the currently separate statutory licensing and adoption approval processes into a consolidated home study process. This will speed up the time it takes to adopt a child and reduce the number of moves a child makes while in out-of home care. Upon enactment of this legislation, the CDSS will ensure that it is implemented statewide. (Cross-reference to Permanency Outcome 1, Items 6 & 9; Systemic Factor 2, Item 28; Systemic Factor 7. Item 44)

Develop new consolidated process and draft legislation.	12/04	CDSS (including Community Care Licensing) will convene a workgroup to discuss issues surrounding the new consolidated process, including a protocol for routinely updating home studies psychosocial assessments at annual reassessment of approvals/licensing requirements, and develop a legislative proposal. (12/04)  No report due this quarter.
Submit legislative proposal	03/05	Legislative proposal will be submitted (03/05)  No report due this quarter.

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	
		CDSS will report quarterly on the progress in developing legislative proposal. (12/04, 03/05, 06/05)
		☑ No report due this quarter.

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Implement new legislation statewide through All County Letter (ACL) and regulation processes, as needed	First quarter after passage of legislation. (Exceeds end date of PIP; dates not included)	CDSS will identify implementation issues, including fiscal, claiming, regulation changes, initial and ongoing training needs and CWS/CMS changes.  No report due this quarter. If legislation passes, CDSS will draft, with County input, an implementing ACL incorporating necessary initial implementation instructions including countywide level staff training instructions, procedures and systems. ACL will instruct counties to ensure all staff and supervisors be trained on this change within 30 days of receipt of letter. (Post PIP)  No report due this quarter. CDSS will issue implementing ACL, which as a formal policy letter has full authority to implement new provision of law.  No report due this quarter. CalSWEC and the Regional Training Academies will develop training materials and presentations on the program and practice changes required by the PIP and the CWS Redesign that Regional Training Academies, county training units and the Resource Center for Family Focused Practice will be required to use to orient and train all child welfare and probation supervisors on new initiatives and specified practice changes, i.e., the new consolidated home study process. (Post PIP)  No report due this quarter.

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		CDSS will initiate CWS/CMS change process request and include in first available system update. Interim workaround instructions, if feasible, will be provided to the counties as appropriate. (Post PIP) (Note: implementation will be delayed if federal IT approval is required to CWS/CMS)  ☑ No report due this quarter. CDSS will begin regulation change process (Post PIP) (regulation change takes approximately nine months-ACL remains in force during the interim time period)  ☑ No report due this quarter.
CDSS will monitor the implementation of the consolidated home study process	Post PIP	CDSS will track that staff are trained and action steps are completed.  (Post PIP)  CDSS will track progress quarterly. (Post PIP)
implement promising practices that reduce CDSS will develop a promising practices of team review process (including parents are engagement practices to improve case plants angeles County, that use the Family to Famil	e multiple placem guide that will con nd child as approp anning. Additional amily Initiative. (C	sary) assistance to high priority counties (see glossary) to identify and ents and improve continuity of family relationships and connections. The tain successful practices from high performing counties, such as using priate) before a child is moved to a second placement and family ly, the State will work to increase the number of counties, including Los pross reference to Permanency Outcome 1, Item 6; Permanency 8; Systemic Factor 2, Item 25 & 28; Systemic Factor 7, Item 44)  Using the C-CFSR process, CDSS will identify and develop a list of high performing counties for the performance indicator in this specific improvement goal (09/03).  If the C-CFSR process began implementation in the first quarter of 2004, and counties received their county data. High performing and high priority counties were identified.  Using both online (CWS/CMS) and onsite reviews, CDSS will identify and document successful practices that reduce multiple placements. (09/03).  Gompleted.  CDSS will develop a Promising Practices Guide, which will include model procedures, systems and practices. One strategy that will be

Safety Outcome 1, Item 2B	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
		incorporated into the guide is the proven practice of, "team review
		process" to be used before any second placement of a child (this
		process also engages child and parent and caregiver (12/03).
		☑ The Promising Practices Guide was disseminated in ACIN I-
		45-04 on June 30, 2004 and can be found on the CDSS website
		at: http://www.dss.cahwnet.gov/getinfo/acin04/pdf/l-45 04.pdf
		. The promising practices that have been included are:
		<ul><li>Family Group Decision Making</li></ul>
		<ul><li>Family to Family</li></ul>
		<ul><li>Permanency Planning Mediation</li></ul>
		<ul><li>Placement Review Team</li></ul>
		<ul><li>Wraparound Services</li></ul>
The CDSS will provide targeted	06/05	Technical Assistance Cycle
technical assistance to three high	Co. /	Using C-CFSR (Matrix 3C) data, CDSS will identify a list of all high
priority counties per quarter.	Dates	priority counties (09/03)
	4.0	☐ The C-CFSR process began implementation in the first quarter
	1-3:	of 2004, and counties received their county data. High
	09/03	performing and high priority counties were identified.
	4-6: 12/03	From the high priority list, CDSS will select three counties that will
	7-9:	receive technical assistance (09/03).  ☑ CDSS is working with 11 counties in the area of permanency
	03/04	and well-being, including on issues around this indicator. They
	10-12:	are: Contra Costa, Glenn, Humboldt, Los Angeles, Placer,
	06/04	Sacramento, San Luis Obispo, San Mateo, Stanislaus,
	13-15:	Tehama, and Trinity.
	09/04	<ul> <li>☑ The high priority counties for this particular data indicator are</li> </ul>
	16-18:	Placer, Sacramento, San Mateo and Stanislaus. These
	12/04	counties are designated high priority because they are
	19-21:	performing below the statewide average on this measure.
	03/05	<ul> <li>✓ CDSS is continuing to work with 11 counties listed</li> </ul>
	22-24:	above, as well as providing technical assistance to
	06/05	many others in the areas of safety, permanence and well
		being. The County Self Assessments contain an

Safety Outcome 1, Item 2B	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
		assessment of the county in the areas of safety,
		permanency and well being. Counties were asked to
		focus particularly on the area of safety in order to
		prepare for their SIPs. (See Item 31 for detail on
		technical assistance and program support provided to
		counties by CDSS in preparing their Self Assessments).
		☑ CDSS is now reviewing county Self Assessments. Staff
		is also assisting counties in analyzing procedures,
		policies, systems and practices in order to prepare their
		county SIPs, which will include goals and timelines.  Using both online (CWS/CMS) and onsite reviews, CDSS will analyze
		the three high priority county's current procedures, policies, systems
		and practices.(12/03)
		✓ See above tasks.
		In partnership with each county, CDSS will compare the findings in
		three counties to the Promising Practices Guide and develop a written
		action plan of specific procedures, policies, systems and practices to
		be implemented and identify steps, resources and timeframes (12/03)
		☑ The C-CFSR process began implementation in the first
		quarter of 2004, and counties received their county data.
		☑ Counties have submitted their Self Assessments, which
		were due by June 30, 2004. County SIPs are due
		September 30, 2004, and will outline their resources,
		program goals and timeframes.
		CDSS staff will provide written and onsite technical assistance in the
		implementation of promising practices, based on specific, county
		assessed needs and gaps, to each county implementing their county
		action plans. Quarterly reports will document that the technical
		assistance has been provided (12/03)
		☑ CDSS has provided technical assistance and training to
		counties to help with their Self Assessments, which were
		due by June 30, 2004. Their SIPs are due September 30,
		2004, and will outline their program goals. CDSS will

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		continue to provide technical assistance and training to counties. Further technical assistance will be provided based on the county SIP developed as part of the C-CFSR.  Every quarter, three new high priority counties will be selected for the technical assistance Cycle. (03/04, 06/04, 09/04, 12/04, 03/05, 06/05)  See above tasks.
CDSS will monitor and document the implementation of each county's action plan.	06/05	Based on C-CFSR (Matrix 3C) quarterly reports, CDSS will provide ongoing technical assistance to each county until performance goals are met. (06/05)  ☑ See above tasks.  Quarterly reports will document that the technical assistance has been provided. (12/03, 3/04, 06/04, 09/04, 12/04, 03/05, 06/05)  ☑ See above tasks.
CDSS will provide ongoing support to existing Family to Family counties to ensure practice is fully used in all cases, countywide	06/05	CDSS created and operates a California Family to Family website. (05/02)  ☑ Completed. CDSS contracted with the Resource Center for Family-Focused Practice to provide technical assistance in the form of curricula and provide training to the four Family to Family core strategies: Recruiting, Training, and Supporting Resource Families; Building Community Partnerships; Team Decision Making; and Self-Evaluation. (10/02)  ☑ Completed. ☑ Update: The Resource Center for Family-Focused Practice conducted the Family to Family Building Community Partnerships Overview, Training for Trainers on May 20, 2004 at UC Davis. County participants were: Alameda, San Mateo, Fresno, Santa Clara, Santa Barbara and Monterey. Training Academy Participants were from: CalSWEC, IUC, and the Central, Northern and Bay Area Training Academies.

Safety Outcome 1, Item 2B	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
	Completion	CDSS with support from Annie E. Casey and Stuart Foundations has started and continues to support the implementation of Family to Family in counties that comprise 50 percent of the CWS population, through training and data analysis. (01/03)  ☑ Update: On April 26-28, 2004, the Annie E. Casey and Stuart Foundations provided Family to Family implementation technical assistance and training to Fresno, Los Angeles, Monterey and Orange counties. The convening focused on recruiting, training, and supporting foster parents.  ☑ On May 20-21, 2004, the Annie E. Casey and Stuart Foundations provided Family to Family implementation technical assistance and training to San Diego, San Bernardino, Riverside and Ventura counties. This convening focused on exploring the principles, strategies and outcomes in the components of Building Community Partnerships, Team Decision Making, Recruitment, Training and Support and Self-Evaluation.  ☑ On June 21-23, 2004, the Annie E. Casey and Stuart Foundations provided Family to Family implementation and technical assistance and training to Glenn, Humboldt, Placer, Sacramento, Tehama and Trinity counties. This was the "kick-off" conference for introduction to the Family to Family core strategies.
CDSS will increase the number of counties that use Family to Family to 60 percent of the caseload.	06/05	CDSS with support from Annie E. Casey and Stuart Foundations will begin implementation in new counties that are currently waiting for resources to become available, equal to an additional 10 percent of the caseload for a total of 60 percent beginning 06/03. (06/05)  Completed 07/03. In 2004, five more counties began planning for implementation of Family to Family, which will be 22 California Family to Family Counties. These counties, Tehama, Trinity, Glenn, Sacramento, Humboldt and Placer, have made a commitment to Family to Family without grant funds from

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of	Tasks
•	Completion	
		Annie E. Casey or Stuart Foundations.  ☑ With the addition of these five new counties, this now equals 85.44% of the caseload.  2 The new counties will have plans for implementing all four components of Family to Family (12/03).  ☑ Completed.  The new counties will have completed training for Family to Family (06/04).  ☑ See prior tasks.  The new counties will have all four components in test mode (12/04).  ☑ No report due this quarter.  The new counties will have all four components implemented (06/05).  ☑ No report due this quarter.  CDSS will provide support, training, consultation and technical assistance to implementing counties to ensure the Family to Family based practice is fully used in all cases and is fully implemented countywide in each site 06/03.  ☑ See task # 3 of the prior benchmark for a description of the support, training, consultation and technical support provided to counties during the quarter.
We will increase implementation of the Family to Family initiative. By June 30, 2005, Family to Family will be available in counties whose CWS caseload combined represents 60 percent of CWS caseload statewide. Family to Family will be implemented countywide in these counties. Please note, it is the State's intent to eventually implement Family to Family statewide	6/30/05	CDSS will provide through our partnership with our foundations and their consultants, data collection and analysis, case review and practice updates (06/05).  No report due this quarter.  CDSS will document implementation by ensuring the completion of each action step noted above and that county operating procedures conform to the Family to Family core procedures. A copy of each county's procedures will be maintained by CDSS begin 09/03. (06/05)  See prior tasks for a description of the support, training, consultation and technical support provided to counties during the quarter, and for tracking of tasks completed.
CDSS will monitor the maintenance and	06/05	CDSS will track the county generated data required under Family to

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of Completion	Tasks
implementation of Family to Family		Family, completion of action steps, number of staff trained and report quarterly on progress to full implementation. (09/03, 12/03, 03/04, 06/04, 09/04, 12/04, 03/05, 06/05)
		☑ CDSS continues to track county generated outcomes data on CWS/CMS reports.
		✓ Annie E Casey and Stuart Foundations site leaders for California, along with CDSS' consultant from UC Berkeley, met on May 3, 2004, with Region IX staff to provide information in detail on Family to Family implementation plans, maintaining the Family to Family model, county staff training, and, most importantly, the self-evaluation
		process and progress reporting requirements.  ☑ Family to Family counties will report action steps and implementation progress in the County Self Assessment and County System Improvement Plan (SIP), due June 30,
	ents for older you	2004 and September 30, 2004, respectively.  cource Center on Permanency Planning and/or Special Needs Adoptions th and to represent the ethnic and racial diversity of children in care.
CDSS will request technical assistance from the NRC	12/03	The CDSS will make a formal request for technical assistance through the National Resource Center on Permanency Planning and/or Special Needs Adoptions (10/03)  ☑ Completed.
		CDSS will consult with the National Resource Center on Permanency Planning and/or Special Needs Adoptions to evaluate the State's program to ensure effective recruitment (12/03)  Completed.
CDSS will provide technical assistance to counties	06/05	CDSS will coordinate with the National Resource Center on Permanency Planning and/or Special Needs Adoptions to provide technical assistance directly to counties beginning 01/04. (06/05)  See Task # 2 above. Counties are in the process of
		developing local recruitment plans as part of their C-CFSR

Safety Outcome 1, Item 2B Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	County System Improvement Plan (SIP) due September 30, 2004. Technical assistance from AdoptUSKids includes reviewing and giving feedback on the SIPs' recruitment plans, especially where disproportionality is an issue, to identify practice, policy, and systemic gaps issues. This work may begin in August 2004.
CDSS will issue an ACIN and provide training to counties	01-04	CDSS will draft an ACIN to clarify recruitment efforts and strategies, and CDSS will provide training instructions to the Counties. (01/04)  Completed. CDSS developed and released All County Information Notice number 1-02-04, dated December 30, 2003.
CDSS will monitor county recruitment plans	06/05	<ul> <li>CDSS will track progress quarterly through C-CFSR SIP Recruitment Plan information and through data collected from action step # 4 of Item 44. (03/04, 06/04, 09/04, 12/04, 03/05, 06/05).</li> <li>☑ Counties have submitted their Self Assessments, which were due June 30, 2004. Their SIPs are due September 30, 2004, and will outline their resources, timelines and program goals.</li> <li>☑ Data on the race/ethnicity of foster and adoptive parents can be collected, and although we believe that many counties are already aware of this, they will be notified that data can be collected.</li> </ul>

Modified 7/29/2004

Safety Outcome 2, Items 3 & 4

Safety Outcome 2, items 3 & 4		
Improvement Goal: We will decrease our rate of recurrence of abuse or neglect in cases where children are not removed from the home from our baseline of 23.0 percent in calendar year 2002 by two percentage points by March 31, 2005	March 31, 2005:	
Frequency of Measurement: Progress will be reported using C-CFSR quarterly reports that provide county-level quantitative information on the recurrence of maltreatment. In addition, we will report in our quarterly reports on completion of each action step. By June 30, 2004, we will improve by one percentage point.	AFCARS/NCANDS Semi-Annual Measures: Not applicable for this item.	C-CFSR Quarterly Data:  June 2004: 23.4% (from 4 <sup>th</sup> qtr 2003) September 2004: Dec 2004: March 2005: June 2005:
Determination of Goal Achievement: The goal will be achieved when there is a two percentage point reduction in the recurrence of abuse or neglect in cases where children are not removed from the home, and action steps are completed.	Date Improvement Goal Achieved:  Date all Action Steps completed:	

#### Modified 7/29/2004

Safety Outcome 2, Items 3 & 4	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	

Action Step 1: The CDSS will identify promising practices by reviewing the literature and practices in place in high performing counties (see glossary), such as comprehensive safety, risk, and needs assessment, and implement in every high priority county (see glossary). Specifically, Los Angeles County has implemented a standardized approach to safety and risk assessment on all referrals. The County is in the process of implementing this same process at all key decision points in the life of a case. Further, the County is developing a comprehensive needs assessment that will be applied to all children entering the system. The CDSS will use the C-CFSR quarterly performance information to track progress in Los Angeles County and to identify other counties that need assistance in meeting performance targets, and provide technical assistance (see glossary) to improve assessment practice and to coordinate access to services for families. (Cross-reference to Safety Outcome 1, Items 2A & 2B; Permanency Outcome 1, Item 5)

#### Status reported in Safety Outcome 1, Item 2A

Action Step # 2: The CDSS, through the CWS Redesign, will begin developing and implementing a statewide comprehensive assessment approach to safety and well-being that includes safety, risk, protective capacity and comprehensive family assessment approaches throughout the life of the case. (Cross-reference to Safety Outcome 1, Items 2A & 2B; Permanency Outcome 1, Item 5; Well-Being Outcome 1, Item 20; Systemic Factor 5, Item 37)

#### Status reported in Safety Outcome 1, Item 2A

**Action Step #3:** The CDSS will develop a legislative proposal to modify the current 12-month limit on Family Maintenance Services. This change will allow counties to have appropriate flexibility and enough time to ensure child safety and improved family functioning before closing a case. Upon passage of legislation, the CDSS will implement statewide. (Cross-reference to Safety Outcome 1, Item 2A; Permanency Outcome 1, Item 5)

#### Status reported in Safety Outcome 1, Item 2A

**Action Step #4:** The CDSS will develop and implement a framework for a differential response system as part of the CWS Redesign Process. (Cross-reference to Safety Outcome 1, Item 2A; Well-Being 1, Items 17; Systemic Factor 5, Item 36)

#### Status reported in Safety Outcome 1, Item 2A

Program Contacts: Action Steps 1 & 3: Nina Grayson; Action Steps 2 & 4: Eileen Carroll

Modified 7/29/2004

Permanency Outcome 1, Item 5

Improvement Goal: The rate of children re-entering foster care will decrease from 10.7 percent in fiscal year 2000 to 9.4 percent by June 30, 2005	June 30, 2005:	
Frequency of Measurement: Measurement of progress toward achieving the national data standard will be reported from AFCARS every six months. In addition, C-CFSR quarterly reports will measure quantifiable improvement. We will report quarterly	AFCARS/NCANDS Semi-Annual Measures:	C-CFSR Quarterly Data:
completion of action steps. By June 30, 2004, we will see a 0.65 percentage point improvement	December 2003: 11.0%  June 2004: 10.9%  December 2004:  June 2005:	March 2004: 11.1% (from 3 <sup>rd</sup> qtr 2003) June 2004: 10.8% (from 4 <sup>th</sup> qtr 2003) September 2004: Dec 2004: March 2005: June 2005:
<b>Determination of Goal Achievement:</b> The goal will be achieved when the rate of children re-entering foster care is 9.4 percent	Date Improvement Goal Achieved:	
and all action steps have been completed.	Date all Action Steps completed:	

Permanency Outcome 1, Item 5	Projected	Tasks
Action Steps/Benchmarks	Dates of	
·	Completion	

Action Step #1: The CDSS will identify promising practices by reviewing the literature and practices in place in high performing counties (see glossary), such as comprehensive safety, risk, and needs assessment, and implement in every high priority county (see glossary). Specifically, Los Angeles County has implemented a standardized approach to safety and risk assessment on all referrals. The County is in the process of implementing this same process at all key decision points in the life of a case. Further, the County is developing a comprehensive needs assessment that will be applied to all children entering the system. The CDSS will use the C-CFSR quarterly performance information to track progress in Los Angeles County and to identify other counties that need assistance in meeting performance targets, and provide technical assistance (see glossary) to improve assessment practice and to coordinate access to services for families. (Safety Outcome 1, Item 2A; Safety Outcome 2, Items 3 & 4)

#### Status reported in Safety Outcome 1, Item 2A

**Action Step #2:** The CDSS, through the CWS Redesign, will begin developing and implementing a statewide comprehensive assessment approach to safety and well-being that includes safety, risk, protective capacity and comprehensive family assessment approaches throughout the life of the case. (Cross-reference to Safety Outcome 1, Items 2A & 2B; Safety Outcome 2, Items 3 & 4; Well-Being Outcome 1, Item 20; Systemic Factor 5, Item 37)

Permanency Outcome 1, Item 5 Action Steps/Benchmarks	Projected Dates of Completion	Tasks	
Action Step #3: The CDSS will develop a legislative proposal to modify the current 12-month limit on Family Maintenance Services This change will allow counties to have appropriate flexibility and enough time to ensure child safety and improved family functioning before closing a case. Upon passage of legislation, the CDSS will implement statewide. (Cross-reference to Safety Outcome 1, Item 2A; Safety Outcome 2, Items 3 & 4)  Status reported in Safety Outcome 1, Item 2A  Action Step #4: The CDSS, with the Judicial Council, will propose legislation to include language on the use of trial home visits when pursuing reunification and expanded permanency options. This will reduce the inappropriate movement of children in and out of foster care. Additionally, we will ensure that counties and courts use trial home visits, TPR, and permanency options appropriately and consistently.			
(Cross-reference to Permanency Outcon Prepare a policy analysis, including legal issues to identify the issues/problems with the statute as currently written.	04/03	CDSS completed policy analysis as part of documentation of changes necessary for PIP (04/03)  ☑ Completed.	
Analyze fiscal impact if legislation were enacted	05/03	CDSS completed fiscal analysis as part of May Revise to the Governor's Budget (05/03)  ☑ Completed.	
Submit legislative proposal	05/03	Introduced language into Trailer Bill as part of the May Revise (05/03)  ☑ Completed. A legislative proposal was developed by CDSS and submitted in May 2003 to the Legislature for inclusion in the budget trailer language. A decision by budget committee staff was made not to include the language pending further policy discussions about the proposal.	
If legislation passes, implement through ACL and regulation processes as needed.	09/03 (assumes legislation passes on 07/01/03)	CDSS will identify implementation issues, including fiscal, claiming, regulation changes, initial and ongoing training needs and CWS/CMS changes (07/03).  As legislation has not yet passed, fiscal, claiming, regulation, training and CWS/CMS changes do not have to be considered at this time.  CDSS will draft, with County input, an implementing ACL, incorporating necessary initial implementation instructions including countywide level staff training instructions, procedures and system changes. ACL will instruct counties to ensure all staff and supervisors be trained on this change within 30 days of receipt of letter (08/03). (Note-Implementation will	

Permanency Outcome 1, Item 5 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	
		be delayed if CWS/CMS changes required Federal IT approval.)  ☑ As legislation has not yet passed, an ACL cannot be drafted. CDSS will issue implementing ACL, which as a formal policy letter has full authority to implement new provision of law (09/03).  ☑ As legislation has not yet passed, an ACL cannot be issued. CDSS will coordinate with the Judicial Council to provide all Judges with notice and instructions on change in law (09/03).  ☑ As legislation has not yet passed, instructions cannot be issued. CDSS will incorporate this change into statewide training curriculum (09/03).  ☑ As legislation has not yet passed, training cannot be modified.
		CDSS will initiate CWS/CMS change process request and include in first available system update, interim workaround instructions, if feasible, will be provided to the counties as appropriate (09/03). (Note- if Federal IT approval is required, implementation will be delayed).  ☑ As legislation has not yet passed, no changes can be made.  1. CDSS will begin regulation change process (09/03) (Regulation changes take approximately nine months-ACL remains in force during the interim time period).  ☑ As legislation has not yet passed, no regulation changes have begun.
CDSS will amend the contract with Judicial Review and Technical Assistance (JRTA) contract.	12/03	CDSS will amend JRTA contract to include ongoing technical assistance for Judges on use of Trial Home Visits, TPR and Permanency Options. (12/03)  ☑ As legislation has not yet passed, it is not necessary to amend the JRTA contract at this time. However, the contract is being amended even though legislation is currently pending. Because the contract has not been fully executed at this time, JRTA is not yet performing any of the duties outlined in the contract amendment beyond the meeting with the NRC to discuss a training strategy. Once the JRTA contract amendment is executed, the activities can

Permanency Outcome 1, Item 5	Projected	Tasks			
Action Steps/Benchmarks	Dates of				
·	Completion				
		begin.			
CDSS will monitor implementation	06/05	CDSS will track and document the completion of all action steps, training			
		of staff and training and technical assistance to judges through the JRTA			
		contract on a quarterly basis (12/03, 03/04, 06/04, 09/04, 12/04, 03/05,			
		06/05).			
		As the legislation has not yet passed, it is not yet necessary to track			
		the completion of action steps, training or technical assistance.  However, once the JRTA contract amendment is executed, a			
		workgroup meeting will be convened to finalize the training			
		strategies for TPR and concurrent planning.			
Action Step #5: The CDSS, will work with	the California Depa	artment of Mental Health (DMH), the California Department of Alcohol and Drug			
		OA), Chief Probation Officers of California (CPOC), the associations			
		Irug program directors (Proposition 36 funding), and the local county First Five			
		at children and families in the California child welfare services system receive			
		n part of this effort, however, will occur as part of the C-CFSR county self-			
	assessment and planning process described in the introduction. The state will review and approve the county plans and use this information				
to identify and remove any systemic barriers identified by counties. In addition, as part of the C-CFSR county self-assessment process, the					
state will review and approve the county plans and use this information to identify and remove any systemic barriers identified by counties. (Cross-reference to Safety Outcome 1, Item 2A; Well-Being Outcome 1, Item 17; Systemic Factor 5, Item 36)					
Status reported in Safety Outcome 1, Item		outcome 1, item 17; Systemic Factor 5, item 36)			
	Action Step # 6: As part of the Redesign, CDSS will create opportunities to reduce high caseloads and workloads in order to improve				
caseworker practice and create a beneficia	service environme	ent for children and families			
CDSS in, collaboration with the counties,	06/04	CDSS, in collaboration with the counties, will assess the workload			
will conduct an updated assessment of		impact of recent and proposed changes resulting from this PIP, the			
county workloads		Redesign, and the C-CFSR. (12/03)			
		☐ In terms of the impact of the Child Welfare Services Improvement			
		Plan (Redesign), each of the 11 early implementing counties was			
		required in their County Plan (which was due to the State on			
		January 9, 2004) to identify a Workforce Preparation and Support			
		Team by no later than June 30, 2004, to assess and address workforce and the impact of the Child Welfare Services			
		Improvement Plan on workload. The 11 counties have been			
		improvement i fair on workload. The 11 counties have been			

Permanency Outcome 1, Item 5 Action Steps/Benchmarks	Projected Dates of	Tasks
CDSS will institute state and county level fiscal reforms to encourage reduced caseloads and workloads	Completion  06/04	meeting with the State approximately twice a month since November 2003 to discuss a variety of issues that affect their implementation of the Child Welfare Services Improvement Plan. Discussion of the workforce and associated issues, such as organizational culture change, took place on February 20, 2004.  ✓ All 58 counties have drafted their Self Assessments, which were due June 30, 2004. Their SIPs are due September 30, 2004, and will outline their resources, timelines and program goals. These will include any impact caused by the implementation of the Child Welfare Services Improvement Plan and/or the new Outcomes and Accountability System (C-CFSR).  2. B and other stakeholders to address workload issues. (06/04) ✓ See prior tasks.  CDSS will meet with relevant stakeholders to discuss changes to the CWS funding allocation. Various options will be explored including an allocation formula that includes components tied to-county plans developed in conjunction with local partnerships. (06/04)  State Interagency Child Welfare Team Program/Fiscal Academies  ✓ A new State Program/Fiscal Operation Team will support improved funding, coordination and maximizing of program and fiscal resources across programs and between State, Federal, and county agencies. All agencies will have the capacity to utilize the governing fiscal structures and budgeted resources.  ✓ Over the next 18 months, the State Interagency Team (also see Safety Item 2A) will sponsor a series of regional "Program and Fiscal Academies" on how to utilize existing funding resources to achieve desired program outcomes. Designed for county

Permanency Outcome 1, Item 5 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	department program/fiscal officers, county auditor controllers and county administrative officers, the Academy will focus on proven fiscal strategies within each program and between multiple funding sources. Fiscal issues will include a listing of all applicable programs, Federal and State sharing ratios and eligibility requirements, cross system strategies, budgeting and reinvestment strategies, claiming instructions, leveraging of funding sources and linking to non-public funding sources. These Academies will also provide an opportunity for county staff to raise issues for resolution at the State level.
		<ul> <li>CDSS, in conjunction with relevant stakeholders, will explore options to increase funding flexibility. (06/04)</li> <li>☑ See previous tasks.</li> <li>CDSS will apply the flexible funding strategies. (06/04)</li> <li>☑ See previous tasks.</li> </ul>
Program Contacts: Action Steps #1, 3 & 5:	Nina Grayson; Acti	ion Steps # 2 & 6: Eileen Carroll; Action Step #4: Pat Aguiar

Modified 7/29/2004

Permanency Outcome 1, Item 6

Improvement Goal: The percentage of children who have two or fewer foster care placements in the first year of their latest removal will increase by 3.8 percentage points based on calendar year 2000 AFCARS data to 81.6 percent by June 30, 2005.	June 30, 2005:	
Frequency of Measurement: Measurement of progress toward national data standards will be reported from AFCARS every six months. Quarterly reports will report on quantitative progress and on the completion of action steps. By June 30, 2004, we will	AFCARS/NCANDS Semi-Annual Measures:	C-CFSR Quarterly Data:
improve by 1.9 percentage points.	December 2003: 80.3%  June 2004: 79.6%  December 2004:  June 2005:	March 2004: 84.9% (from 3 <sup>rd</sup> qtr 2003)  June 2004: 84.9% (from 4 <sup>th</sup> qtr 2003)  September 2004: Dec 2004: March 2005: June 2005:
<b>Determination of Goal Achievement:</b> The goal will be achieved when the rate of children having two or fewer placement settings	Date Improvement Goal Achieved:	by December 31, 2003
is at 81.6 percent for stability in foster care by June 30, 2005, and all action steps have been completed.	Date all Action Steps completed:	

Permanency Outcome 1, Item 6	Projected	Tasks	
Benchmarks	Dates of		
	Completion		
Action Step 1: The CDSS will provide tech	nical (see glossary	) assistance to high priority counties (see glossary) to identify and	
implement promising practices that reduce	multiple placement	s and improve continuity of family relationships and connections. The	
CDSS will develop a promising practices gu	CDSS will develop a promising practices guide that will contain successful practices from high performing counties, such as using		
team review process (including parents and	d child as appropria	te) before a child is moved to a second placement and family	
engagement practices to improve case plar	nning. Additionally,	the State will work to increase the number of counties, including Los	
Angeles County, that use the Family to Family Initiative. (Cross reference to Safety Outcome 1, Item 2b; Permanency Outcome 2,			
Item 14; Well-Being Outcome 1, Items 17, 18; Systemic Factor 2, Items 25 & 28; Systemic Factor 7, Item 44)			
Status reported in Safety Outcome 1, Ite	m 2B		
Action Step #2: Concurrent planning is rec	quired by State law.	The CDSS will issue an All County Information Notice (ACIN) to clarify	

Permanency Outcome 1, Item 6 Benchmarks	Projected Dates of Completion	Tasks
	foster parents to s	ssues, such as the importance of integrating adoption practices earlier upport reunification and permanency for children. This will improve the
CDSS will identify barriers to full implementation of concurrent planning in the counties.	03/04	CDSS will survey all counties to assess the degree of full integration of concurrent planning into their county system and identify known barriers (03/04)  ✓ Completed. Due to staffing limitations, CDSS was not able to survey all counties. However, the Child Welfare Research Center, University of California, Berkeley conducted a study of concurrent planning implementation in several counties. This study examines the implementation of concurrent planning in 6 California counties through focus groups and interviews with a variety of stakeholders in concurrent planning cases (i.e., social workers, supervisors, and child welfare managers; attorneys and judges; and foster parents and birth parents). Promising Practices from several nonstudy counties and agencies with well-developed concurrent planning approaches have also been examined.  CDSS will identify and document practices in counties that have successfully implemented concurrent planning. (03/04)  ✓ The Child Welfare Research Center study, referenced above, identified several promising practices. These have been described and posted on the Center's website. CDSS developed an ACIN to provide this information to counties. The URL is:  http://cssr.berkeley.edu/childwelfare/researchdetails.asp?name=promising
Issue ACIN to clarify and work with counties to resolve outstanding concurrent planning implementation	09/04	CDSS will release an ACIN which will include model procedures, systems and practices and an updated county procedure training guide that builds on initial statewide training delivered when law

Permanency Outcome 1, Item 6 Benchmarks	Projected Dates of Completion	Tasks
issues	Completion	was first implemented. (06/04)  ✓ Completed. CDSS issued ACIN No. 1-23-04, dated May 13, 2004, providing information to counties about promising practices to facilitate implementation of concurrent planning. The promising practices resulted from research and data analysis from the study of Child Welfare Permanency Reforms conducted by CSSR at UC Berkeley. The ACIN may be obtained via the Internet at: www.dss.cahwnet.gov/lettersnotices/2004AllCou_1698.h tm.  ✓ To build on the initial statewide training given to counties, the CalSWEC Standardized Core Project (SCP) curriculum has been updated to integrate the concurrent planning into the case planning process. In addition to the SCP training, the five regional training academies provide additional training to address regional concurrent planning issues and some advanced concurrent planning. This additional training includes some of the following topics:  ■ Management/Supervisory Training on Concurrent Planning  ■ Concurrent case planning documentation in CWS/CMS  ■ Use of a Reunification Prognosis Assessment tool  ■ Achieving Permanence
		CDSS will request to work with the NRC on Permanency Planning and Information Technology to develop an online concurrent planning resource web site that will contain on line training tutorials, successful operational strategies, and examine the potential for a "chat room" where county staff can discuss issues/experiences. (06/04)

Permanency Outcome 1, Item 6 Benchmarks	Projected Dates of Completion	Tasks
	00/05	See item 7, Action Step #1. Los Angeles County is interested initially in the development of a DCFS wide automated tracking system which would include the identification of concurrent/permanency planning milestones and outcomes. A request is being made to the NRC for Information Technology for assistance in this area.  Each county, based on barriers identified in their self-assessment, will include as part of the County SIP, a written action plan for improving the success of concurrent planning. Each plan will include the identification of action steps, resources and establishing priority for a county for training by the Regional Training Academies if staff skills are at issue. (09/04)  No report due this quarter
CDSS will provide technical assistance and training	06/05	CDSS staff will provide written and onsite technical assistance on recruitment strategies, organizational analysis to counties to improve their use of concurrent planning and to assist them in implementing their SIP action plans, beginning 09/04 (06/05)  No report due this quarter.
CDSS will monitor and document the implementation	06/05	CDSS will track county progress, report on the number of county staff trained and completion of county SIP concurrent planning action plan steps beginning 06/04. (06/05)  See prior tasks. After county SIPs are received (due September 30, 2004) and have been reviewed and analyzed, CDSS will report on barriers identified and goals set by the counties as contained in the SIPs.  1.  been provided (06/04, 09/04, 12/04, 03/05, 06/05).  See prior tasks.
Los Angeles County will fully implement concurrent planning	06/05	Los Angeles Strategies:  Los Angeles County is currently contracting directly for technical assistance from the consultants with the Permanency Planning Institute of the National Resource Center (01/03)

Permanency Outcome 1, Item 6 Benchmarks	Projected Dates of Completion	Tasks
		<ul> <li>✓ Completed. The County is working with CDSS and the NRC for Permanency Planning. A consultant from the NRC, Rose Wentz, participated in a mandatory DCFS department managers' meeting on December 12, 2003, to develop goals, objectives and an action plan for improving concurrent planning in Los Angeles County.</li> <li>✓ Also, as part of fully implementing concurrent planning, DCFS' Chief Deputy and the Deputy Director for Adoptions met with Sarah Webster and John Levesque of the National Resource Center (NRC) on Special Needs Adoption on 9/24/03. The NRC consultants also met with a number of DCFS staff to gather foundational and baseline information. Their assistance will include an analysis of the current and proposed status on implementing concurrent planning.</li> </ul>
CDSS monitor Los Angeles concurrent planning action plan	06/05	Los Angeles will fully incorporate concurrent planning into their operating procedures and county training of staff. (12/03).  ☑ The department-wide implementation of the "Torrance Model", a collaborative, cooperative teaming of staff and resources pre-TPR, is intended to reduce timelines, reduce legal issues, improve relationships between staff and lay the foundation for successful Concurrent Planning.  ☑ The Torrance project has been implemented in all regional offices. The initial evaluation of the project is projected to be completed by the end of July 2004.  ☑ By November 2003, Los Angeles DCFS completed a concurrent planning/adoption assessment, identifying areas of policy and practice that required revision and training. The action plan to fully incorporate concurrent planning into operating procedures has been developed, and June 2004 was the target for completion of all components of the action plan.

Permanency Outcome 1, Item 6 Benchmarks	Projected Dates of Completion	Tasks
		<ul> <li>☑ The concurrent planning training curriculum has been developed by the DCFS training Section in partnership with the Inter University Consortium, and was piloted starting the end of April. The training is skill-based, and a managers' and supervisors' training has also been developed. The concurrent planning training is projected be completed by December 2004.</li> <li>☑ Update: The Torrance Model has been in place since January 2004, and adoption units are co-located in all but 5 offices. Where staff is not co-located, adoption staff is aligned with those offices. Co-location of all adoption staff will occur when space has been allocated in remaining 5 offices. Concurrent planning policy has been revised and issued to all staff. To ensure timely legal permanency, requirements for manager approval at higher levels of authorization for alternative permanent plans are now in place.</li> </ul>
		As part of a four phase approach to concurrent planning training (see Permanency Outcome 1, Item 7), procedural training on the Concurrent, Permanency Planning Adoption Assessment process/protocol and form/tool was developed/finalized in April. Countywide training was completed on this process for each SPA (Approximately two thirds of all line staff had completed training by mid June 2004). Follow up training sessions are currently scheduled, and the goal is to have 100% of line staff trained. Training will be ongoing over the next six months and will reflect any procedural changes and/or updates to the process.  1.  any barriers that the State can resolve to support LA efforts. If

Permanency Outcome 1, Item 6 Benchmarks	Projected Dates of Completion	Tasks
		determined feasible, CDSS will request assistance from the IT NRC to pilot the proposed concurrent planning website in LA to provide additional support to the county effort beginning 06/04.  (06/05)  ☑ See previous tasks. A request is being made to the NRC for information Technology for assistance in this
		area.  I to conform the currently separate statutory licensing and adoption
approval processes into a consolidated hon number of moves a child makes while in ou	ne study process. t-of home care. Up to Safety Outcom	This will speed up the time it takes to adopt a child and reduce the con enactment of this legislation, the CDSS will ensure that it is the 1, Item 2b, Permanency Outcome 1, Item 9; Systemic Factor 2,
Action Step #4: As part of the C-CFSR sel	f-assessment and spe	planning processes, counties will identify unmet placement resource ecial needs children. Each county will develop a recruitment strategy as em 28; Systemic Factor 7, Item 44)
Counties will analyze their placement resource needs	06/04	Counties will perform a countywide self-assessment process and identify strengths and areas that need improvement. (06/04)  County Self Assessments were due to CDSS on June 30, 2004. They include an analysis of county strengths and areas that need improvement.
Each county will develop a plan to address those needs	09/04	1. Based on self assessments, counties will develop SIPs, including a strategy to recruit foster parents for special needs children (09/04).  ☑ No report due this quarter.  CDSS will provide onsite technical assistance during both the self assessment and the SIP development based on data from the C-CFSR and promising practice guides to focus on problem identification and proven successful strategies used by high performing counties to guide the development of County SIPs beginning 09/03. (09/04)  ☑ The C-CFSR process has begun implementation, beginning in the first quarter of 2004 with all

Permanency Outcome 1, Item 6 Benchmarks	Projected Dates of Completion	Tasks
		counties receiving their data. The counties have received training on data and on the Self Assessment process, as well as technical assistance in preparing them. The Self Assessments were due June 30, 2004. (See Item 31 for additional details on technical assistance and program support provided to counties.)  ☑ The SIPs are due September 30, 2004, and will outline the county program goals and timelines.  CDSS will provide training and technical assistance to assist in the development of county SIPs.  CDSS will identify statewide systemic barriers to unmet placement needs from the SIPs and work with counties to resolve beginning 09/04. (06/05)  ☑ No report due this quarter
CDSS will provide technical assistance	06/05	CDSS staff will provide written and onsite technical assistance, including resource based on specific county's assessed needs and gaps, to ensure that the unmet placement component of the SIP is effectively, efficiently implemented begin 09/04. (06/05)  No report due this quarter.
CDSS will monitor the progress of counties implementation	06/05	1.  recruitment plan developed as part of the C-CFSR process by documenting the completion of all action steps and tracking the data in Step #4 Item 44 to ensure appropriate level of placement resources are available to meet the placement needs of children. (03/04, 06/04, 09/04, 12/04, 03/05, 06/05).  ✓ The C-CFSR process has begun implementation, beginning in the first quarter of 2004 with counties receiving their data. The counties have completed their Self Assessments, which were due by June 30, 2004. The SIPs are due September 30, 2004, and will outline their program goals, including timelines and placement

Permanency Outcome 1, Item 6	Projected	Tasks
Benchmarks	Dates of	
	Completion	
		resources. CDSS is providing technical assistance to counties to assist in the development of county SIPs.
		2. county needs) until all action steps are completed. Quarterly
		reports will document that the technical assistance has been provided. (03/04, 06/04, 09/04,12/04, 03/05, 06/05)  See above tasks.
Program Contacts - Action steps 1-4: Pat A	Aguiar	

Modified 7/29/2004

Permanency Outcome 1, Item 7

Improvement Goal: We will increase our rate of timely establishment of appropriate permanency goals from our baseline of 79.7 percent in calendar 2002 by three percentage points to 82.7 percent by June 30, 2005.	June 30, 2005:	
Frequency of Measurement: Progress will be measured and reported using the quarterly C-CFSR reports. By June 30, 2004, we will improve by 1.5 percentage points. In addition, we will report annually the proportion of children in care for 17+months by permanency goal including adoption, guardianships, long term foster care, and reunification.	AFCARS/NCANDS Semi-Annual Measures: Not applicable for this item	C-CFSR Quarterly Data:
iosiei care, and reutiffication.	December 2003: not applicable June 2004: December 2004: June 2005:	March 2004: 79.4% (from 3 <sup>rd</sup> qtr 2003)  June 2004: 77.8% (from 4 <sup>th</sup> qtr 2003)  September 2004: Dec 2004: March 2005: June 2005:
<b>Determination of Goal Achievement:</b> The goal will be achieved when the percentage of children in which a timely establishment	Date Improvement Goal Achieved:	
of permanency has improved by three percentage points from the baseline calendar year 2002 data.	Date all Action Steps completed:	

Permanency Outcome 1, Item 7	Projected	Tasks		
Action Steps/Benchmarks	Dates of			
	Completion			
Action Step 1: The CDSS will identify high	priority (see gloss	ary) counties and provide technical assistance using promising practices from		
high performing (see glossary) counties, specifically, the technical assistance will include strategies to ensure that all counties implement				
concurrent planning including the full implementation for all cases in Los Angeles County; and document compelling reasons for not filing				
TPRs. (Cross-reference to Permanency Outcome 1, Items 8,9,& 10; Systemic Factor 2, Item 28)				
CDSS will use C-CFSR data to identify	09/04	Using C-CFSR, CDSS will identify and develop a list of high performing		
high performing counties		counties for the performance indicator in this specific improvement goal		
		<mark>(06/04</mark> ).		

Permanency Outcome 1, Item 7	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
		<ul> <li>A study of Child Welfare Permanency Reforms conducted by Center for Social Services Research at UC Berkeley surveyed several counties and identified promising practices in the area of concurrent planning.</li> <li>In addition, the C-CFSR County Self Assessment includes a</li> </ul>
		concurrent planning component. This will assist in identifying other promising practices in the area of concurrent planning.
		Using both online (CWS/CMS) and onsite reviews, CDSS will identify and document successful practices that reduce multiple placements (06/04)
		☑ Refer to Item 2B, Action Step 7.
		☑ C-CFSR County Self Assessments are currently undergoing
		review and will assist in identifying additional promising
		practices with respect to increasing placement stability.
		CDSS will develop a Promising Practices Guide, which will include model
		procedures, systems and practices (07/04).
<del>-</del>	00/04	☑ No report due this quarter.
Technical assistance will be provided to	09/04 Co. / Date	Using Safety outcome C-CFSR (Matrix #3A & 3C) data, CDSS will identify a
three high priority counties each quarter.	Co. / Date	list of all high priority counties (6/04)
	1-3:	Refer to item 2B, Action Step 7 for details on the Permanency Practice Guide which has been completed.
	09/04	✓ The Child Welfare Research Center study referenced above
	4-6:	identified several promising practices. These have described
	12/04	and posted on the Center's website. CDSS issued ACIN No. 1-
	7-9:	23-04, dated May 13, 2004, providing information to counties
	03/05	about promising practices to facilitate implementation of
	10-12:	concurrent planning. The ACIN may be obtained via the Internet
	06/05	at: www.dss.cahwnet.gov/lettersnotices/2004AllCou_1698.htm.
		1.
		<mark>(06/04</mark> ).
		✓ On June 30, 2004, counties submitted their C-CFSR County Self Assessment. These documents are currently under review by
		CDSS. Counties with improvements needed in these outcome

Permanency Outcome 1, Item 7	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
		areas will be identified through these Self Assessments.
		2.
		analysis of the three high priority counties' current procedures, policies, systems and practices (06/04).
		☑ The County Self Assessments from counties with an
		identified need for improvement in this area will be analyzed by CDSS for factors contributing to low performance on
		these outcomes.
		<ul> <li>3. In partnership with each county, CDSS will compare the findings in the three counties to the Promising Practices Guide and develop a written action plan of specific procedures, policies, systems and practices to be implemented and identify steps, resources and timeframes (07/04).</li> <li>✓ No report due this quarter.</li> <li>4. CDSS staff will provide written and onsite TA, based on specific county's assessed needs and gaps, to the three counties during the implementation of the county action plans. Quarterly reports will document that the technical assistance has been provided (09/04).</li> <li>✓ No report due this quarter</li> <li>Each quarter, three new high priority counties will be selected for each technical assistance cycle (12/04, 03/05, 06/05)</li> </ul>
CDSS will monitor and document the implementation	06/05	<ul> <li>✓ No report due this quarter</li> <li>1. CDSS will track county outcome improvement data from the C-CFSR and implementation of their action plans and report quarterly beginning 12/04. (06/05)</li> <li>✓ No report due this quarter.</li> <li>2. Based on C-CFSR quarterly reports CDSS will provide ongoing TA to each county until performance goals are met. Quarterly reports will document that the technical assistance has been provided (12/04, 03/05, 06/05).</li> <li>✓ No report due this quarter.</li> </ul>
CDSS, as part of a comprehensive,	04/04	Using both online (CWS/CMS) and onsite reviews, CDSS will analyze Los

Permanency Outcome 1, Item 7	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
separate strategy, will provide technical assistance to Los Angeles		Angeles County's current procedures, policies, systems and practices regarding concurrent planning (09/03).  ☑ CDSS will analyze the evaluation of the "Torrance Model" being implemented in Los Angeles County to reduce timelines and successfully fully implement concurrent planning, and track the implementation of the Model. The evaluation is projected to be completed at the end of July 2004.  1. Los Angeles County will work with Hunter College consultants on permanency planning to draft an action plan. (08/03)  ☑ Completed. Hunter College/NRC for Concurrent Planning has been providing Los Angeles County DCFS with technical assistance in the areas of policy and training development.  ☑ Los Angeles County DCFS has revised its Concurrent Planning policy, and feedback from Rose Wentz indicates current LA County DCFS policy is written to meet federally mandated timelines for permanency.  ☑ In addition, Rose Wentz has been working with the InterUniversity Training Consortium and DCFS in the development of concurrent planning training. In December 2003, a management training took place. Work is ongoing for the next phase of training to include a management/supervisor session on concurrent planning, followed by a day of social worker training. These sessions are scheduled to begin roll out in May 2004. Future training sessions are also being planned to address skill-building techniques associated with concurrent planning and strength-based practices.  ☑ Update: Work with the NRC on permanency planning is ongoing. It is expanding to include identification of concurrent/permanency planning milestones and outcomes for use in the development of a DCFS wide automated tracking system. A request is being made to the NRC for Information Technology for assistance in this area.

Permanency Outcome 1, Item 7	Projected	Tasks
Action Steps/Benchmarks	Dates of	
·	Completion	
	Completion	implemented and identify steps, resources and timeframes for improving concurrent planning.(09/03)  CDSS is working with Los Angeles County to review all relevant sources to complete their plan of action. An action plan is being drafted as part of their work with the National Resource Center for Foster Care and Permanency Planning. Further, CDSS will analyze the evaluation of the "Torrance Model" being implemented in Los Angeles County, and track the implementation.  Update: Los Angeles County has completed their Self Assessment, which was due June 30, 2004. The County's SIP is due September 30, 2004, and will outline their program goals, including concurrent planning. CDSS will provide training and technical assistance to assist in the development of the County's SIP.  Los Angeles County will develop and implement training for FR staff.
		<ul> <li>☑ The training has been developed. Los Angeles County DCFS has implemented a four phase training plan to complete this task. It began with the Management Overview held in December 2003.</li> <li>☑ Training for Los Angeles County staff will train staff working in many areas, not just Family Reunification. In addition, training will also be provided to managers and supervisors as well as line staff.</li> <li>☑ Phase I focused on permanency planning/adoption assessment training for all social work staff. This phase has been completed, with 63 classes held and 1,012 staff trained.</li> <li>☑ Phase II focuses on skill building for all social work staff. This is phase is almost completed, with just over 1,600 staff trained to date. The few remaining sessions and some makeup sessions will be scheduled between now and the end of the year.</li> <li>☑ Phase III focuses on training for managers and supervisors, and</li> </ul>

# Modified 7/29/2004 Permanency Outcome 1 Item 7

Permanency Outcome 1, Item 7 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	
		began in April 2004 and is continuing.  ☑ Phase IV focuses on all county rollout of concurrent planning skill building for all social works and supervisors. This training has also begun and is continuing. The timing of training in Phases III and IV is dependent on the completion of Phases I and II.  3. CDSS staff will provide written and onsite technical assistance, based on specific Los Angeles County's assessed needs and gaps, during the implementation of the county's action plan. Quarterly reports will document that the technical assistance has been provided (04/04)  ☑ Los Angeles County has completed their county self assessment, which was due June 30, 2004. County staff received training on the Self Assistance process. The County's SIP is due September 30, 2004, and will outline their program goals, including concurrent planning. CDSS will also provide training and technical assistance to assist in the development of the County's SIP.
Los Angeles will implement concurrent planning	04/04	Los Angeles County will implement concurrent planning for all cases beginning 09/03. (03/04)  ✓ Initial implementation was scheduled to begin in the arena of Adoption with the department-wide implementation of the "Torrance Model", a collaborative, cooperative teaming of staff and resources pre-TPR, intended to reduce timelines, reduce legal issues, improve relationships between staff and lay the foundation Los Angeles County is continuing to work on an action plan of the implementation of specific procedures, policies, systems and practices.  ✓ Update: The Torrance Model was implemented in all regional offices in January 2004. Initial concurrent planning policy was revised in April 2004. Subsequent policy revision to bring all DCFS policies in line with new concurrent planning practices is underway. Concurrent planning training to the assessment tool was completed in May 2004. Additional concurrent planning training, for all line managers/supervisors and social workers started in May 2004 and is continuing.

Permanency Outcome 1, Item 7 Action Steps/Benchmarks	Projected Dates of Completion	Tasks	
		<ol> <li>Los Angeles County will monitor the implementation of concurrent planning through its quality assurance unit (4/04.)</li> <li>Pending the development and implementation of a county-wide automated tracking system, line supervisors and managers are monitoring the implementation of concurrent planning on a case by case basis. In February 2004, a directive was enacted that required higher level management approval for alternative permanent plans. Supervisors must approve all concurrent planning assessments.</li> </ol>	
CDSS will monitor and document the implementation of concurrent planning in Los Angeles County	06/05	Based on C-CFSR quarterly reports, CDSS will provide ongoing technical assistance to Los Angeles County until performance goals are met beginning 06/04. (06/05)  See previous tasks.  1. CDSS will track county improvement (Matrix 3C) data from the C-CFSR Quarterly reports will document that the technical assistance has been provided (09/04, 12/04, 03/05, 06/05).  No report due this quarter.	
Action Step # 2: The CDSS, with the Judicial Council, will develop and implement an educational program through the CDSS' contract with JRTA to provide training to all judges on current law regarding Termination of Parental Rights (TPR) and concurrent planning. (Cross reference to Permanency Outcome 1, Item 9; Systemic Factor 2, Item 28			
The CDSS will seek technical assistance through the National Child Welfare Resource Center on Legal and Judicial Issues.	09/03	The CDSS will request technical assistance through the National Child Welfare Resource Center on Legal and Judicial Issues (09/03).  ☑ Completed.  The National Child Welfare Resource Center on Legal and Judicial issues will provide training to all judges on current law regarding TPR (11/03).  ☑ CDSS has re-evaluated the training plan and determined that JRTA has the capability and familiarity to effectively provide onsite training statewide at the local levels. CDSS and JRTA have and will continue to consult with the NRC on an as needed basis in order to further enhance the training strategy and curriculum.  ☑ The training will commence upon final approval of the contract	

Permanency Outcome 1, Item 7	Projected	Tasks
Action Steps/Benchmarks	Dates of Completion	
		<ul> <li>amendment, submitted December 2003, which is subject to exemption authorization for the Department of Finance (as directed by the Governor's Executive Order).</li> <li>✓ Status update: The exemption authorization was approved the end of June 2004. Final execution of the contract should be obtained by July 23, 2004. When the contract amendment is in place, the process to initiate the training can begin.</li> </ul>
The CDSS, in conjunction with CWDA, CPOC and the Judicial Council, will develop strategies (including training) to improve timely TPR and documentation of a compelling reason for not terminating parental rights for children who have been foster care for 15 of the most recent 22 months	03/04 (subject to approval by the Judicial Council)	Workgroup convenes (01/04).  ☑ In an effort to ensure that probation officers receive training relevant to child welfare requirements, an advisory group consisting of representatives from CDSS, CPOC, Judicial Council and the Resource Center for Family Focused Practice was convened on February 25, 2004. The Resource Center for Family Focused Practice is developing materials that will be used as part of the curriculum for concurrent planning, visitation requirements and the Termination of Parental Rights processes.  ☑ Update: Meetings of the advisory group have continued. The group met this quarter on April 30 and June 8. Also in June a meeting was held with a consultant from the Board of Corrections, Standards and Training for Corrections, to ensure that all training for probation officers is state corrections training (SCT) certified.  ☑ In addition, with the contract amendment approved for the JRTA contract, further work can now be done by the Judicial Council around the issue of TPR (see previous tasks).  Workgroup develops strategies, CDSS, with county input, and conducts CWS/CMS system analysis. (03/04)  ☑ Discussions were begun on training content, and strategies are being developed. See above tasks.  ☑ As part of their strategy to reduce timelines and successfully fully implement concurrent planning, the "Torrance Model" is

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being implemented in Los Angeles County. The Model is being
being implemented in Los Angeles County. The Model is being
evaluated, and CDSS will analyze the evaluation. Results will be shared with other interested counties.
CDSS will issue an ACL incorporating any initial instructions for implementing the strategies, including any countywide level staff training instructions, procedures and approved CWS/CMS changes. We will track compelling reasons information when this capacity is available in CWS/CMS. ACL will instruct counties to ensure all staff and supervisors be trained on any changes within 30 days of receipt of letter. (06/04)  ✓ All County Letter (ACL) 03-61 was finalized, and was issued 12/2/03. The extensive ACL addresses barriers and provides instructions on entering critical data/information into CWS/CMS. The ACL includes program expectations for complete, accurate, and timely information/data entry, policy clarifications, and specific data entry procedures.  ✓ An All County Information Notice informing county welfare and county probation departments of training requirements as a result of the PIP for both supervisors and line staff was released on October 20, 2003 (ACIN Number I-66-03). Training topics include termination of parental rights and permanency planning. Other county letters will be issued as needed.
CDSS will track quarterly the numbers of children receiving timely TPR and who have compelling reasons documented in order to ensure county implementation of this law and policy change (06/04, 09/04, 12/04, 03/05, 06/05)  ☑ See data indicator. The C-CFSR data indicator for this item is tracked on a county by county basis as well as on a statewide basis.

Action Step #3: The CDSS will develop a legislative proposal to strengthen requirements that counties reconsider permanency options at each permanency planning review hearing for children who must remain in care, so if circumstances have changed, the child can be reengaged in reunification or adoption services. Legislation is needed because no court rules exist to require reassessment of permanency every six months. Upon enactment, the CDSS will implement statewide. (Cross-reference to Permanency Outcome 1, Item 10; Systemic

Permanency Outcome 1, Item 7	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
Factor 2, Item 28)		
CDSS will review statutory issues and develop strategy	05/04	CDSS complete policy analysis as part of documentation of changes necessary for PIP (03/04)  Completed. Further policy analysis concluded that existing statute sufficiently requires the court to consider, at each six month hearing, all permanency planning options for children who must remain in care. Welfare and Institutions Code Section 366.3 (g) in pertinent part states "the court shall consider all permanency planning options for the child including whether the child should be returned to the home of the parent, placed for adoption, or appointed a legal guardian, or, if compelling reasons exist for finding that none of the foregoing options are in the best interest of the child, whether the child should be placed in another planned permanent living arrangement. The court shall order that a hearing be held pursuant to Section 366.26 [to TPR or order guardianship] unless it determines by clear and convincing evidence, that there is a compelling reason for determining that a hearing held pursuant to Section 366.26 is not in the best interest of the child because the child is not a proper subject for adoption, or no one is willing to accept legal guardianship."  Review implications of change with California Welfare Directors Association, Chief Probation Officers of California and the Judicial Council.  As a legislative change was not necessary, the implications did not need to be discussed with CWDA, CPOC and the Judicial Council. However, CDSS issued ACIN I-62-03 on September 23, 2003, to reiterate the requirement to consider all permanency options.  CDSS complete fiscal analysis (05/04)  As no legislative change is necessary, no fiscal analysis is needed.
Submit proposed legislation	06/04	Introduced language (06/04)
		☑ As no legislative change is necessary, no new language is needed.
Implement statewide through ACLs and	01/05	CDSS will identify implementation issues, including fiscal, claiming,
regulation processes, as needed	(assumes	regulation changes, initial and ongoing training needs and CWS/CMS

Permanency Outcome 1, Item 7	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
	legislation	changes (10/04).
	passes on 10/04)	As no legislative change is necessary, no implementation issues need to be identified.
		CDSS will draft, with County input, an implementing ACL incorporating necessary initial implementation instructions including countywide level staff training instructions, procedures and system changes. ACL will instruct counties to ensure all staff and supervisors be trained on this change within 30 days of receipt of letter. (01/05)
		As no legislative change is necessary, no ACL will be necessary. However, CDSS issued ACIN I-62-03 on September 23, 2003 to reiterate the requirement to consider all permanency options. CDSS will issue implementing ACL, which as a formal policy letter has full authority to implement new provision of law (01/05).
		✓ See previous task.  CDSS will issue implementing ACL, which as a formal policy letter has full
		authority to implement new provision of law (01/05).  ☑ See previous tasks.
		CDSS will incorporate this change into statewide training curriculum (01/05) (Cross reference to Systemic Factor 4, Items 32 and 33)
		As no legislative change is necessary, no update to training for this will be necessary.
		CDSS will begin regulation change process. (01/05) (regulation changes take approximately nine months-ACL remains in force during the interim time period).
		As no legislative change is necessary, no regulation change will be necessary.
		CDSS will initiate CWS/CMS change process request and include in first available system update, interim workaround instructions, if feasible, will be provided to the counties as appropriate. (01/05) (Note-implementation will be delayed if changes to the CWS/CMS require Federal IT approval)  As no legislative change is necessary, no changes to CWS/CMS will be necessary.

Permanency Outcome 1, Item 7	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
CDSS will monitor the implementation of	06/05	Through CWS/CMS, CDSS will track the counties permanency rates and
the law change		data on staff training data to ensure county implementation and assess
		impact of this law and policy change.(6/05)
		☑ CDSS will track permanency rates through the C-CFSR process.
Action Step #4: The CDSS will study and r timely establishment of appropriate perman		pility of including a core element in the PQCR or other options to measure the
CDSS will study the feasibility of various	09/04	CDSS will discuss with the counties various methods to measure the timely
measurement options		establishment of appropriate permanency goals, including adding a core element to the PQCR. (12/03)
		☑ Completed. Measurement methods have been discussed with the
		counties, and an element added to the PQCR.
		CDSS will examine the feasibility of including additional variables in
		CWS/CMS or additional question in our PIP surveys to address timely and
		appropriate permanency goals. (06/04)
		✓ The issue of whether to add a question to the PIP surveys has been analyzed. It was determined it would not be useful to add a question to the surveys as parents are unlikely to know whether or not the agency had established the permanency goal for the child in a timely manner.
		✓ CDSS has been exploring further capabilities such as the addition of a reminder in CWS/CMS that would support the permanency/concurrent planning training that is being done. CDSS will provide a written summary of our analysis and include the results of
		our study in a quarterly report. (09/04)
		✓ No report due this quarter.
Program Contacts - Action steps 1, 2 & 3: I	Pat Aguiar; Action	

Modified 7/29/2004

Permanency Outcome 1, Item 8

Improvement Goal: : California's goal will be to improve performance (the percent of children who were reunified in less than 12 months from the latest removal) from 53.2 percent in fiscal year 2000 to 57.2 percent by June 30, 2005, which is a four-percentage point improvement.	June 30, 2005:	
Frequency of Measurement: Measurement of progress toward national data standards will be reported using AFCARS every six months. C-CFSR quarterly reports will report on quantifiable improvement. Our quarterly reports also will identify the	AFCARS/NCANDS Semi-Annual Measures:	C-CFSR Quarterly Data:
completion of action steps. By June 30, 2004, we will improve by two percentage points.	December 2003: 61.0% (FY 2002 AFCARS data)	March 2004: 63.4%  June 2004: 63.25  September 2004:  Dec 2004:  March 2005:  June 2005:
Determination of Goal Achievement: The goal will be achieved when California's performance in this area has improved by four percentage points and by the completion of all action steps	Date Improvement Goal Achieve	d: 12/10/03.
	Date all Action Steps completed:	

Permanency Outcome 1, Item 8 Benchmarks	Projected Dates of	Tasks
	Completion	
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Action Step 1: The CDSS will identify high priority (see glossary) counties and provide technical assistance using promising practices from high performing (see glossary) counties, specifically, the technical assistance will include strategies to ensure that all counties implement concurrent planning including the full implementation for all cases in Los Angeles County; and document compelling reasons for not filing TPRs. (Cross-reference Permanency Outcome 1, Items 7, 9 & 10; Systemic Factor 2, Item 28)

Status reported in Permanency Outcome 1, Item 7

Action Step #2: The CDSS, with the Judicial Council, will propose legislation to include language on the use of trial home visits when pursuing reunification and expanded permanency options. This will reduce the inappropriate movement of children in and out of foster care. Additionally, we will ensure that counties and courts use trial home visits, TPR, and permanency options appropriately and consistently. (Cross-reference to Permanency Outcome 1, Item 5)

Status reported in Permanency Outcome 1, Item 5

Permanency Outcome 1, Item 8 Benchmarks	Projected Dates of Completion	Tasks
		ransfer dates and reasons are completed in CWS/CMS.
CDSS will issue ACL	09/03	CDSS will issue an ACL to address the barriers and provide instruction on completing case closure, case transfer dates and reasons, program transfer protocols, and rules on transfer of case plan goal (09/03)  Completed. ACL 03-61 was issued.
CDSS will provide targeted training and monitor improvement in quality data.	06/05	counties by incorporating training into current CWS/CMS training program (09/03).  CDSS has coordinated with the CWS/CMS Project, which monitors the contract through which CWS/CMS training is offered to the counties, on issues discussed in the ACL. Training plans were designed and implemented regarding data entry contained in the ACL.  Update: UC Davis provided training in San Francisco on 4/1/04 PM, 4/2/04 AM and 4/2/04 PM. Also provided were two classes in Sacramento on 4/26/04 PM and on 4/27/04 AM and in Placer County on 5/11/04.  The training is also offered to counties through the "on-site" training option in the CWS/CMS Statewide Training contract during this quarter. In addition to the regional classes listed above, there were 39 onsite classes provided to 20 different counties.  Similar trainings have been developed and are currently being offered through the Northern Training Lab Consortium (NTLC) and Central Academy.  CDSS will document improvement in impacted CWS/CMS data elements and the quality of reports will improve each quarter (12/03, 03/04, 06/04, 09/04, 12/04, 03/05, 06/05).  ✓ As the ACL (03-61) addressing barriers and providing

Permanency Outcome 1, Item 8	Projected	Tasks
Benchmarks	Dates of	
	Completion	
		instructions on entering critical data was released in December 2003, the impact on the quality of data will not be seen for a few months. We estimate any impact will not begin to be seen until at least the June 2004 data at the earliest. However, training is continuing, and reported data elements and methods of monitoring improvement are being evaluated at the State and County levels for future quarters.
Program Contacts - Action steps 1-3: Pat A	Aguiar	

Modified 7/29/2004

**Permanency Outcome 1, Item 9** 

Improvement Goal: California's goal will be to improve on the length of time to achieve adoption of children to 20.9 percent, which is an increase of 2.9 percentage points from the FFY 2000 benchmark.	June 30, 2005:	
Frequency of Measurement: Measurement of progress toward national data standards will be reported using AFCARS every six months. C-CFSR quarterly reports will measure quantitative improvement. In addition, we will report on completion of action steps. By June 30, 2004, we will improve by 1.45 percentage points.	AFCARS/NCANDS Semi- Annual Measures:  December 2003: 20.9%  (FY 2002  AFCARS  data)	C-CFSR Quarterly Data:  March 2004: 24.9%  June 2004: 25.6%  September 2004: Dec 2004: March 2005: June 2005:
Determination of Goal Achievement: The goal will be achieved when the length of time to achieve adoption of children has improved to 20.9 percent, which is an increase of 2.9 percentage points, and all action steps have been completed	Date Improvement Goal Achieved  Date all Action Steps completed:	: 12/10/03

Permanency Outcome 1, Item 9	Projected	Tasks	
Action Steps/Benchmarks	Dates of		
	Completion		
Action Step 1: The CDSS will identify high	priority (see glossa	ary) counties and provide technical assistance using promising practices	
from high performing (see glossary) countie	es, specifically, the	technical assistance will include strategies to ensure that all counties	
implement concurrent planning including the	e full implementation	on for all cases in Los Angeles County; and document compelling	
reasons for not filing TPRs. (Cross-reference to Permanency Outcome 1, Items 7, 8 & 10; Systemic Factor 2, Item 28)			
Status reported in Permanency Outcome 1, Item 7			
Action Step # 2: CDSS will track progress and provide technical assistance (see glossary) to Los Angeles County's implementation			
of their comprehensive 2003 Adoption Initiative. This Initiative, which incorporates recommendations from the Los Angeles Auditor-			
Controller report, will significantly increase the number of adoptions and reduce the average length of time for home studies			
Los Angeles County will implement its	04/04	1. LA County Adoption cases will be redistributed to remain with	
2003 Adoption Initiative		the case carrying worker to free up adoption workers to	
		complete adoptions beginning 08/03. (04/04)	
		70	

Permanency Outcome 1, Item 9	Projected	Tasks
Action Steps/Benchmarks	Dates of Completion	
		<ul> <li>✓ In June 2003, Los Angeles County began the first phase of redistributing adoption cases. The first phase consisted of a 120-day Homestudy Project, which enabled the Adoptions Division to complete a significant number of pending adoptive homestudies. The second phase will be full implementation of the "Torrance Project" in all regional offices. Once this process has been implemented and stabilized, further steps will be initiated towards the retention of all child cases with the regional social workers.</li> <li>✓ The Torrance Project was implemented in all offices by January 2004. The Torrance Project is the first step in a four step approach.</li> <li>✓ The second step was implemented on March 15, 2004, with the creation of the three consolidated home study sections.</li> <li>✓ The third step is the streamlining of the DCFS' concurrent planning and termination of parental rights processes. An action plan has been developed for executive approval. Update: The Los Angeles County Concurrent/Permanency Planning Redesign Proposal was approved by the executive team. Implementation is pending labor negotiations, which are underway.</li> <li>✓ The fourth step is the implementation of the action plan, which will be implemented when labor negotiations are completed.</li> </ul>
		As part of the Adoption Initiative, Los Angeles County will pilot a
		consolidated foster family home/adoptive home study process (09/03).
		✓ Los Angeles County DCFS implemented its new Permanency Resource Division as of March 2004, which includes three consolidated home study sections.
		▼ The three family assessment units of the Permanency Resource Division have been fully functioning since

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	
		March 2004 when the first series of PS-MAPP training groups began. Fourteen groups consisting of 289 participants have successfully completed the training. The goal is for the consolidated family assessments to be completed from July to September 2004. In May 2004 and June 2004, 11 additional PS-MAPP groups began with a total of 210 participants. Additional groups are scheduled to start each month throughout 2004.
		Los Angeles County will complete the 2,100 pending adoption home studies (11/03)  As of June 2004, Los Angeles County has completed 1,864 of the 2,085 adoption home studies that were pending as of June 16, 2003. Barriers to the completion of the remaining 221 home studies have been identified, such as marriage/divorce and livescan issues. These complex issues are being resolved to complete the remaining home studies as quickly as possible.
		Los Angeles County will accelerate the adoptive home study process. The process will take six months to complete (01/04).  Los Angeles County DCFS continues to see progress in its home study completion process. During calendar year 2003, it took 10.9 months, on average, to complete an adoption home study. In calendar year 2004 to date, the average time to complete home studies has dropped to 9.9 months due to recent changes.  The consolidated home study process began on March 15th. DCFS anticipates it will take until October 2004 before they are able to assess progress in completing home study assessments within a 4-6 month timeframe. The average time to complete a home study

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		was effected by the older, more complex cases still being resolved, as well as the impact of the realignment of staff earlier in the year. In addition to the consolidated home studies completed by the Resource Family Development Division, DCFS Adoptions Division staff also conducts home study assessments for caregivers (foster parents and adoptive parents) adopting children already in their care.  In e.9.9 months average is the latest timeline, although the ultimate goal for this grouping of home studies is also 4-6 months. DCFS anticipates that along with the system redesign proposed in the Concurrent Planning/Adoption Integration Proposal (enclosed along with an adoption timeline comparison of the current procedures to the proposed ones), they will be able to meet this goal.  Finally, adoption social workers have received adoption training in the newly revised SAFE Home Study format as a means to improve home study practices. This should also have an impact on the average time of home studies. A series of training sessions began in March 2004, and concluded in June 2004.
		Los Angeles County will shorten the time from TPR to finalization of adoptions from 21 months to 15 months (04/04).  The current timeline in Los Angeles County from TPR to adoption finalization is 20 months. This time represents an average of the cases that finalized over the first six months of 2004. The proposed
		Concurrent/Permanency Planning Redesign has been developed to dramatically shorten this timeline (see

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		previous action steps). Los Angeles County DCFS has already implemented some streamlining of procedures, and anticipates even more improvement towards meeting its goals after implementation of the Concurrent/Permanency Planning Redesign.  Los Angeles County will provide technical assistance to adoption workers to support timely TPR. Technical assistance will be provided by knowledgeable, experienced staff (04/04).  In Los Angeles County, adoption workers do not conduct TPR. Currently, TPR is conducted by the case-carrying social worker. The Concurrent/ Permanency Planning Redesign includes shifting the responsibility for TPR away from the case carrying social worker to a Dependency Investigator (DI) and support staff team. This shift will support timely TPRs as the responsibility will shift to staff who will have developed expertise in this area. In addition, the County's Redesign includes training and ongoing technical assistance and ongoing program oversight to the DI and support staff teams.  See Item 7 for more detail on training provided to County staff.
CDSS will provide technical assistance as needed, and report through quarterly reports.	06/05	CDSS will provide TA and support on approaches to working with outside agencies such as courts and private nonprofit entities to assist in resolving conflicts and barriers to implementation of the LA County Adoption Initiative beginning 12/03. (06/05)  ☑ CDSS is tracking the implementation of Los Angeles County's Adoption Initiative. As issues arise where CDSS may be of assistance, Los Angeles County will advise CDSS.
CDSS will monitor progress of LA	06/05	CDSS will report quarterly on LA County implementation of

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
adoption's initiative		Adoption Initiative and will report quarterly on improvement in length of time to adoption using C-CFSR (Matrix 3A). (09/03, 12/03, 03/04, 06/04, 09/04, 12/04, 03/05)  ✓ See above tasks.  ✓ The Los Angeles County Adoption Initiative continues to be implemented. Several workgroups were initiated as a result of the initiative and all of them but one group have finished their tasks. The workgroups that have completed their tasks as reported in previous reports include the Recruitment for Special Needs Children Workgroup, the Consolidated Home Studies Workgroup, the Concurrent Planning/TPR Workgroup, the Data Gathering Processes Workgroup, the Appropriate AAP Rates Workgroup, the Legal Orphans Workgroup, the Streamline Home Studies Workgroup and the Enhancing Post-Adoption Workgroup.  ✓ The workgroup for Adoption Integration has ended as its tasks have been folded into the larger department wide initiative on Concurrent/Permanency Planning and Adoption Integration. As noted in previous tasks, work on the Concurrent/Permanency Planning Redesign Proposal is underway and currently in the labor relations phase.  ✓ A Recruitment Partnership Forum has been scheduled for August 3, 2004. The county is working to complete the development of the 5 year plan as mentioned in the previous report. The draft is scheduled for completion by the end of the year.  ✓ The KCBS/Viacom outreach using a recreational vehicle staffed by county social workers has begun.

Permanency Outcome 1, Item 9	Projected	Tasks	
Action Steps/Benchmarks	Dates of		
	Completion	71 ( ) 1 ( ) ( ) ( ) ( ) ( ) ( )	
		The teams have primarily been located at Wal-Mart	
		stores. The County is in the process of completing an analysis of the outcomes of the outreach, and will	
		prepare recommendations.	
		☑ The County has begun sponsoring once a month	
		Saturday orientations for prospective foster/adoptive	
		parents. The orientations are conducted in both	
		Spanish and English, and the response on Saturdays	
		has been overwhelming. There have been a minimum	
		of 150 prospective families at the Saturday orientations. These are in addition to the orientations	
		held in the evenings, which are also very popular.	
		✓ The PS-MAPP curriculum includes concurrent	
		planning, and the County meets regularly with the	
		contractor about various issues to insure that	
		prospective foster/adoptive families are prepared to	
		meet the needs of the children and their families.	
		to conform the currently separate statutory licensing and adoption	
		This will speed up the time it takes to adopt a child and reduce the on enactment of this legislation, the CDSS will ensure that it is enacted	
	•	rmanency Outcome 1, Item 6; Systemic Factor 2, Item 28; Systemic	
Factor 7, Item 44)	onie i, item 20, i e	initialiency Outcome 1, item 6, Systemic Factor 2, item 20, Systemic	
Status reported in Safety Outcome 1, Item 2B			
Action Step #4: The CDSS, with the Judicial Council, will develop and implement an educational program through the CDSS'			
	contract with JRTA to provide training to all judges on current law regarding Termination of Parental Rights (TPR) and concurrent		
planning. (Cross-reference to Permanency		; Systemic Factor 2, Item 28)	
Status reported in Permanency Outcome			
		otice (ACIN) to counties to clarify existing policy and to highlight	
		and special needs; and availability of Adoption Assistance Program	
28; and Systemic Factor 7, Item 44.)	uopieu regardiess	of age or special needs (Cross-reference to Systemic Factor 2, Item	
Will incorporate into statewide training	09/03	CDSS will work with Regional Training Academies to develop and	
The most polate into diatomas training	1 00,00	22 22 7 m mont man regional framing / toddomioo to dovolop and	

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
curricula information on Adoption policy, practice, purpose and use governing AAP		<ul> <li>implement curricula regarding AAP payments policy and adoptions policy for older and special children for new and existing county CWS and Adoptions staff (09/03)</li> <li>☑ Completed.</li> <li>☑ Update: The Resource Center for Family Focused Practice has a contract trainer available to provide county training as requested. To date, no counties have requested the training.</li> <li>☑ The Resource Center for Family Focused Practice has also developed web-based information on AAP payment policy as another resource for counties. It will be available on the web in August.</li> </ul>
Will issue ACIN clarifying existing state statute and policy	09/03	CDSS will release ACIN to all counties reiterating current state statute and policy regarding AAP payment and adoption of older and special needs children. ACIN will provide instructions on interim training to be provided to staff within 30 days of receipt of ACIN (09/03)  Completed 9/03.
CDSS will provide technical assistance and monitor improvements	06/05	<ul> <li>CDSS will provide written TA to all counties on the policy regarding AAP payment policy and adoptions of older and special needs children beginning 09/03. (06/05)</li> <li>✓ ACIN I-62-03 was issued September 2003, which addressed the overall intent of AAP.</li> <li>✓ CDSS is continuing to provide technical assistance to the counties on AAP related issues via phone and email.</li> <li>CDSS will track delivery of training in counties during onsite reviews and maintain a copy of each county's procedures on Adoption and AAP to ensure appropriate policies are in place beginning 12/03. (06/05).</li> <li>✓ CDSS will incorporate the tracking of the delivery of training into the county self assessment process. The county self</li> </ul>

Permanency Outcome 1, Item 9	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
		assessments were due June 30, 2004.
		CDSS will track progress quarterly (12/03, 03/04, 06/04, 09/04,
		12/04, 03/05, 06/05).
		☑ See tasks above.
		rce Center on Permanency Planning and/or Special Needs Adoptions
		and to represent the ethnic and racial diversity of children in care
(Cross-reference to Safety Outcome 1, Item		tor 5, Item 37)
Status reported in Safety Outcome 1, Ite		
		rnia Social Work Education Center (CalSWEC) and the Regional
		petencies for child welfare workers and supervisors with the goal of
		ontracts with the regional training academies include provisions
		ensure training in comprehensive family needs assessments, including
		both in-home and out-of-home, and that training is consistent
statewide. (Cross-reference to Systemic		
Develop requirements and competencies	09/04	CalSWEC will conduct a survey of county child welfare managers
for supervisors		and supervisors to determine the competencies necessary for
		supervisors to support the goals of the PIP (09/04)
		✓ Although no report is due this quarter, CalSWEC has
		completed a survey to ascertain how both initial and
		ongoing training is being provided in California. The
		results of the survey will assist CDSS in the
		development of measurable training objectives that will
		provide the basis for determining how training is provided in the counties.
Develop a common core curriculum for	03/05	Using the results of the survey, CalSWEC will develop a
supervisors	03/03	framework for supervisor competencies and will solicit review and
30pci 113013		feedback from five regional groups including Los Angeles, to
		assure their efficacy in strengthening case practice (06/04)
		✓ The data-gathering process is completed for the
		supervisors study. CalSWEC is in the process of
		completing preliminary data analysis. The preliminary
		Completing premimilary data analysis. The premimilary

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		results will be presented to STEC at their July meeting. CDSS anticipates an Executive Summary report by the end of July. STEC will be developing supervisor competencies based on the findings from the supervisor study.  The supervisor competencies will be revised and finalized (09/04)  No report due this quarter. CalSWEC and the RTAs will review and revise existing supervisory curricula in order to develop a common core curriculum that reflects the supervisory competencies and (03/05)  No report due this quarter. CDSS will instruct counties via ACL that all new child welfare supervisors must be trained to the new common core curriculum, effective 03/05  No report due this quarter.
Monitor the implementation of supervisor training to the common core curriculum	06/05	CDSS will report quarterly on completion of tasks and number of supervisors trained. (12/04, 03/05, 06/05)  No report due this quarter.
Monitor the implementation of the early training effort for supervisors in new initiatives and program and policy changes required by the PIP and the Child Welfare Redesign	06/05	CalSWEC and the RTAs will develop an early training effort for supervisors, including training materials and presentations on new initiatives and program and practice changes required by the PIP and the CWS Redesign, information on the adoptability of older children, the availability of post adoption services and financial assistance. RTAs, county training units, and the U.C. Davis Resource Center for Family Focused Practice will be required to use these presentations and materials to orient and train all child welfare and probation supervisors (12/03)  Completed. Training on the new initiatives for supervisors began in December 2003, and continues to be provided throughout the state. As reported in the previous quarterly report, the curriculum for supervisors has been developed and piloted in the southern part of the state. An All County

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		Letter informing county welfare and county probation departments of the supervisors' training requirement was released on October 20, 2003 (ACIN Number I-66-03). It is anticipated that a more detailed letter will be released shortly.  CDSS will include the role of the supervisor as mentor as a component of the early training on new initiatives (12/03)  Completed. Training objectives from the new initiatives training that were designed for the supervisor as a mentor were included in the training.  In order to provide a more in-depth training on the role of supervisor as mentor, CalSWEC, Northern Regional Training academy and the Central Regional Training academy are evaluating mentorship programs within their regions. The purpose is to inform supervisory training as to the more effective elements of these programs, so that the elements of mentoring might be taught to supervisors statewide. As part of this evaluation process, Merced, Fresno and Tulare counties are piloting this mentoring effort.
		CDSS will issue an ACL that requires that all supervisors receive the training in new initiatives and practice changes (12/03)  ☑ The All County Letter has been drafted and was revised to include comments made by the STEC, as well as to include language that contains information regarding regulations that will be developed. The letter is in the review process and expected to be released next quarter.  Each county will be required to train at least 25% of its supervisors each quarter to assure completion of this training by 12/04.  ☑ No report due this quarter.  CDSS will report quarterly on the achievement of these tasks and

Permanency Outcome 1, Item 9	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
		the number of supervisors trained in new initiatives and practice changes (09/03, 12/03, 03/ 04, 06/04, 09/04, 12/04, 03/05, 06/05)  In the first quarter of 2004, the Regional Training Academies provided new initiatives training to a total of 187 supervisors in the northern counties, and Los Angeles County provided training to a total of 706 participants. San Diego County provided the new initiatives training for 140 supervisors and managers so far. This is a total of 1,033 supervisors and managers to date that have received training on the new initiatives for supervisors.  During the second quarter of 2004, the Regional Training Academies provided new initiatives training to a total of 41 supervisors in the northern counties, and Los Angeles County provided training to a total of 145 supervisors. Additional training was provided, but numbers were still being updated.  Los Angeles County provided training to 100 participants in Concurrent Planning for Management, to 96 participants in Fairness and Equity for management staff, and to 11 participants in Strength-Based Family Centered Practice for Management.  In addition, as reported in Item 31, training was also provided statewide to supervisors on the new Outcomes and Accountability System; specifically on the County Self Assessment Process, the County Self Improvement Plan and the Peer Quality Review.
Develop and implement a common core curriculum for line staff	01/05	In consultation with the statewide training taskforce, CDSS will update/revise the existing Standardized Core competencies and curriculum to incorporate policy and practice changes and to address areas needing improvement as identified in the PIP in order to develop a common core curriculum for child welfare

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of	Tasks
·	Completion	
		workers (03/04)  CDSS continues to work with the Statewide Training and Education Committee (STEC) to develop requirements and competencies for child welfare workers and supervisors. The STEC met on May 15, 2004, to discuss the common core curriculum, ongoing training requirements, and supervisor core topics and activities.
		CDSS will disseminate the common core curriculum to all Regional Training Academies and county training units using various means, including ACIN, training for trainers, including specific sessions with training staff in Los Angeles, discussions with CWDA, etc. (06/04)  The dates for this item are in conflict with the dates contained in action step #1, Item 32. In that item, the benchmark states that by June 2004, CDSS will identify concerns/disparities and make recommendations for improving training, including the development of a common core curriculum for workers and supervisors.
		These recommendations have been completed.  ✓ The STEC has finalized recommendations (that will be forwarded to CDSS and CWDA shortly) on the following areas related to the common core:  ○ Requirements for Completion of Training ○ Competencies and Learning Objectives ○ Baseline Assessment
		<ul> <li>○ Common Core Decision Point Content</li> <li>☑ Other recommendations are in draft form:</li> <li>○ Training Content</li> <li>○ Method of Delivery</li> <li>Counties will field test the curriculum and provide feedback for any needed revisions. (09/04)</li> </ul>

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		✓ No report due this quarter.
Monitor the implementation of line worker	06/05	CDSS will issue instructions via ACL that all new child welfare
training to the common core curriculum		workers must be trained to the common core curriculum, effective (01/05)
		☑ No report due this quarter.
		CDSS will report quarterly on the achievement of these tasks and
		on the number of new workers trained in the common curriculum. (03/04, 06/04, 09/04, 12,04, 03/05, 06/05)
		✓ See tasks above.
involvement all family members in case plar comprehensive assessment of all children's	nning and the need needs; assessing rence to Well-Bei	re and probation supervisors on good case planning practice, including d to visit with parents when such visits are part of the plan; all in-home children's educational needs and assessing all in-home ng Outcome 1, Items 17, 18 & 20; Well-Being Outcome 2, Item 21; 25 & 28; Systemic Factor 4, Item 32)
Develop training materials and curriculum	12/03	CalSWEC and the Regional Training Academies will develop training materials for child welfare and probation supervisors including good case planning practice, involvement of all family members in case planning and need for parent visiting. (12/03)  ✓ Training is being provided to supervisors beginning December 2003, as part of the new initiatives training. The training continued to be offered this quarter. The Resource Center for Family Focused Practice offered new initiatives training, Probation Accountability: Moving from Compliance to Outcomes. 139 probation supervisors and managers were trained.  ✓ The County Probation Officers of California (CPOC) have developed a case planning training that is being reviewed by CDSS. A Probation Advisory Committee was convened to discuss training content and delivery strategies to ensure the training is relevant to probation officers.

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Deliver training to all new and existing child welfare and probation supervisors	12/04	Training provided to all new supervisors and existing supervisors beginning 12/03. (12/04)  ✓ See tasks above, and also Item 32.
CDSS will monitor implementation of this training	06/05	CDSS will track number of supervisors trained and review training evaluations. Training will be incorporated into core curriculum.  (06/04, 09/04, 12/04, 03/05, 06/05)  ✓ In collaboration with the Chief Probation Officers of California Association, the Resource Center for Family-Focused Practice delivered 6 regional trainings for probation focused on case plans, Title IV-E eligibility, visitation requirements, and adoption requirements.  Over 300 officers from 56 counties received this training.  In Family Group Decision Making, 37 probation officers were trained; in Division 31, Title IV-E, 311 probation officers and supervisors were trained; and in Probation Accountability: Moving from Compliance to Outcomes, 139 probation supervisors and managers were trained.
considerations of Native American children using the C-CFSR process. This training won Indian Child Welfare Act cases. (Cross-Factor 2, Item 32)	for both county sta rill include training reference to Pern	arding Indian Child Welfare Act (ICWA) requirements and cultural aff and tribal ICWA workers. The CDSS will measure ICWA compliance for Indian tribes on their rights and responsibilities regarding intervention nanency Outcome 2, Item 14; Systemic Factor 2, Item 28; Systemic
Curriculum for the training has been developed and is being tested by Sonoma State University in consultation with tribal representatives, county and State staff and trainers. Revisions will be made as needed.	08/03	Pilot Training session to 30 CDSS staff (05/03)  ☑ Completed 5/03.  Pilot Training session to 1 County hosted by a tribe for 30 people.(06/03)  ☑ Completed 6/03.  Pilot Training sessions at annual ICWA Conference for 20 people (07/03)  ☑ Completed 7/03.

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		In cooperation with Sonoma State, ICWA subject matter experts, tribes, and key consultants, convene planning meeting to determine adequacy of curricula based on pilot training and to determine training sites. (08/03)  Completed 8/03.
The CDSS will complete a series of five regional sessions for counties, regional training academy representatives and tribal social workers regarding the ICWA requirements.	06/04	Regional training centers develop curricula for ICWA training (01/04)  Completed. The CDSS, with the assistance of the ICWA Subcommittee and Sonoma State University, completed development of the ICWA training curriculum. The curriculum focuses on the historical basis and purpose of ICWA, the essential elements of compliance with the Act, and the role of tribes and tribal representatives in child custody proceedings. A Handbook on ICWA, which includes sources of information and support to aid in the implementation of ICWA, was developed as a resource guide and is provided to all training participants.  Deliver five ICWA regional training sessions beginning 01/04. (06/04)  Completed. Five ICWA trainings were conducted statewide. Each was hosted by a local tribe or tribal organization. On January 30, 2004, a training session was held at the National Indian Justice Center (Sonoma County). On February 26, 2004, a second training session was held at the Picayune Rancheria of Chukchansi Indians (Madera County). A third session was held on March 30, 2004 at the Yurok Tribe (Siskiyou County). A fourth session was held on April 14, 2004 at the United American Indian Involvement, Inc. (Los Angeles County), and the final session was held at the Santa Ynez Band of Mission Indians (Santa Barbara County), on April 15, 2004.

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
groups into all decisions made by the child counties on issues such as cultural compet parent recruitment (Cross-reference to W	welfare service sys ence, intake proce	CDSS will track numbers trained at regional training sessions and review completed training assessments (06/04).  Completed. More than 250 county child welfare and probation staff, juvenile court judges and referees, county counsels, and tribal representatives attended the training. Very positive evaluations of the training have been provided by the training participants.  that they integrate issues of fairness and equity toward racial or ethnic stem. This process will include ongoing technical assistance to the sses, services designed to prevent entry into foster care, and foster the 1, Item 17; Systemic Factor 2, Item 28; Systemic Factor 5, Item
37; Systemic Factor 7, Item 44)  Recommendations for integrating the issues of fairness and equity into decision points within the child welfare service system from intake to disposition will be completed	06/03	The concept of "fairness and equity" is defined and key decision points within the Child Welfare Services program that can reflect a fair and equitable system are identified (e.g., hotline, intake, case opening, placement, permanent plan) along with key services (e.g., family support, treatment, kinship care, permanency planning).  Completed 5/02. The fairness and equity matrix was part of county operational development meetings held in October and November, 2003.
Ongoing technical assistance will be provided to the counties to work on fairness and equity issues such as cultural competence, intake processes and foster parent recruitment	06/05	Through Region IX, we will request technical assistance from the NRC on Permanency Planning. CDSS will provide technical assistance to counties regarding strategies for ensuring fairness and equity at all decision points in Child Welfare beginning 09/03. (06/05)  ☑ Technical assistance has been provided by a number of national experts on fairness and equity issues.  ☑ As part of the Child Welfare Services Improvement Program, technical assistance continues to be provided to counties on the issue of fairness and equity. The 11 early implementing counties submitted county plans on January 9, 2004, which are operational plans for an integrated

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		continuum of services and supports.  Counties are also working on a complete asset map of current services and supports to identify "pockets" for better distribution of services. Where gaps exist, develop a community network capacity building plan. These will identify and prioritize involvement of partners who will effectively share responsibility for child welfare outcomes to better assure equitable treatment.  Counties are working on the development of an operational plan for a new intake structure which will utilize a new screening and assessment tools for safety, risk and protective capacity. Use of these tools will contribute to fair and equitable decision-making with a consistent, statewide approach to assessment of safety, risk and protective capacity, resulting in a reduction in disproportionate out-of-home placements.  The Fairness and Equity Matrix is being incorporated into protocols for counties to utilize when determining if fair and equitable practice is being applied at each decision point. (Matrix submitted in a prior quarterly report)  Through Region IX, CDSS requested technical assistance from NRC on Permanency Planning. CDSS will provide technical assistance to counties regarding strategies for ensuring fairness and equity at all decision points in Child Welfare. The website address to access the baseline racial and ethnic data for all children in the CWS program by age and decision point (as reflected on the decision matrix) is http://cssr.berkeley.edu
Through the new quality assurance process, data will be provided to counties that will indicate where fairness and	02/04	County-specific data that provides baseline racial and ethnic data for all children in the Child Welfare Services program, by age and decision point, as reflected on the decision matrix, will be sent to

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
equity issues need to be addressed and training will be provided		counties and available on the web. (12/03)  ✓ Completed. County specific data was released to the counties during this quarter.  With the assistance of the NRC on Permanency Planning, training curricula will be developed and tested. (12/03).  ✓ In progress. The CalSWEC RTA Coordination Project, in collaboration with the Regional Training Academies (RTAs), the Inter-University Consortium (IUC), and the Los Angeles Department of Family and Children's Services (LA DCFS) will focus efforts in both the social work education system and the child welfare in-service training system on effectively addressing these vital issues.  ✓ The second annual Symposium on Fairness & Equity Issues in Child Welfare Training, sponsored by the California Social Work Education Center in conjunction with the Regional Training Academies, and the California Department of Social Services was held on April 27–28, 2004, at University of California, Berkeley. There were 62 attendees, and the following topics were discussed:  ○ Ethnicity and the Path Through California's Child Welfare System  ○ Ethnic and Cultural Issues in Child Welfare  ○ How to Measure and Impact Outcomes  ○ Practice What You Preach—Cultural Competency Assessment and Response  ○ Developing Cultural Competence Through Training, Assessment, Analysis, and Implementation  ✓ The UCLA Center for Child Welfare sponsored training for 96 Los Angeles County DCFS managers entitled "Moving from Disproportionality to Fairness and Equity

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
	Completion	in Public Child Welfare". The main presenter was Professor Ruth McRoy from the University Texas School of Social Work in Austin.
		<ul> <li>✓ San Francisco State University and San Jose State University worked with their Title IV-E students to determine their current knowledge of fairness and equity and how it affects youth permanency. Focus groups were used to identify issues and concerns as well as increase their knowledge and skills related to the topic. The Bay Area Academy also wrote a summary of a Cultural Competency Assessment and training in Contra Costa County that will be a springboard for fairness and equity training in other counties.</li> <li>✓ Regional Fairness and Equity Forums: CalSWEC has proposals from the Central RTA and the Southern RTA.</li> </ul>
		These Regional Forums are anticipated soon .
		Strategies for ensuring fairness and equity into key decision points will be implemented by ACL (01/04)
		Fairness and equity training will be incorporated into the core curriculum of the CWS Academies and on the CDSS web site. (02/04)
		Fairness and equity training is in the process of being incorporated into the core curriculum, and has been incorporated into the CDSS Child Welfare Services Improvement Program website.
CDSS will monitor statewide	06/05	CDSS will track implementation by monitoring number of counties

Permanency Outcome 1, Item 9 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	
implementation		trained and reviewing operating procedures. CDSS will maintain copies of procedures for each county beginning 03/04. (06/05)  CDSS is continuing to receive information as to the number of county staff trained.  Counties will utilize the data received during this quarter and analyze it. It will be included in the county Self Assessments, which were due June 30, 2004. The data will also be addressed in the counties' Self Improvement Plans, due September 30, 2004.  CDSS will track data quarterly using the C-CFSR and will target technical assistance to counties where the baseline data show that children coming into and staying in the system are significantly disproportionate to their representation in the general public (03/04, 06/04, 09/04, 12/04, 03/05, 06/05).  Counties will utilize the data received, which is to be analyzed, and included in the county Self Assessments and Self Improvement Plans. CDSS will track data on a quarterly on a county-by-county basis as well as statewide.
Program Contacts - Action steps 1-6: Pat A	Aguiar; Action step	s 7, 8 & 9: Nina Grayson; Action Step #10: Eileen Carroll

Modified 7/29/2004

**Permanency Outcome 1, Item 10** 

Improvement Goal: We will reduce the proportion of children with a goal of long-term foster care at two years after entry from our baseline of 39.9% in calendar year 2002 by three percentage points to 36.9% by June 30, 2005.	June 30, 2005:	
Frequency of Measurement: Progress will be tracked using quarterly reports from CWS/CMS data. By June 30, 2004, we will improve by 1.5 percentage points	AFCARS/NCANDS Semi-Annual Measures: This item is not applicable, as there is no measurement for this item.	C-CFSR Quarterly Data:  March 2004: 38.6% (from 3 <sup>rd</sup> qtr 2003)  June 2004: 41.7% (from 4th qtr 2003)  September 2004: Dec 2004:  March 2005:  June 2005:
Determination of Goal Achievement: The goal will be achieved when the proportion of children in care more than two years with a goal of long-term foster care is reduced by three percentage points from the calendar year 2002 baseline data and by the completion of all action steps	Date Improvement Goal Achieved:  Date all Action Steps completed:	

Permanency Outcome 1, Item 10 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	

Action Step 1: The CDSS will identify high priority (see glossary) counties and provide technical assistance using promising practices from high performing (see glossary) counties, specifically, the technical assistance will include strategies to ensure that all counties implement concurrent planning including the full implementation for all cases in Los Angeles County; and document compelling reasons for not filing TPRs. (Cross-reference to Permanency Outcome 1, Items 7, 8 & 9; Systemic Factor 2, Item 28)

Status reported in Permanency Outcome 1, Item 7

Permanency Outcome 1, Item 10	Projected	Tasks	
Action Steps/Benchmarks	Dates of		
	Completion		
Action Step #2: The CDSS will develop a	Action Step #2: The CDSS will develop a legislative proposal to strengthen requirements that counties reconsider permanency		
options at each permanency planning review hearing for children who must remain in care, so if circumstances have changed, the			
child can be re-engaged in reunification or adoption services. Legislation is needed because no court rules exist to require			
reassessment of permanency every six months. Upon enactment, the CDSS will implement statewide (Cross-reference to			
Permanency Outcome 1, Item 7; Systemic Factor 2, Item 28)			
Status reported in Permanency Outcome 1, Item 7			
Program Contacts - Action steps 1, & 2: Pat Aguiar			

Modified 7/29/2004

Permanency Outcome 2, Item 14

Improvement Goal: We will increase from the baseline survey by three percentage points the percentage of children whose primary connections including extended family, friends, community, and racial heritage are preserved by June 30, 2005.	June 30, 2005
Frequency of Measurement: Survey will be administered in three waves: Baseline at 120 days after PIP approval, at Year 1,	Survey results data:
and at Year 2	October 2003 (baseline): 89.9 %
	June 2004: see tasks below
	June 2005:
Determination of Goal Achievement: The goal will be achieved	
when there is a three-percentage point improvement from the	Date Improvement Goal Achieved:
baseline survey in the percentage of children whose primary	
connections including extended family, friends, community, and	Date all Action Steps completed:
racial heritage are preserved; and all action steps are complete.	·

Permanency Outcome 2, Item 14 Action Steps/Benchmarks	Projected Dates of	Tasks
7.0	Completion	
Action Step 1: The CDSS will provide technical assistance to high priority counties (see glossary) to identify and implement promising practices that reduce multiple placements and improve continuity of family relationships and connections. The CDSS will develop a promising practices guide that will contain successful practices from high performing counties, such as using team review process (including parents and child as appropriate) before a child is moved to a second placement and family engagement practices to improve case planning. Additionally, the State will work to increase the number of counties, including Los Angeles County, that use the Family to Family Initiative. (Cross reference to Safety Outcome 1, Item 2b; Permanency Outcome 1, Item 6; Well-Being Outcome 1, Items 17, 18; Systemic Factor 2, Items 25 & 28; Systemic Factor 7, Item 44)  Status reported in Safety Outcome 1, Item 2B		
Action Step #2: The CDSS will work with Indian tribes to ensure that tribal voice and involvement are integrated into the training curricula.		
Convene a workgroup of State, regional training academy and tribal staff to make recommendations on ways that tribal voice and involvement can be integrated	12/04	CDSS will convene the workgroup to identify issues and develop recommendations. (12/04)  ☑ No report due this quarter.

Permanency Outcome 2, Item 14 Action Steps/Benchmarks	Projected Dates of Completion	Tasks		
into training curricula.				
Implement recommendations	06/05	CDSS will work with the regional training academies to ensure that all recommendations are integrated into training curricula. (06/05) No report due this quarter.  Training to new and ongoing social workers and probation officers will be provided using the revised curricula (06/05).  No report due this quarter.		
considerations of Native American children using the C-CFSR process. This training w	for both county state ill include training to	ording Indian Child Welfare Act (ICWA) requirements and cultural aff and tribal ICWA workers. The CDSS will measure ICWA compliance for Indian tribes on their rights and responsibilities regarding intervention		
Factor 2, Item 28; Systemic Factor 2, Item 3 Status reported in Permanency Outcome	on Indian Child Welfare Act cases. (Cross-reference to Permanency Outcome 1, Item 9; Permanency Outcome 2, Item 14; Systemic Factor 2, Item 28; Systemic Factor 2, Item 32)  Status reported in Permanency Outcome 1, Item 9			
Action Step #4: The CDSS will review policies and procedures with foster family agencies and group home facilities to ensure worker understanding of the need to maintain connections and to remove barriers to compliance so that agency social workers maintain a child's family and community connections. This action step will ensure that these activities do not conflict with certain case planning goals				
The CDSS will conduct a review of existing policies and procedures regarding facility staff training on family involvement and engagement in the case plan process when consistent with the case plan goals	09/04	CDSS will review current foster family agency and group home policies and procedures for any barriers related to training of facility staff regarding family involvement consistent with the case plan. (09/04)  No report due this quarter.		
The CDSS will release ACL (or comparable communication) to agency and provider community regarding how to remove barriers to assisting children placed in facility settings in maintaining family connections	12/04	CDSS will inform counties, foster family agencies, group homes and associations via ACL, or regulation change if necessary, of the need to train facility staff to ensure that important connections with extended family, friends, community, and racial heritage are maintained consistent with case plan goals. (12/04).  No report due this quarter.		
The CDSS will provide technical assistance and/or training to counties, caregivers and facility staff regarding how	01/05	CDSS will provide written TA to all foster family agencies, group home providers and counties regarding implementation of new policies and procedures (01/05)		

Permanency Outcome 2, Item 14 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
to remove barriers to assisting children placed in facility settings in maintaining family connections		☑ No report due this quarter.
results related to the topics addressed in th staff, CDSS program staff, and CDSS research issues identified during the review. In additi	ese PIP Items. A carch staff. The conon, the questions rence Well-Being	CDSS will track changes in policies through the Group Home/ FFA Rate approval process, by reviewing facility policies and procedures .to document implementation of policy and procedure changes by foster family agencies, group home providers beginning 03/05. (06/05)  No report due this quarter.  CDSS will provide TA to foster family agencies, group homes, or counties when monitoring information suggests need. (3/05, 6/05).  No report due this quarter.  CDSS will review published and unpublished surveys and survey laft questionnaire will be prepared and reviewed by county program tent and format of the instrument will be revised to incorporate key may be further modified to address problems identified during the field Outcome 1, Item 17, 18, and 20, Well-Being Outcome 2, Item 21,
Field-tested survey is implemented	7/15/2003	<ol> <li>Develop survey instrument in conjunction with and subject to approval of Region IX. (6/03)</li> <li>✓ Completed. Surveys were developed. Final approval received from Region IX on 7/25/03</li> </ol>
		<ol> <li>Finalize agreement with interviewing service (6/03)</li> <li>✓ Completed. Contract with California State University, San Marcos Foundation, Social and Behavioral Research Institute (SBRI) was finalized 7/03, for the period of 7/1/03 to 6/30/05.</li> </ol>
		<ul> <li>3. CDSS will complete draft questionnaire for use in telephone survey (6/03)</li> <li>✓ Completed. Draft questionnaire was completed 7/03.</li> <li>4. CDSS will provide listing of sample telephone numbers to interview service (7/03)</li> </ul>

Permanency Outcome 2, Item 14 Action Steps/Benchmarks	Projected Dates of Completion	Tasks				
		<ul> <li>✓ Completed. File was provided to SBRI on 8/03.</li> <li>Interview Service will field test the questionnaire and work with CDSS to revise as needed (7/03)</li> <li>✓ Completed. Field testing was carried out 8/27/03 to 9/5/03.</li> <li>Questionnaire was updated 9/12/03</li> </ul>				
Action Step # 6: Baseline Survey Report. The outcome measures will be calculated from the survey findings. Methodology and results will be reviewed by CDSS and county staff to assure corrects methods are used. The supporting documentation will report how the data were collected (questions used), how the measures were defined and calculated, and what the resulting number relates to the PIP. (Cross-reference Well-Being Outcome 1, Item 17, 18, and 20, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item 23.)						
Baseline results and related documentation are submitted to Region IX	10/15/2003	<ol> <li>Interview service will start the interviewing (7/15/03)</li> <li>Completed. SBRI began interviews of participants on 9/18/03.</li> <li>Interview service submits to CDSS (RADD) the cleaned data file for interviews completed 7/15/03 to 8/15/03 (9/15/03)</li> <li>Completed submittal of data file. SBRI began interviews of participants September 2003, and the target is 3,300 interviews. They had difficulty locating birth families in the Family Reunification component, which delayed the completion of the process. Further, the wildfires in Southern California in late October also caused delays. They continued to contact potential interviewees to reach their goal, which was completed on 3/22/04.</li> <li>RADD staff analyze data to produce outcome measures, as defined in PIP (10/01/03)</li> <li>Completed. As the interviews of participants had not been completed, the data analysis has been delayed. However, the analysis has now been completed.</li> <li>RADD staff prepare draft baseline report, including outcome measures and supporting documentation (10/5/03)</li> <li>As the interviews of participants had not been completed,</li> </ol>				

#### Modified 7/29/2004

Permanency Outcome 2, Item 14	Projected	Tasks				
Action Steps/Benchmarks	Dates of					
	Completion					
		been completed.				
		5. Draft report is reviewed and revised as needed (10/10/03)				
		☑ See above tasks.				
		Baseline report is submitted to Region IX (10/15/03)				
		☑ See above tasks.				
Action Step #7: Mid-PIP Survey Results. The same methods used in the Baseline Report will be applied to the Mid-PIP report. Data reported in the Mid-PIP Report include completed interviews of both the Baseline and Mid-PIP period. (Cross-reference Well-Being Outcome 1, Item 17, 18, and 20, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item 23.)						
Mid-PIP (Year 1) results and related	06/30/2004	Interview service will start the interviewing (12/30/03)				
documentation are submitted to Region		☑ See action step #6, above. As these interviews had been				
IX.		delayed, the baseline results have been delayed. The next				
		surveys can be launched shortly.				
		☑ Update: We plan to select cases open as of June 30, 2004, and begin interviews on August 27, 2004.				
		2.				
		for interviews completed 2/30/04 to 4/30/04 (5/30/04)				
		The contractor will submit a cleaned data file on December 3, 2004.				
		3.				
		defined in PIP (6/15/04)				
		We will calculate the outcome measures by January 8, 2005.				
		4.				
		measures and supporting documentation (6/20/04)				
		✓ We will prepare the draft report by January 12, 2004.				
		5.				
		✓ We will make final revisions to the report by January 31, 2005				
		6.				

reported in the Final Report include interviews completed after the data reported in the Mid-PIP report. (Cross-reference Well-Being

Permanency Outcome 2, Item 14	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
		em 21, and Well-Being Outcome 3, Item 23.)
Final (Year 2) results and related documentation are submitted to Region IX	6/30/2005	<ol> <li>Interview service submits to CDSS (RADD) the cleaned data file for interviews completed 2/30/05 to 4/30/05 (5/30/05)         <ul> <li>No report due this quarter.</li> </ul> </li> <li>RADD staff analyze data to produce outcome measures, as defined in PIP (6/15/05)         <ul> <li>No report due this quarter.</li> </ul> </li> <li>RADD staff prepare draft baseline report, including outcome measures and supporting documentation (6/20/05)         <ul> <li>No report due this quarter.</li> </ul> </li> <li>Draft report is reviewed and revised as needed (6/25/05)</li> </ol>
Action Step #9: CDSS will study and report	t on the feasibility	✓ No report due this quarter.  Baseline report is submitted to Region IX (6/30/05)  ✓ No report due this quarter.  of surveying older youth in in-home or in out-of-home placements
CDSS will study the feasibility of a survey of older youth	07/03	<ol> <li>CDSS will discuss with the CYC strategies for conducting this survey. (06/03)</li> <li>✓ See tasks below.</li> <li>CDSS will contact the National Resource Center for Organizational Improvement for advice on interviewing older youth (06/03).</li> <li>✓ See tasks below.</li> <li>CDSS will confer with its legal staff to obtain their analysis of the legal requirements for/or restrictions on interviewing minors (07/03).</li> <li>✓ See below.</li> </ol>
CDSS will include in the next quarterly report the results of our exploration into interviewing older youth	09/03	<ol> <li>CDSS will contact the California Health and Human Services         Agency Committee for the Protection of Human Subjects to         determine their requirements for interviewing minors (08/03).         ✓ See tasks below.         CDSS will provide written results of the conversations with and         analyses from those identified above (09/03).</li> </ol>

Permanency Outcome 2, Item 14 Action Steps/Benchmarks	Projected Dates of Completion	Tasks		
		Due to confidentiality concerns and the high costs of conducting a new survey, the only option available would be to use an existing survey and perhaps to be able to modify it for our purposes. However, in reviewing the option of using the California Health Interview Survey (CHIS), which is the existing survey we would be able to use, it does not seem to meet our needs in surveying youth in out-of-home care for PIP purposes. Therefore, we have concluded that conducting a new survey in the foreseeable future is not feasible.		
Program Contacts - Action steps 1&4: Pat Aguiar; Action step #2: Marilyn Delgado; Action Step #3: Nina Grayson; Action Steps 5-9: Mary Tran				

Modified 7/29/2004

Well-Being Outcome 1, Item 17

Improvement Goal: We will increase from the baseline survey by three percentage points the percentage of children, parents, and caregivers whose needs were assessed and who received services to meet those needs by June 30, 2005.	June 30, 2005:
Frequency of Measurement: Survey will be administered in three waves: Baseline at 120 days after PIP approval, at Year 1, and at Year 2	Survey results data:  October 2003 (baseline): (1) 55.7% (percentage of children/family assessed) (2) 66.4% (percentage of children/family received services)  June 2004: (1) see tasks below (2)  June 2005: (1) (2)
Determination of Goal Achievement: The goal will be achieved when there is a three percentage point increase above the baseline survey in the percentage of children, parents, and caregivers whose needs were assessed and who received services to meet those needs; and all action steps are complete.	Date Improvement Goal Achieved:  Date all Action Steps completed:

Well-Being Outcome 1, Item 17	Projected	Tasks
Action Steps/Benchmarks	Dates of	
,	Completion	

Action Step 1: The CDSS will provide technical (see glossary) assistance to high priority counties (see glossary) to identify and implement promising practices that reduce multiple placements and improve continuity of family relationships and connections. The CDSS will develop a promising practices guide that will contain successful practices from high performing counties, such as using team review process (including parents and child as appropriate) before a child is moved to a second placement and family engagement practices to improve case planning. Additionally, the State will work to increase the number of counties, including Los Angeles County, that use the Family to Family Initiative. (Cross reference to Safety Outcome 1, Item 2b; Permanency Outcome 1, Item 6; Permanency Outcome 2, Item 14; Well-Being Outcome 1, Item 18; Systemic Factor 2, Items 25 & 28; Systemic Factor 7, Item 44)

Status reported in Safety Outcome 1, Item 2b

Well-Being Outcome 1, Item 17 Action Steps/Benchmarks	Projected Dates of Completion	Tasks	
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Action Step # 2: The CDSS will provide training to child welfare and probation supervisors on good case planning practice, including involvement of all family members in case planning and the need to visit with parents when such visits are part of the plan; comprehensive assessment of all children's needs; assessing all in-home children's educational needs and assessing all in-home children's mental health needs (Cross-reference to Permanency Outcome 1, Item 9; Well-Being Outcome 1, Items 18 & 20; Well-Being Outcome 2, Item 21; Well-Being Outcome 3, Item 23; Systemic Factor 2 Items 25 & 28; Systemic Factor 4, Item 32)  Status reported in Permanency Outcome 1, Item 9			
Develop training materials and curriculum.	12/03	CalSWEC and the Regional Training Academies will develop training materials for child welfare and probation supervisors good case planning practice including involvement of all family members in case planning and need for parent visiting. (12/03)  CDSS, in conjunction with CalSWEC and the Regional Training Academies, has completed training materials on good case planning practice in the New Initiatives Training. The New Initiatives Training began December 2003, and is continuing to be offered around the state.	
Deliver to all new and existing child welfare and probation supervisors	06/04	Training provided to all new supervisors and existing supervisors beginning 12/03 (06/04)  CDSS, in conjunction with CalSWEC and the Regional Training Academies, has addressed good case planning practice, including involvement of all family members in case planning and the need for parent visitation, in the New Initiatives Training. The New Initiatives Training began in December 2003, and is continuing throughout the state. (See Items 9 and 32 for more detail).  CDSS continues to work with CalSWEC and the Regional Training Academies in addressing good case planning practice, including developing requirements and competencies for child welfare workers and supervisors, with the goal of strengthening case planning practice. Training will be integrated into the yet to be developed core curriculum, which is currently being reviewed by CDSS and	

Well-Being Outcome 1, Item 17 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		the STEC.
CDSS will monitor implementation of this training	06/05	CDSS will track number of supervisors trained and review training evaluations. Training will be incorporated into core curriculum. (06/04, 09/04, 12/04, 03/05, 06/05  See previous tasks.
days to the federal requirement of 60 days.	This will give soci	to expand the time allotted to develop an appropriate case plan from 30 ial workers additional time to engage all family members, and to assess Upon enactment, the CDSS will implement statewide. (Crossactor 2, Item 25)
Develop important markers for 60-day timeframe (e.g., by day 30, will have face-to-face meeting with child regarding the case plan)	04/03	<ol> <li>CDSS completed policy analysis as part of documentation of changes necessary for PIP (04/03).</li> <li>✓ Completed 4/03.</li> <li>CDSS completed fiscal analysis as part of May Revise to the Governor's Budget (05/03).</li> <li>✓ Completed 5/03.</li> </ol>
Submit legislative proposal	05/03	<ul> <li>CDSS included language in budget trailer bill (05/03)</li> <li>✓ Completed 5/03. A legislative proposal was developed by CDSS and submitted in May 2003 to the Legislature for inclusion in the budget trailer language. A decision by budget committee staff was made not to include the language pending further policy discussions about the proposal.</li> <li>✓ The legislative proposal was resubmitted to the Legislature, and was introduced in a bill, Assembly Bill 2795 (Wolk) on February 20, 2004. Update: The bill is continuing to move through the Legislature.</li> </ul>
If legislation passes, implement statewide through ACLs and regulation processes, as needed.	09/03 (assumes 07/1/03 passage)	<ol> <li>CDSS will identify implementation issues, including fiscal, claiming, regulation changes, initial and ongoing training needs and CWS/CMS changes (07/03).</li> <li>✓ As legislation has not yet passed, the final identification of</li> </ol>

Well-Being Outcome 1, Item 17 Action Steps/Benchmarks	Projected Dates of	Tasks
·	Completion	
		implementation and other issues cannot be completed at this time.
		<ul> <li>CDSS will draft and issue an implementing ACL incorporating necessary initial implementation instructions including county level staff training instructions, procedures and system changes. ACL will instruct counties to ensure that all case carrying staff and supervisors be trained on this change within 30 days of receipt of letter. (09/03)</li> <li>✓ As legislation has not yet passed, an ACL cannot be drafted.</li> <li>2 CDSS will initiate CWS/CMS change process request and include in first available system update, interim workaround instructions, if feasible, will be provided to the counties as appropriate (09/03) (Note-implementation will be delayed if CWS/CMS change requires Federal IT approval).</li> <li>✓ As legislation has not yet passed, CWS/CMS cannot be modified.</li> <li>CDSS will begin regulation change process (09/03).</li> <li>✓ As legislation has not yet passed, regulation changes cannot be initiated.</li> </ul>
CDSS will incorporate into training program	12/03	CDSS, in conjunction with Regional Training Academies and CWS/CMS staff, will develop and implement training and curricula for change in case plan timing (12/03)
		As legislation has not yet passed, training and curricula does not yet need to be developed and implemented.
CDSS will monitor implementation	06/05	CDSS will track the training of county staff and will review county procedures to ensure they're updated. CDSS will maintain a copy of county procedures at the state level. Progress will be reported quarterly (12/03, 03/04, 06/04, 09/04, 12/04, 03/05, 06/05).
		As legislation has not yet passed, training does not need to be tracked at this time.
Action Step #4: The CDSS will develop an	d implement a fran	nework for a differential response system as part of the CWS Redesign

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Well-Being Outcome 1, Item 17 Action Steps/Benchmarks	Projected Dates of	Tasks
Action Steps/Benchmarks	Completion	

process. (Cross-reference to Safety Outcome 1, Item 2A; Safety Outcome 2, Items 3 & 4; Systemic Factor 5, Item 36)

#### Status reported in Safety Outcome 1, Item 2A

**Action Step #5:** The CDSS will work with counties to ensure that they integrate issues of fairness and equity toward racial or ethnic groups into all decisions made by the child welfare service system. This process will include ongoing technical assistance to the counties on issues such as cultural competence, intake processes, services designed to prevent entry into foster care, and foster parent recruitment. (Cross-reference to Permanency Outcome 1, Item 9; Systemic Factor 2, Item 28; Systemic Factor 7, Item 44) **Status reported in Permanency Outcome 1, Item 9** 

Action Step #6: The CDSS, will work with the California Department of Mental Health, the California Department of Alcohol and Drug Programs, County Welfare Directors Association, Chief Probation Officers of California, the associations representing the county mental health directors, alcohol and drug program directors (Proposition 36 funding), and the local county First Five Association and the State First Five Commission to ensure that children and families in the California child welfare services system receive the appropriate priority for services across systems. The main part of this effort, however, will occur as part of the C-CFSR county self-assessment and planning process described in the introduction. The state will review and approve the county plans and use this information to identify and remove any systemic barriers identified by counties. (Cross-reference to Safety Outcome 1, Item 2a; Permanency Outcome 1, Item 5; Systemic Factor 5, Item 36)

#### Status reported in Safety Outcome 1, Item 2a

Action Step #7: Develop and implement survey. In this phase, CDSS will review published and unpublished surveys and survey results related to the topics addressed in these PIP Items. A draft questionnaire will be prepared and reviewed by county program staff, CDSS program staff, and CDSS research staff. The content and format of the instrument will be revised to incorporate key issues identified during the review. In addition, the questions may be further modified to address problems identified during the field testing, to assure data quality. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 18, and 20, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item, 23)

#### Status reported in Permanency Outcome 2, Item 14

Action Step #8: Baseline Survey Report. The outcome measures will be calculated from the survey findings. Methodology and results will be reviewed by CDSS and county staff to assure correct methods are used. The supporting documentation will report how the data were collected (questions used), how the measures were defined and calculated, and what the resulting number relates to the PIP. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 18, and 20, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item, 23)

#### Status reported in Permanency Outcome 2, Item 14

Action Step #9: Mid-PIP Survey Results. The same methods used in the Baseline Report will be applied to the Mid-PIP report. Data reported in the Mid-PIP Report include completed interviews of both the Baseline and Mid-PIP period. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 18, and 20, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item, 23) Status reported in Permanency Outcome 2, Item 14

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Well-Being Outcome 1, Item 17	Projected	Tasks	
Action Steps/Benchmarks	Dates of		
	Completion		
Action Step #10: End of PIP Survey Resul	Action Step #10: End of PIP Survey Results. The same methods used in the Mid-PIP Report will be applied to the Final report.		
Data reported in the Final Report include interviews completed after the data reported in the Mid-PIP report. (Cross-reference			
Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 18, and 20, Well-Being Outcome 2, Item 21, and Well-Being			
Outcome 3, Item, 23.)			
Status reported in Permanency Outcome 2, Item 14			
Contacts - Action steps #1: Pat Aguiar; steps #2, 3 & 6: Nina Grayson; steps #4 & 5: Eileen Carroll; Action Steps # 7-10: Mary Tran			

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Well-Being Outcome 1, Item 18

Well-Being Outcome 1, Item 10	
<b>Improvement Goal</b> : We will increase from the baseline survey by three percentage points the percentage of children, parents, and caregivers involved in case planning by June 30, 2005.	June 30, 2005:
Frequency of Measurement: Survey will be administered in three waves: Baseline at 120 days after PIP approval, at Year 1, and at Year 2.	Survey results data:  October 2003 (baseline): 1) 90.9% (% of cases in which case plan was discussed) 2) a) 89.68% (% of cases discussed w/ interviewee) 2) b) 50.7% (% of cases discussed w/ interviewee & child)  June 2004: 1) see tasks below 2) a) 2) b) June 2005: 1) 2) a) 2) b)
<b>Determination of Goal Achievement:</b> The goal will be achieved when there is a three percentage point increase over the baseline survey in the percentage of children, parents, and caregivers involved in case planning and all action steps have been completed.	Date Improvement Goal Achieved:  Date all Action Steps completed:

Well-Being Outcome 1, Item 18	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
Action Step 1: The CDSS will issue an All County Information Notice clarifying that case plans require family engagement and		
clarifying the importance of documentation of child and family involvement in the case planning process. This engagement includes		

informing parents of their rights and responsibilities regarding the case planning process. (Cross-reference to Systemic Factor 2, Item 25)

Well-Being Outcome 1, Item 18 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Promising Practices of high performing counties will be identified and documented	09/03	performing counties in the area of family engagement (09/03).  ☑ Surveys have been completed, and the preliminary analysis of the survey data completed. CDSS will develop a list of high performing counties next quarter, when the county Self Assessments have been reviewed. Using both online (CWS/CMS) and onsite reviews, CDSS will identify successful family engagement procedures, systems and program practices (06/03).  ☑ Completed.
ACIN will be issued	09/03	CDSS will document the successful practices and issue them as an ACIN to counties. (09/03).  Completed.
CDSS will monitor to assess improved family engagement	06/05	CDSS will track improvement through the survey to ensure that children and families are engaged in the case planning process. Surveys will be conducted in 09/03, 06/04, and 06/05  ✓ Surveys have been completed, and the data analyzed to form a baseline.  ✓ The same methods used in the Baseline Report will be applied to the Mid-PIP report. As the Baseline Report interviews were delayed, the baseline results were delayed. We plan to select cases open as of June 30, 2004, and begin interviews for the next surveys on August 27, 2004. (See Item 14 for more detail.)

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Well-Being Outcome 1, Item 18 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Changes to the statewide curriculum will be incorporated	06/05	CDSS, CalSWEC and the Regional Training Academies will make required changes to statewide curriculum, in order to incorporate the strategies. (06/04)  ✓ When the county Self Assessments are analyzed and promising practices are identified, any training on practices not already through current training will be incorporated into the common core curriculum or advanced/specialty training may be designed.

Action Step # 2: The CDSS will provide technical (see glossary) assistance to high priority counties (see glossary) to identify and implement promising practices that reduce multiple placements and improve continuity of family relationships and connections. The CDSS will develop a promising practices guide that will contain successful practices from high performing counties, such as using team review process (including parents and child as appropriate) before a child is moved to a second placement and family engagement practices to improve case planning. Additionally, the State will work to increase the number of counties, including Los Angeles County, that use the Family to Family Initiative. (Cross reference to Safety Outcome 1, Item 2b; Permanency Outcome 1, Item 6; Permanency Outcome 2, Item 14; Well-Being Outcome 1, Item 17; Systemic Factor 2, Items 25 & 28; Systemic Factor 7, Item 44)

#### Status reported in Safety Outcome 1, Item 2b

Action Step #3: The CDSS will provide training to child welfare and probation supervisors on good case planning practice, including involvement of all family members in case planning and the need to visit with parents when such visits are part of the plan; comprehensive assessment of all children's needs; assessing all in-home children's educational needs and assessing all in-home children's mental health needs. (Cross-reference to Permanency Outcome 1, Item 9; Well-Being Outcome 1, Items 17 & 20; Well-Being Outcome 2, Item 21; Well-Being Outcome 3, Item 23; Systemic Factor 2, Items 25 & 28; Systemic Factor 4, Item 32)

#### Status reported in Permanency Outcome 1, Item 9

Action Step #4: The CDSS will submit a legislative proposal to expand the time allotted to develop an appropriate case plan from 30 days to the federal requirement of 60 days. This will give social workers additional time to engage all family members, and to assess and address comprehensively child and family service needs. Upon enactment, the CDSS will implement statewide. (Cross-reference to Well-Being Outcome 1, Items 17 & 18; Systemic Factor 2, Item 25)

#### Status reported in Well-Being Outcome 1, Item 17

**Action Step #5:** The CDSS will work with California Youth Connection (CYC) to ensure that youth voice and involvement are integrated into the case planning process. **(Cross-reference to Systemic Factor 2, Item 25)** 

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Well-Being Outcome 1, Item 18 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
The CDSS will convene a workgroup to include CYC, the CWDA and the CPOC to develop strategies to integrate youth voice	12/03	<ul> <li>CDSS will convene the workgroup. (12/03)</li> <li>✓ As soon as Assembly Bill 2795 has been passed and signed into law (see legislative proposal contained in Well Being Outcome 1, Item 17, Action Step #3), CYC, CPOC and CWDA will work with CDSS to develop specific strategies to be incorporated into regulations to ensure that youth voice is included into the case planning process.</li> <li>The workgroup will develop strategies to ensure youth voice and involvement are integrated into the case planning process, including strategies to eliminate any barriers to including youth in the case planning process. (12/03)</li> <li>✓ See above.</li> </ul>
CDSS will implement the strategies statewide through ACLs and/or regulation processes, as needed.	06/04	CDSS will implement the strategies statewide through an ACL or through regulations for county level changes (06/04)  ☑ See above.
Training curriculum will be updated	07/04	CDSS will incorporate changes into statewide training curriculum. (07/04)  ☑ See above.
CDSS will monitor involvement of youth	06/05	CDSS will track and document implementation of youth involvement through surveys. Surveys will be conducted in 09/03, 06/04, and 06/05  See Permanency 1, item 14 for survey information.

Action Step #6: Develop and implement survey. In this phase, CDSS will review published and unpublished surveys and survey results related to the topics addressed in these PIP Items. A draft questionnaire will be prepared and reviewed by county program staff, CDSS program staff, and CDSS research staff. The content and format of the instrument will be revised to incorporate key issues identified during the review. In addition, the questions may be further modified to address problems identified during the field testing, to assure data quality. (Cross-reference Permanency Outcome 2, Item 14, Well-Being Outcome 1, Item 17, and 20, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item, 23.) Status reported in Permanency Outcome 2, Item 14

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Well-Being Outcome 1, Item 18	Projected	Tasks	
Action Steps/Benchmarks	Dates of		
	Completion		
Action Step #7: Baseline Survey Report. The outcome measures will be calculated from the survey findings. Methodology and			
results will be reviewed by CDSS and county staff to assure corrects methods are used. The supporting documentation will report			
how the data were collected (questions used), how the measures were defined and calculated, and what the resulting number relates			

#### Status reported in Permanency Outcome 2, Item 14

21, and Well-Being Outcome 3, Item, 23.)

**Action Step #8:** Mid-PIP Survey Results. The same methods used in the Baseline Report will be applied to the Mid-PIP report. Data reported in the Mid-PIP Report include completed interviews of both the Baseline and Mid-PIP period. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, and 20, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item, 23.)

to the PIP. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, and 20, Well-Being Outcome 2, Item

#### Status reported in Permanency Outcome 2, Item 14

**Action Step #9:** End of PIP Survey Results. The same methods used in the Mid-PIP Report will be applied to the Final report. Data reported in the Final Report include interviews completed after the data reported in the Mid-PIP report. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, and 20, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item, 23.) Status reported in Permanency Outcome 2, Item 14

Program Contacts - Action steps 1, 3, 4 & 5: Nina Grayson; Action step 2: Pat Aguiar; Action steps 6-9: Mary Tran

Well-Being Outcome 1, Item 20	Well-Being	<b>Outcome</b>	1,	Item	20
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Improvement Goal:  1) We will increase from the baseline survey the compliance by workers with planned parent visit schedules from the baseline by	Overall Performance Data: June 30, 2005 – not due this quarter.
three percentage points by June 30,2005.  (2) We will increase from the baseline survey by three percentage	(1)
points the percentage of parents whose ability to meet their case plan goals was promoted/assisted by the social work visits by June 30, 2005.	(2)
(3) We will increase from the baseline survey by three percentage points the percentage of parents whose ability to safely parent the in home child was promoted/assisted by the social work visits by June 30, 2005.	(3)
Frequency of Measurement: Progress will be reported through quarterly reports. The reports will document progress towards	Survey results data:
completion of the action step and will report on the survey data.	October 2003 (baseline):
Survey will be administered in three waves: Baseline at 120 days	1) 85.2% (compliance by workers w/ planned visit schedule)
after PIP approval, at Year 1, and at Year 2.	2) 70.8% (% of parents assisted by social worker visits-meet case plan goals)
	3) 66.6% (% of parents assisted by social worker visits-safely parent the child in-home)
	June 2004:
	1) see tasks below
	2) 3)
	June 2005:
	1)
	2)
	3)

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**Determination of Goal Achievement:** The goal will be achieved when: 1) We increase the compliance by workers with planned parent visit schedules from the baseline by three percentage points; 2) We increase from the baseline survey by three percentage points the percentage of parents whose ability to safely parent the in home child was promoted/assisted by the social work visits; and 3) We will increase from the baseline survey by three percentage points the percentage of parents whose ability to meet their case plan goals was promoted/assisted by the social work visits; and all action steps are complete.

Date Improvement Goal Achieved:

Date all Action Steps completed:

Well-Being Outcome 1, Item 20 Action Steps/Benchmarks	Projected Dates of	Tasks
·	Completion	

Action Step 1: The CDSS will provide training to child welfare and probation supervisors on good case planning practice, including involvement all family members in case planning and the need to visit with parents when such visits are part of the plan; comprehensive assessment of all children's needs; assessing all in-home children's educational needs and assessing all in-home children's mental health needs. (Cross-reference to Permanency Outcome 1, Item 9; Well-Being Outcome 1, Items 17 & 18; Well-Being Outcome 2, Item 21; Well-Being Outcome 3, Item 23; Systemic Factor 2 Items 25 & 28; Systemic Factor 4, Item 32) Status reported in Permanency Outcome 1, Item 9

Action Step #2: The CDSS, through the Redesign, will begin developing and implementing a statewide comprehensive assessment approach to safety and well-being that includes safety, risk, protective capacity and comprehensive family assessment approaches throughout the life of the case. (Cross-reference to Safety Outcome 1, Items 2A& 2B; Safety Outcome 2, Items 3 & 4; Permanency Outcome 1, Item 5; Systemic Factor 5, Item 37)
Status reported in Safety Outcome 1, Item 2A

Action Step # 3: Develop and implement survey. In this phase, CDSS will review published and unpublished surveys and survey results related to the topics addressed in these PIP Items. A draft questionnaire will be prepared and reviewed by county program staff, CDSS program staff, and CDSS research staff. The content and format of the instrument will be revised to incorporate key issues identified during the review. In addition, the questions may be further modified to address problems identified during the field testing, to assure data quality. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, and 18, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item, 23.)

Status reported in Permanency Outcome 2, Item 14

#### Modified 7/29/2004

Well-Being Outcome 1, Item 20	Projected	Tasks	
Action Steps/Benchmarks	Dates of		
	Completion		
Action Step #4: Baseline Survey Report. The outcome measures will be calculated from the survey findings. Methodology and			
we college will be recolleged by CDCC and expect the control of most back and the companies of a consentation will remark be a			

Action Step #4: Baseline Survey Report. The outcome measures will be calculated from the survey findings. Methodology and results will be reviewed by CDSS and county staff to assure correct methods are used. The supporting documentation will report how the data were collected (questions used), how the measures were defined and calculated, and what the resulting number relates to the PIP. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, and 18, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item, 23.)

#### Status reported in Permanency Outcome 2, Item 14

Action Step #5: Mid-PIP Survey Results. The same methods used in the Baseline Report will be applied to the Mid-PIP report. Data reported in the Mid-PIP Report include completed interviews of both the Baseline and Mid-PIP period. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, and 18, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item, 23.)

Status reported in Permanency Outcome 2, Item 14

**Action Step #6:** End of PIP Survey Results. The same methods used in the Mid-PIP Report will be applied to the Final report. Data reported in the Final Report include interviews completed after the data reported in the Mid-PIP report. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, and 18, Well-Being Outcome 2, Item 21, and Well-Being Outcome 3, Item, 23.) Status reported in Permanency Outcome 2, Item 14

Program Contacts - Action steps 1: Nina Grayson; Action step 2: Eileen Carroll; Action steps 3-6: Mary Tran

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Well-Being Outcome 2, Item 21

June 30, 2005:
Survey results data:
October 2003 (baseline):
1) 61.0 % (% of cases educational needs assessed) 2) 71.4 % (% of children who received services)
June 2004:
1) see tasks below
2)
June 2005:
1)
2)
Date Improvement Goal Achieved:
Date all Action Steps completed:

Well-Being Outcome 2, Item 21	Projected	Tasks	
Action Steps/Benchmarks	Dates of		
	Completion		
Action Step 1: The CDSS will provide train	ing to child welfare	and probation supervisors on good case planning practice, including	
involvement all family members in case planning and the need to visit with parents when such visits are part of the plan;			
comprehensive assessment of all children's needs; assessing all in-home children's educational needs and assessing all in-home			
children's mental health needs (Cross-reference to Permanency Outcome 1, Item 9; Well-Being Outcome 1, Items 17, 18 & 20; Well-			
Being Outcome 3, Item 23; Systemic Factor 2 Items 25 & 28; Systemic Factor 4, Item 32)			
Status reported in Permanency Outcome 1, Item 9			
Action Step #2: The CDSS will issue an All County Letter (ACL), which instructs counties to ensure that educational needs for all			
children in the home are assessed and to document how the identified educational needs were addressed in the case plan			

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Well-Being Outcome 2, Item 21	Projected	Tasks
Action Steps/Benchmarks	Dates of	
,	Completion	
CDSS will issue ACL	03/04	CDSS will draft an ACL instructing counties to ensure any educational needs for (all) children in the home are assessed and documented in the case plan. (03/04)  ✓ CDSS has prepared a draft of the ACIN, and is working with others to gather input. We hope to have the letter
		released by next quarter.  CDSS will work with the Regional Training Academies to ensure changes to statewide case planning and family engagement curriculum include elements addressing assessing educational needs of all children in the home. (03/04)
		☑ CDSS continues to work with CalSWEC and the Regional Training Academies in developing requirements and competencies for child welfare workers and supervisors with the goal of strengthening good case planning practice. The following competencies will be included in the common core curriculum related to family engagement:
		<ul> <li>Knowledge:</li> <li>The worker will understand factors in supporting, presenting, advocating, and empowering families toward productive change.</li> <li>The worker will recognize the dynamics of working effectively with families.</li> </ul>
		<ul> <li>The worker will demonstrate the principles of effective and age appropriate interviewing techniques</li> <li>Skills:</li> <li>The worker will identify familial and environmental strengths and challenges in an attempt to help families ameliorate problems.</li> </ul>
		<ul> <li>The worker will employ social work skills in order to interact with families in a manner which is respectful and fosters a professional helping relationship.</li> <li>The worker will demonstrate the ability to obtain accurate information for investigation and assessment of a specific event, situation, or family need</li> <li>Values:</li> </ul>

The worker will recognize the different/unique experiences

Well-Being Outcome 2, Item 21 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
CDSS will provide technical assistance	04/04	CDSS will provide written TA to ensure existing county case carrying staff receive training on assessing educational needs of all children in home (04/04)  ✓ See above tasks. CDSS will issue letters to counties or draft regulations as deemed appropriate to provide clarifications to policy or training as needed.
CDSS will monitor counties to ensure that all county case carrying staff received training.	06/05	CDSS will track county training records to ensure training is delivered to staff (07/04).  No report due this quarter. CDSS will review county operating procedures to ensure appropriate instructions are in place. A copy of county procedures will be maintained at CDSS. CDSS will report quarterly on staff compliance with case planning policies and procedures (09/04, 12/04, 03/05, 06/05).  No report due this quarter.
		earn staff, will work with the California Department of Education to lement to improve educational services to children with identified needs
CDSS will convene a workgroup to develop protocols and strategies	06/04	CDSS will convene workgroup (03/04)  ✓ Last quarter, CDSS determined that a new workgroup did not need to be convened solely for this purpose.  Work on this task has been initiated.  ✓ Additionally, the Northern Regional Training Academy has developed an Educational Advocacy Curriculum which will be piloted, revised, updated and then disseminated to all Regional Training Academies (which will include a training for trainers process).  Workgroup will develop protocols and strategies to improve educational services for children. (06/04)  ✓ Protocols and strategies are under development.

#### Modified 7/29/2004

Well-Being Outcome 2, Item 21 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
CDSS will implement statewide through ACLs and regulation processes, as needed.	09/04	CDSS will develop and issue an ACL, or regulations, to support development of protocols at county level, ACL will contain implementation instruction and model protocols for use with local school districts. (09/04)  No report due this quarter.  CDSS will provide T/TA to counties as they begin developing protocols with local education agencies (09/04)  No report due this quarter.
CDSS will monitor implementation of education service protocols	06/05	CDSS will report quarterly on the number of education protocols implemented. (12/04, 03/05, 06/05)  No report due this quarter.

Action Step #4: Develop and implement survey. In this phase, CDSS will review published and unpublished surveys and survey results related to the topics addressed in these PIP Items. A draft questionnaire will be prepared and reviewed by county program staff, CDSS program staff, and CDSS research staff. The content and format of the instrument will be revised to incorporate key issues identified during the review. In addition, the questions may be further modified to address problems identified during the field testing, to assure data quality. (Cross-reference Permanency Outcome 2, Item 14, Well-Being Outcome 1, Item 17, 18, and 20, and Well-Being Outcome 3, Item 23.)

#### Status reported in Permanency Outcome 2, Item 14

**Action Step #5:** Baseline Survey Report. The outcome measures will be calculated from the survey findings. Methodology and results will be reviewed by CDSS and county staff to assure corrects methods are used. The supporting documentation will report how the data were collected (questions used), how the measures were defined and calculated, and what the resulting number relates to the PIP. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, 18, and 20, and Well-Being Outcome 3, Item 23.)

#### Status reported in Permanency Outcome 2, Item 14

**Action Step #6:** Mid-PIP Survey Results. The same methods used in the Baseline Report will be applied to the Mid-PIP report. Data reported in the Mid-PIP Report include completed interviews of both the Baseline and Mid-PIP period (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, 18, and 20, and Well-Being Outcome 3, Item 23.)

#### Status reported in Permanency Outcome 2, Item 14

**Action Step #7:** End of PIP Survey Results. The same methods used in the Mid-PIP Report will be applied to the Final report. Data reported in the Final Report include interviews completed after the data reported in the Mid-PIP report (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, 18, and 20, and Well-Being Outcome 3, Item 23.)

#### Status reported in Permanency Outcome 2, Item 14

Well-Being Outcome 2, Item 21 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Program Contacts - Action steps 1, 2 & 3: Nina Grayson; Action step 4, 5, 6, & 7: Mary Tran		

Modified 7/29/2004

Well-Being Outcome 3, Item 23

Won Being Cateonic C, Item 20	<del>-</del>
<b>Improvement Goal</b> : We will increase from the baseline survey by three percentage points the percentage of all children in the home, or in out-of-home placement, who were assessed and received services for mental health services by June 30, 2005.	June 30, 2005:
Frequency of Measurement: Survey will be administered in three waves: Baseline at 120 days after PIP approval, at Year 1, and at Year 2	Survey results data:  October 2003 (baseline): 1) 43.7% (% of cases w/ mental health needs assessed) 2) 55.2% (% of children w/ needs who received services)  June 2004: 1) see tasks below 2)  June 2005: 1) 2)
<b>Determination of Goal Achievement:</b> This goal will be achieved when there is a three percentage point increase over the baseline	Date Improvement Goal Achieved:
survey in the percentage of all children in the home, or in out-of-home placement, who were assessed and received services for mental health services; and all action steps are complete.	Date all Action Steps completed:

Well-Being Outcome 3, Item 23 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Action Step 1: The CDSS will issue an All County Letter (ACL) that instructs counties to document how identified mental health needs are addressed. In addition, the ACL will instruct counties on the importance of assessing the needs of all children in families with in-home cases		
CDSS will issue ACL	05/04	CDSS will issue an ACL instructing counties to document in case notes of CWS/CMS how mental health needs are assessed and addressed. (03/04)

Well-Being Outcome 3, Item 23 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		<ul> <li>✓ The All County Information Notice has been drafted, and we hope to release it by next quarter.</li> <li>CDSS will work with Cal SWEC and Regional Training Academies to ensure changes to statewide case planning and family engagement curriculum, including mental health assessments for all children in the home. (04/04)</li> <li>✓ The following competencies will be included in the common core curriculum related to family engagement:</li></ul>
CDSS will monitor training and delivery of services	06/05	clarifications to policy.  CDSS will track counties to ensure that all county training plans include components on assessing the families mental health needs. (09/04, 12/04, 03/05, 06/05)  ☑ No report due this quarter.

Well-Being Outcome 3, Item 23 Action Steps/Benchmarks	Projected Dates of Completion	Tasks		
		CDSS will track improvement in the use of mental health services for in-home cases by reviewing quarterly CWS/CMS data (matched with the State Department of Mental Health data) (09/04, 12/04, 03/05, 06/05).  No report due this guarter.		
involvement all family members in case plan comprehensive assessment of all children's children's mental health needs (Cross-reference)	Action Step #2: The CDSS will provide training to child welfare and probation supervisors on good case planning practice, including involvement all family members in case planning and the need to visit with parents when such visits are part of the plan; comprehensive assessment of all children's needs; assessing all in-home children's educational needs and assessing all in-home children's mental health needs (Cross-reference to Permanency Outcome 1, Item 9; Well-Being Outcome 1, Items 17, 18 & 20; Well-Being Outcome 2, Item 21; Systemic Factor 2 Items 25 & 28; Systemic Factor 4, Item 32)			
Action Step #3: The CDSS will work with the Probation Officers Association and County	ne State Departme Mental Health Dire s work group to im	ent of Mental Health, County Welfare Directors Association, County octors Association to improve and expand access to mental health prove access to data from the mental health system to ensure that		
Develop a systems match capacity between CWS/CMS case records and State Department of Mental Health Service payment records	12/04	Develop a data plan proposal within the existing interagency CDSS - DMH data team to improve access to data. (06/04)  ☑ CDSS staff met with DMH staff in late 2003 to begin the development of a systems match. The goal was to match the number of children/youth referred for mental		
		health services by county child welfare services to the number of children/youth who received services.  CDSS staff worked on the match of records, but had difficulties tracking the data in CWS/CMS and making a		
		match. Staff is checking with counties to verify how the data is recorded. A preliminary review indicates CDSS may need to establish a uniform approach to entering data in order to facilitate the match.		
		Determine costs/approval requirements necessary to implement data sharing proposal. (09/04)  No report due this quarter. Identify funding source. (12/04)		

Well-Being Outcome 3, Item 23 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		☑ No report due this quarter.
Issue ACL guidelines on successful strategies for connecting families with mental health	03/04	CDSS in partnership with counties, local and state mental health, youth and providers will develop a guide on successful strategies (03/04).  ☑ CDSS is exploring successful strategies to be included in an ACIN, and plan to release it in September 2004.
Los Angeles County DCFS coordinate with Los Angeles County Mental Health on ensuring the deployment and development of mental health resources to ensure timely access to child welfare families in Los Angeles County.	06/04	Monthly meetings between Los Angeles County DCFS and Los Angeles County Mental Health to identify (1) areas where services may not be as readily available and (2) gaps where services may be needed beginning 6/03 (6/05).  Staff from DCFS has met on a monthly basis since June 2003 with Los Angeles County Department of Mental Health (DMH) staff to address mental health service issues affecting children and families. Meetings for this quarter were held on 4/14, 4/28, 5/12, 5/25 and 6/28/04.  The topics of discussion have been joint issues, drating (the d-rate is one of the specialized care rates for Los Angeles County), collaboration of services, psychiatric hospitalization/discharges and crisis response.  Los Angeles County DCFS and Los Angeles County Mental Health will develop strategies to address the issues identified above, such as creating incentive to providers to provide services in a different geographic area, looking for funding sources to secure services for children who are not Medi Cal eligible (11/03).  DCFS and DMH staff continue to meet on a monthly basis to address mental health service issues affecting children and families. They have identified available services that are insufficient to meet the demand. These issues are currently being addressed/resolved 1) at regularly scheduled meetings with DMH and their providers, 2)

Well-Being Outcome 3, Item 23	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
	Completion	through the monthly DCFS/DMH meetings, and 3) through the Multi-disciplinary Assessment Teams (MAT).  The MAT program is a collaborative effort between DCFS, DMH and other community providers. It is designed to ensure the immediate and comprehensive assessment of youth entering out-of-home placement. The comprehensive family-focused, strength-based assessments will consist of mental health, as well as medical, dental, developmental and educational evaluations, and review of family history and records. Depending on the individual family, community mental health providers will interview the child, biological parent(s), relatives, caregivers and prospective caregivers.  The MAT pilot began on March 23, 2004 in the Wateridge (SPA 6), and Pasadena (SPA 3) offices. The intention is to begin with a very small sample to look at process and quality issues. Implementation of the pilot is moving along well. Wateridge has reached their quota for the sample and Pasadena has reached about 50% of their sample size. All cases that have been referred to the MAT are currently in the assessment phase. These comprehensive assessments will take anywhere from 30 - 45 days to complete. Once all assessments have been completed, there will be an evaluation of the pilot, before moving forward.  The goals of the program include receiving a comprehensive assessment, identifying the optimal placement situation, and engaging the family around the assessment process. These all tie into the long term outcomes of expedited permanency, reduced
		term outcomes of expedited permanency, reduced recidivism, and safety while in out of home care. Los Angeles County DCFS is beginning to initiate the

Well-Being Outcome 3, Item 23 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	
		evaluation component of this process. DCFS Research is linking the program goals with the Department's outcomes.
		☑ Research will also create a database to keep information electronically. In the interim, DCFS is collecting data manually. Also included in the evaluation component will be a debriefing process, in which they will first meet with individual providers and DCFS staff to ascertain how the MAT process worked for them. This process will begin in July 2004 with those who have completed the MAT assessment process. At the end of the process DCFS will have a larger debriefing process, with focus groups, to address more specific programmatic issues, concerns and ways in which to remedy them.
		<ul> <li>✓ The evaluation process will be ongoing, possibly up to 6 months after the pilot concludes (estimated end of year).</li> <li>Los Angeles County DCFS and Los Angeles County Mental Health</li> </ul>
		will begin implementation of the strategies (6/04).
		As stated in previous reports and in tasks above, MAT is a collaborative effort between DCFS, DMH and other community providers designed to improve and expand mental health treatment services to children and families. Since the last quarter, Pasadena has agreed to expand their MAT pilot sample from six to twelve, which now allows for all of the DMH contracted mental
		health providers in that area to send one test case through. This will extend the pilot time frame, but is invaluable in terms of the information we will learn from this process. Three cases have already been

Well-Being Outcome 3, Item 23	Projected	Tasks
Action Steps/Benchmarks		
Action Steps/Benchmarks	Dates of Completion	assigned from the remaining six, and it is anticipated in the next three weeks that all of the Pasadena cases will have their assignment. To date, Pasadena has sent three reports to court.  Many of the agencies in the Wateridge area have completed their initial assessment, and have had their first team meeting where they have presented their assessment (i.e. preliminary assessment). However, in almost 100% of the cases, other information was generated as a result of the team meeting, and providers were ask to finalize their assessment based on this information. To date, four of the reports have gone to court. Once a report has gone to court, the assessment is complete.  CDSS will consult with Los Angeles to determine any state level barriers to provision of services. Barriers will be identified and referred to the State Interagency Child Welfare Services Team for resolution. (6/03)  As state level barriers to the provision of services are identified, they are being referred to the State Interagency Child Welfare Services Team. Also, Los Angeles County submitted a proposal to CDSS indicating interest in securing waivers in various areas where they see barriers.  The Department submitted a Title IV-E Child Welfare Waiver Demonstration Project proposal to the United States Department of Health and Human Services (US DHHS) on May 25, 2004. The proposal articulates the Department's intent to test a "capped allocation"
		strategy patterned after the President's "Child Welfare Option" which would block grant Title IV-E funds. If approved, the waiver will allow Title IV-E (foster care)
		funds, which are restricted to pay for board and care

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Well-Being Outcome 3, Item 23 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		costs, to be used for services and supports, that are currently unallowable, in order to avoid the over reliance on out-of-home care and reunify families more expeditiously. CDSS worked with Los Angeles County, based on their proposal and a request to participate in such a waiver, to refine a model of practice that was included in the waiver request. The proposal will allow Los Angeles County and up to 20 additional counties to participate in a five year demonstration project.
CDSS will monitor and provide TA to Los Angeles	06/05	CDSS will track completion of action steps and implementation of successful strategies and report quarterly. (09/03, 12/03, 03/04, 06/04, 09/04, 12/04, 03/05, 06/05)  See previous tasks.

Action Step #4: Develop and implement survey. In this phase, CDSS will review published and unpublished surveys and survey results related to the topics addressed in these PIP Items. A draft questionnaire will be prepared and reviewed by county program staff, CDSS program staff, and CDSS research staff. The content and format of the instrument will be revised to incorporate key issues identified during the review. In addition, the questions may be further modified to address problems identified during the field testing, to assure data quality. (Cross-reference Permanency Outcome 2, Item 14, Well-Being Outcome 1, Item 17, 18, and 20, Well-Being Outcome 2, Item 21)

#### Status reported in Permanency Outcome 2, Item 14

**Action Step #5:** Baseline Survey Report. The outcome measures will be calculated from the survey findings. Methodology and results will be reviewed by CDSS and county staff to assure corrects methods are used. The supporting documentation will report how the data were collected (questions used), how the measures were defined and calculated, and what the resulting number relates to the PIP. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, 18, and 20, and Well-Being Outcome 2, Item 21.)

#### Status reported in Permanency Outcome 2, Item 14

Action Step #6: Mid-PIP Survey Results. The same methods used in the Baseline Report will be applied to the Mid-PIP report. Data reported in the Mid-PIP Report include completed interviews of both the Baseline and Mid-PIP period. (Cross-reference Permanency Outcome 2, item 14, Well-Being Outcome 1, Item 17, 18, and 20, and Well-Being Outcome 2, Item 21.) Status reported in Permanency Outcome 2, Item 14

Action Step #7: End of PIP Survey Results. The same methods used in the Mid-PIP Report will be applied to the Final report. Data reported in the Final Report include interviews completed after the data reported in the Mid-PIP report. (Cross-reference Permanency

Well-Being Outcome 3, Item 23	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
Outcome 2, item 14, Well-Being Outcome 1, Item 17, 18, and 20, and Well-Being Outcome 2, Item 21.)		
Status reported in Permanency Outcome 2, Item 14		
Program Contacts: Action Steps 1, 2 &3; Action Steps 4, 5, 6, & 7		

Modified 7/29/2004

Systemic Factor 2, Item 25

Improvement Goal: We will increase implementation of the Family to Family initiative. By June 30, 2005, Family to Family will be available in counties whose CWS caseload combined represents 60 percent of CWS caseload statewide. Family to Family will be implemented countywide in these counties. Please note, it is the State's intent to eventually implement Family to Family statewide.	June 30, 2005:
Frequency of Measurement: The CDSS will also monitor improvement in case planning practice using quarterly county reports and the C-CFSR qualitative case review process	C-CFSR Quarterly Data:  March 2004:  June 2004: See tasks below. PQCRs will begin sometime after SIPs are received September 30, 2004, and reviewed. September 2004:  Dec 2004:  March 2005:  June 2005:
<b>Determination of Goal Achievement:</b> The goal will be achieved when the percent of caseload covered by Family to Family has increased to 60 percent and all action steps are complete	Date Improvement Goal Achieved: 7/1/03.  As of 3/31/04, the percentage of caseload in counties implementing Family to Family has increased to 85.44%.  Date all Action Steps completed:

Systemic Factor 2, Item 25 Action Steps/Benchmarks	Projected Dates of	Tasks
Action Steps/Benchmarks	Completion	

Action Step 1: The CDSS will provide training to child welfare and probation supervisors on good case planning practice, including involvement all family members in case planning and the need to visit with parents when such visits are part of the plan; comprehensive assessment of all children's needs; assessing all in-home children's educational needs and assessing all in-home children's mental health needs (Cross-reference to Permanency Outcome 1, Item 9; Well-Being Outcome 1, Items 17, 18 & 20; Well-Being Outcome 2, Item 21; Well-Being Outcome 3, Item 23; Systemic Factor 2 Item 28; Systemic Factor 4, Item 32) Status reported in Permanency Outcome 1, Item 9

Factor 7, Item 44)

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Systemic Factor 2, Item 25	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
Action Step #2: The CDSS will issue an Al	I County Information	on Notice clarifying that case plans require family engagement and
clarifying the importance of documentation	of child and family	involvement in the case planning process. This will include informing
parents of their rights and responsibilities regarding the case planning process. (Cross-reference to Well-Being Outcome 1, Item 18)		
Status reported in Well-Being Outcome 1, Item 18		
Action Step #3: The CDSS will provide technical (see glossary) assistance to high priority counties (see glossary) to identify and		
implement promising practices that reduce multiple placements and improve continuity of family relationships and connections. The		
CDSS will develop a promising practices guide that will contain successful practices from high performing counties, such as using		
team review process (including parents and child as appropriate) before a child is moved to a second placement and family		
engagement practices to improve case planning. Additionally, the State will work to increase the number of counties, including Los		

Angeles County, that have implemented the Family to Family Initiative. (Cross reference to Safety Outcome 1, Item 2b; Permanency Outcome 1, Item 6; Permanency Outcome 2, Item 14; Well-Being Outcome 1, Items 17, 18; Systemic Factor 2, Item 28; Systemic

Status reported in Safety Outcome 1, Item 2B

Action Step #4: The CDSS will work with California Youth Connection (CYC) to ensure that youth voice and involvement are integrated into the case planning process. (Cross-reference to Well-Being Outcome 1, Item 18) Status reported in Well-Being Outcome 1, Item 18

Action Step #5: The CDSS will submit a legislative proposal to expand the time allotted to develop an appropriate case plan from 30 days to the federal requirement of 60 days. This will provide more opportunity to address child and family service needs and increase engagement of the child and family in the case plan. Upon enactment, the CDSS will implement statewide (Cross-reference to Well-Being Outcome 1, Items 17, 18 & 20)

Status reported in Well-Being Outcome 1, Item 17

Program Contacts - Action steps 1, 2, 4 & 5: Nina Grayson; Action step 3: Pat Aguiar

Modified 7/29/2004

Systemic Factor 2, Item 28

Oystenner actor 2, item 20	
<b>Improvement Goal</b> : We will decrease the proportion of children in care for at least 17 of the last 22 months without a TPRwho are not in a relative, guardian, or pre-adoptive placement, not a runaway or on a trial home visit from our baseline of 89.5 percent in 2002 by two percentage points to 87.5 percent by 6-30-05.	June 30, 2005:
Frequency of Measurement: Progress will be tracked using CWS/CMS, county quarterly reports, and JRTA information. The county and JRTA reports will document progress toward completion of the action steps. In addition, we will use qualitative information from the Peer Quality Case Review process. By June 30, 2004, we will show a 1.0 percentage point improvement.	C-CFSR Quarterly Data:  March 2004: 88.3% (from 3 <sup>rd</sup> quarter 2003 data)  June 2004: 88.2% (from 4th quarter 2003 data)  September 2004:  Dec 2004:  March 2005:  June 2005:
Determination of Goal Achievement: This goal will be achieved when the proportion of children in care for at least 17 of the last 22 months without a TPR—who are not in a relative, guardian, or pre-adoptive placement, not a runaway or on a trial home visit—decreases from our baseline of 89.5 percent in calendar year	Date Improvement Goal Achieved:  Date all Action Steps completed:
2002 by two percentage points by 6-30-05 and all action steps are complete.	

Systemic Factor 2, Item 28 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Action Step 1: The CDSS, with the Judicial Council, will develop and implement an educational program through the CDSS' contract with JRTA to provide training to all judges on current law regarding TPR and concurrent planning. (Cross-reference to Permanency Outcome 1, Items 7 & 9)  Status reported in Permanency Outcome 1, Item 7		

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Systemic Factor 2, Item 28	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	

Action Step #2: The CDSS will identify high priority (see glossary) counties and provide technical assistance using promising practices from high performing (see glossary) counties, specifically, the technical assistance will include strategies to ensure that all counties implement concurrent planning including the full implementation for all cases in Los Angeles County; and document compelling reasons for not filing TPRs. (Cross-reference to Permanency Outcome 1, Items 7, 8, 9 & 10)

#### Status reported in Permanency Outcome 1, Item 7

Action Step #3: The CDSS will develop a legislative proposal to conform the currently separate statutory licensing and adoption approval processes into a consolidated home study process. This will speed up the time it takes to adopt a child and reduce the number of moves a child makes while in out-of home care. Upon enactment of this legislation, the CDSS will ensure that it is implemented statewide. (Cross-reference to Safety Outcome 1, Item 2b; Permanency Outcome 1, Items 6 & 9; Systemic Factor 7, Item 44).

Status reported in Safety Outcome 1, Item 2b

**Action Step #4:** CDSS will issue an All County Information Notice (ACIN) to counties to clarify existing policy and to highlight importance of seeking adoptive homes for children of all ages and special needs; and availability of AAP payments to families when child is adopted regardless of age or special needs (Cross-reference to Permanency Outcome 1, Item 9 and Systemic Factor 7, Item 44.)

#### Status reported in Permanency Outcome 1, Item 9

Action Step #5: The CDSS will provide technical (The CDSS will provide technical (see glossary) assistance to high priority counties (see glossary) to identify and implement promising practices that reduce multiple placements and improve continuity of family relationships and connections. The CDSS will develop a promising practices guide that will contain successful practices from high performing counties, such as using team review process (including parents and child as appropriate) before a child is moved to a second placement and family engagement practices to improve case planning. Additionally, the State will work to increase the number of counties, including Los Angeles County, that use the Family to Family program. (Cross-reference to Safety Outcome 1, Item 2b; Permanency Outcome 1, Item 6; Permanency Outcome 2, Item 14; Well-Being Outcome 1, Items 17, 18 Systemic Factor 2, Item 25; Systemic Factor 7; Item 44)

**Action Step #6:** As part of the C-CFSR self- assessment and planning processes, counties will identify unmet placement resource needs, including foster and adoptive parents for special needs and older children. Each county will develop a recruitment strategy as part of their plan. (Cross-reference to Permanency Outcome 1, Item 6; Systemic Factor 7, Item 44) Status reported in Permanency Outcome 1, Item 6

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Systemic Factor 2, Item 28	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	

Action Step #7: The CDSS will develop a legislative proposal to strengthen requirements that counties reconsider permanency options at each permanency planning review hearing for children who must remain in care, so if circumstances have changed, the child can be re-engaged in reunification or adoption services. Legislation is needed because no court rules exist to require reassessment of permanency every six months. Upon enactment, the CDSS will implement statewide (Cross-reference to Permanency Outcome 1, Items 7 & 10)

#### Status reported in Permanency Outcome 1, Item 7

**Action Step #8:** The CDSS will issue an All County Information Notice clarifying diligent recruitment efforts and strategies for improving recruitment. (Cross-reference to Systemic Factor 7, Item 44)

#### Status reported in Systemic Factor 7, Item 44

Action Step #9: The CDSS will work with counties, the California Social Work Education Center (CalSWEC) and the Regional Training Academies to develop requirements and competencies for child welfare workers and supervisors with the goal of strengthening case practice. The CDSS will ensure that the contracts with the regional training academies include provisions requiring the academies to develop common core curricula to ensure training in comprehensive family needs assessments, including assessing educational and mental health needs of all children both in-home and out-of-home, and that training is consistent statewide (Permanency Outcome 1, Item 9; Systemic Factor 4, Items 32)

#### Status reported in Permanency Outcome 1, Item 9

Action Step #10: The CDSS will provide training to child welfare and probation supervisors on good case planning practice, including involvement of all family members in case planning and the need to visit with parents when such visits are part of the plan; comprehensive assessment of all children's needs; assessing all in-home children's educational needs and assessing all in-home children's mental health needs (Cross-reference to Permanency Outcome 1, Item 9; Well-Being Outcome 1, Items 17, 18 & 20; Well-Being Outcome 2, Item 21; Well-Being Outcome 3, Item 23; Systemic Factor 2 Item 25; Systemic Factor 4, Item 32)

#### Status reported in Permanency Outcome 1, Item 9

Action Step #11: The CDSS will conduct focused training regarding Indian Child Welfare Act (ICWA) requirements and cultural considerations of Native American children for both county staff and tribal ICWA workers. The CDSS will measure ICWA compliance using the C-CFSR process. This training will include training for Indian tribes on their rights and responsibilities regarding intervention on Indian Child Welfare Act cases. (Cross-reference to Permanency Outcome 1, Item 9; Permanency Outcome 2, Item 14; Systemic Factor 2, Item 28; Systemic Factor 2, Item 32)

#### Status reported in Permanency Outcome 1, Item 9

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Item 37; Systemic Factor 7, Item 44)

Systemic Factor 2, Item 28	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
Action Step #12: The CDSS will work with counties to ensure that they integrate issues of fairness and equity toward racial or ethnic		
groups, specifically African and Native American children, into all decisions made by the child welfare service system. This process		
will include ongoing technical assistance (see glossary) to the counties on issues such as cultural competence, intake processes and		
foster parent recruitment. (Cross-reference to Permanency Outcome 1, Item 9; Well-Being Outcome 1, Items 17; Systemic Factor 5,		

Status reported in Permanency Outcome 1, Item 9

Program Contacts - Action steps 1-8: Pat Aguiar; Action steps 9, 10, 11: Nina Grayson; Action step 12: Eileen Carroll

Modified 7/29/2004

Systemic Factor 3, Item 31

Improvement Goal: California will develop and fully implement its new outcomes based quality assurance system (the C-CFSR system) in January 2004 and complete a review of at least 15 counties by June 30, 2005.	June 30, 2005:
Frequency of Measurement: Implementation will be measured by completion of action steps and the number of county C-CFSRs. Progress will be reported quarterly.	County C-CFSRs completed:
	March 2004:
	June 2004: See tasks reported below.
	September 2004:
	Dec 2004:
	March 2005:
	June 2005:
<b>Determination of Goal Achievement:</b> This goal will be achieved when the C-CFSR is implemented and at least 15 counties have	Date Improvement Goal Achieved:
completed reviews by June 30, 2005.	Date all Action Steps completed:

Systemic Factor 3, Item 31 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	
Action Step 1: CHHS and CDSS will develop the C-CFSR system, and CDSS will implement the C-CFSR system. This process is		

**Action Step 1**: CHHS and CDSS will develop the C-CFSR system, and CDSS will implement the C-CFSR system. This process is described in more detail in narrative section this PIP, under Item 31, "Measurement Method" section.

Systemic Factor 3, Item 31 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Implement C-CFSR work plan developed in 04/03	06/05	Outcome and Accountability workgroup develops a comprehensive work plan (04/03).  Completed.  CDSS identified legislative and regulatory changes (05/03).  Completed. No statutory changes are needed at this time. Regulations will be needed, and the process for developing regulations specific to the new O & A System was initiated. The process for completing the regulation package will be from six months to one year, which provides for adequate time for public input.  CDSS convene workgroups to develop tools and instruments for C-CFSR. Workgroups will include CDSS staff, and interested stakeholders from the AB 636 Workgroup. Workgroups will develop the following tools and instruments (06/03-08/03):  Manual for C-CFSR  County Self-Assessment  Performance Baselines and Performance Standards  Peer Quality Case Reviews  Interviews and Surveys  County SIP,  Quarterly Management Reports,  Post-SIP Approval and Monitoring Process  The CDSS released the implementing All County Letter (ACL) to begin the new Outcome and Accountability System. The initial ACL, # 04-05, released February 3, 2004, serves as the beginning of an overall manual, which when complete will include all elements of the system. County Self Assessment instructions and tools are contained in the ACL.
		3 CDSS develop an ongoing County review schedule for after the

Systemic Factor 3, Item 31 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		initial review cycle. (CWS and Probation) (06/03).  ✓ A draft plan for rolling out the system into a tri-annual review schedule has been developed. Due to the nature of the new outcomes-based system, specific counties will not be identified for their PQCR until after the county self assessments have been completed and reviewed by CDSS. The counties will then be prioritized based upon areas needing improvement with safety factors receiving preference.  CDSS and Chief Probation Officers of California (CPOC) develop a proposal for better accessing data for Probation cases (06/03).  ✓ Completed 9/03. CDSS and CPOC developed a data collection instrument that will be utilized on a monthly basis.  ✓ The Department's research staff has reviewed the data collection instrument. The CDSS continues to develop process and procedures for placing instrument on-line and creating a link from Probation to CDSS.  ✓ CDSS continues to work toward completion of the data collection instrument to be utilized by county Probation Departments. Within the last quarter the process slowed until consensus between the Chief Probation Officer's Association and CDSS could be reached regarding definitions. Work is expected to be completed and an instruction issued to Probation Departments on the new data collection system within the next quarter.
		CDSS will identify CDSS staff training needs, identify trainers, develop and conduct CDSS staff training on how to conduct the review (07/03).  Completed. Training needs identified and training conducted.

Systemic Factor 3, Item 31 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		CDSS will conduct training on data management and analysis (08/03).  ✓ Completed. CDSS-RADD provided Operations Bureau staff with preliminary data analysis training. The Northern Regional training Academy and CalsWEC developed a training entitled "Using Data to Improve Agency Performance" that was delivered to 105 participants on September 26, 2003 in Davis; October 10, 2003 in Chico; October 31, 2003 in Redding; and on November 14, 2003 in Eureka.  CDSS provides information to Counties through All County Letters/All County Informing Notices (08/03).  ✓ Completed. See task # 2 above.  CDSS identify CWS/CMS enhancements (08/03).  ✓ Completed. Enhancements have been identified. CDSS has initiated a process to identify the fiscal impact of changes and obtain approvals from state and federal control agencies for their implementation. This will be an on-going and evolving process.  CDSS plan County training: sites, (standardized materials, staffing, invitation letters, schedule (09/03).  Completed. Training on the new Outcomes and Accountability System (AB 636) was offered to all counties. The AB 636 training activities were approached on a regional basis using a variety of delivery methods throughout the state as follows:  Northern (RTA)  The Northern Regional Training Academy provided Solution Focused Training on the Self Assessment Process (AB 636) in eight training locations; Eureka, Redding,
		Stockton, Chico, Ukiah, Davis, Auburn and Sacramento.

Systemic Factor 3, Item 31 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
	Completion	There were a total of 172 participants representing 24 northern counties trained.
		Bay Area (RTA) The Bay Area Training Academy provided two training sessions in March 2004 for counties in their Southern and Northern regions. An individualized half day training session is scheduled for Contra Costa county. Various Child Welfare staff and community partners will also receive the half day training in the future.
		Central (RTA) The Central Regional Training Academy conducted AB 636 Roundtables in nine counties with 26 attendees participating. Training included the exchange of information and materials through the use of an email tree. Individual county data training is also available to counties upon request. The Central RTA is scheduled to provide solution focused training to two counties and their community partners.
		Southern (RTA) The Southern RTA held an AB 636 Southern region meeting on March 8, 2004. Training representatives from Riverside, Los Angeles, Orange, San Diego, Imperial and San Bernardino counties participated in the meeting. The gathering of these counties will be a monthly, ongoing activity to address issues and solutions on AB 636 related topics. Ongoing discussion topics will include; utilization of County Self Assessment teams, engaging staff and community partners, data sources, workload, and fairness and equity.  CDSS test and complete tools and instruments (09/03).

Systemic Factor 3, Item 31 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	<ul> <li>☑ Update: Quarterly Outcome and Accountability County Data Reports were released to CWS agencies in January and April 2004. In March 2004, the Peer Quality Case Review Process was tested in San Bernardino County. Riverside County has also completed the testing of the PQCR instruments.</li> <li>☑ Los Angeles County is testing the PQCR instruments in each of its service areas. They have completed testing on DCFS cases, and Los Angeles County Probation staff participated in the case reviews. The County is in the process of reviewing probation cases, and DCFS staff is participating in those reviews.</li> <li>☑ The PQCR subcommittee will reconvene soon to discuss lessons learned from the pilot reviews and identify necessary modifications for the instruments.</li> </ul>
CDSS will train counties on the C-CFSR	06/05	CDSS will train county supervisors and case workers on: (1) using the C-CFSR Manual, (2) conducting the Self-Assessment and SIP, using the tools, (3) conducting the PQCR and using the tool, and (4) conducting the interviews and surveys. CDSS will begin training in regional sites in 9/03. (01/04)  Supervisors have been trained on the C-CFSR, on using data and on writing their Self Assessment. In March and April 2004, the SIP User's Guide and Template were developed and training was provided by the Regional Training Academies to counties.  Training for the drafting of the SIP and PQCR will follow soon. See above tasks.  Fourteen counties submitted draft copies of their Self Assessments to CDSS for review and were provided technical assistance.  27 counties received technical assistance via CDSS' email through the webpage, and technical assistance

Systemic Factor 3, Item 31 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
CDSS completes 1 ½ years of 1 <sup>st</sup> C-CFSR 3 year cycle	06/05 Co./Dates 1-3: 09/04 4-7: 12/04 8-11: 03/05 12-15: 06/05	was also provided by phone.  CDSS will continue to train counties through the life of the PIP. (06/05)  ☑ No report due this quarter.  CDSS commences the first 3-year cycle (1/04).  ☑ Quarterly Outcome and Accountability County Data Reports were released to CWS agencies in January and in April 2004. Counties are drafting their initial self-assessments. All county self-assessments were due by June 2004, and all SIPs are due by September 30, 2004. Due to the nature of the new outcomes-based system, specific counties will not be identified for their PQCR until after the county self assessments have been completed and received by CDSS.  ☑ Update: 54 counties have submitted their county Self Assessment. The four remaining counties requested extensions and they were granted. Three counties will submit in July, and one will submit in August.  ☑ The Self Assessments are currently being reviewed initially to determine if all required elements have been included. Counties will be contacted for further information or clarification regarding the contents of the Self Assessment as necessary.  ☑ The Self Assessments will then be reviewed to identify performance levels; analysis of performance; strengths and needs of the county; and strategies used or needed to maintain or to improve performance. Additionally, this review of the Self Assessment will be used to identify the outcomes the county will focus on to improve performance via the SIP, as well as identify areas to be explored during the PQCR.
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Systemic Factor 3, Item 31 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		Counties will conduct their initial self-assessments and SIPs on a flow basis. All county self-assessments will be complete by 06/04, and all SIPs will be complete by September 30 (09/04).  No report due this quarter.
		CDSS will conduct a PQCR for 15 counties (between 3 and 4 counties each quarter). During the initial review cycle, due to constraints around implementation, approximately 2/3 of counties will have to submit the SIP without having first undergone a PQCR In these counties, the PQCR will follow later in the first cycle. Counties will be selected to undertake a full review during the initial cycle based on the assessment of measured outcomes provided by the CDSS. (06/05)  No report due this quarter. (Note-For ongoing 3 yr review cycles, CDSS will conduct a PQCR in approximately 15-20 counties annually).
Program Contact: Wes Beers		

Modified 7/29/2004

Systemic Factor 4, Item 32

Improvement Goal: We will develop a common core curriculum	June 30, 2005:
for all new child welfare workers and supervisors that is delivered	
by all training entities statewide.	
Frequency of Measurement: Progress will be tracked quarterly	Quarterly Progress:
	September 2003:
	December 2003:
	March 2004:
	June 2004: See tasks reported below
	September 2004:
	Dec 2004:
	March 2005:
	June 2005:
Determination of Goal Achievement: This goal will be achieved	Date Improvement Goal Achieved:
when a common core curriculum is implemented in every county	·
to train all new child welfare workers and child welfare/probation	Date all Action Steps completed:
supervisors	' '
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Systemic Factor 4, Item 32	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completio	
	n	
Action Step #1: The CDSS will use the C-	CFSR county sel	f-assessment and System Improvement Planning processes to
determine how initial and on-going training	is provided in the	e counties. (Cross-reference to Systemic Factor 4, Item 33)
CDSS will identify training concerns	06/04	CDSS will convene and support a statewide training task force that
and/or disparities and make		includes state staff, county staff and training staff. (06/03)
recommendations for improving training		☑ Completed 6/03. CDSS, in partnership with the California
across the State, including the		Social Work Education Center (CalSWEC), convened the
development of a common core		Statewide Training and Education Committee (STEC) on
curriculum for new workers and		June 6, 2003. Membership includes representatives from
supervisors		state, county, educational institutions, the Regional Training
,		Academies, Tribal/Tribal Organizations and agencies

Systemic Factor 4, Item 32 Action Steps/Benchmarks	Projected Dates of Completio	Tasks
		involved in the initial and ongoing training of social workers.  This quarter the STEC met in May and June to work on the development of the core curriculum.  CDSS, in consultation with the statewide training task force, will identify on-going training data for counties to include in the C-CFSR county self-assessment and develop an outline for counties to report the data. (10/03)  In order to assess the baseline level of training, CalSWEC surveyed counties. The survey has been completed. This quarter the STEC met in May and June to identify decision points and draft recommendations to present at the July STEC meeting.  1. CDSS will provide the counties, upon request, by telephone and e-mail, with technical assistance to resolve policy questions related to training data (12/03)  No technical assistance will be required because of the baseline survey strategy. Technical assistance for the surveys was provided by CalSWEC.  CalSWEC and the RTAs will provide technical assistance to counties regarding the collection and reporting of the data (12/03)  Technical assistance for the surveys was provided by CalSWEC.  2. The training task force will analyze the training data submitted by the counties in the C-CFSR, and the recommendations from California's Stakeholders Workforce Preparation and Support Group; and make recommendations to support the development of a standardized training program, including a common core curriculum, for new workers and supervisors (06/04)  STEC is in the process of finalizing and approving the competencies and learning objectives, and will submit them to CWDA Children's Committee and the CalSWEC

Systemic Factor 4, Item 32	Projected	Tasks		
Action Steps/Benchmarks	Dates of	Tusks		
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	n			
		Board shortly.		
CDSS will assess effectiveness of	12/04	In consultation with CalSWEC, CDSS will develop a common		
training.		framework for assessing the effectiveness of training that is aligned		
		with the federal outcomes (12/04)		
		☑ No report due this guarter.		
		·		
CDSS will monitor state training program.	06/05	CDSS will report quarterly on the completion of these tasks and TA		
		provided (09/03, 12/03, 03/04, 06/04, 09/04, 12/04, 03/05,06/05)		
		☑ See tasks above.		
	_			
	Action Step # 2: The CDSS will work with counties, the California Social Work Education Center (CalSWEC) and the Regional			
		cies for child welfare workers and supervisors with the goal of		
		contracts with the regional training academies include provisions		
	requiring the academies to develop common core curricula to ensure training in comprehensive family needs assessments, including			
	assessing educational and mental health needs of all children both in-home and out-of-home, and that training is consistent			
	statewide. (Cross-reference to Permanency Outcome 1, Item 9)  Status reported in Permanency Outcome 1, Item 9			
		fare and probation supervisors on good case planning practice, including		
		ed to visit with parents when such visits are part of the plan;		
		ng all in-home children's educational needs and assessing all in-home		
		ency Outcome 1, Item 9; Well-Being Outcome 1, Items 17, 18 & 20; Well-		
Being Outcome 2, Item 21; Well-Being Outcome 3, Item 23; Systemic Factor 2 Items 25 & 28)				
Status reported in Permanency Outcome 1, Item 9				
Action Step #4: The CDSS will work with the regional training academies to ensure that child welfare managers and supervisors				
. , ,	receive priority training, using standardized curricula, on evidence-based techniques for mentoring new and seasoned staff.			
CDSS will implement a mentoring	06/05	CDSS will include the role of the supervisor as mentor as a		
component into supervisor training.		component of the early training on new initiatives that will be		
		required to be provided to all supervisors (12/03)		
		✓ Completed. The role of the supervisor as mentor has been		
		included as part of the training on new initiatives. In addition,		

Systemic Factor 4, Item 32 Action Steps/Benchmarks	Projected Dates of Completio n	Tasks
		CDSS is doing an evaluation of two mentoring training components to determine if one of them would be beneficial to include in supervisor training.  1. CalSWEC and the RTAs will utilize the results of the evaluation of the models of mentoring to develop a mentoring component which will be included in the supervisory common core curriculum (09/04)  ☑ No report due this quarter.
CDSS will monitor the implementation of training for supervisors on their role as mentors.	06/05	CDSS will report quarterly on the achievement of these tasks, including the number of supervisors receiving the training. (12/04, 03/05, 06/05)  ☑ No report due this quarter.
		nter for Family Focused Practice to ensure that relevant probation officers ing concurrent planning, and visitation requirements and the TPR process
The existing curriculum for probation officers will be enhanced and updated.	09/03	CDSS will facilitate activities between the Center for Family Focused Practice and the Chief Probation Officers of California (CPOC) to update and enhance the existing curriculum to include concurrent planning and visitation requirements and TPR. (09/03)  Completed. The Resource Center for Family-Focused Practice (RCFFP) established an advisory committee with CPOC, CDSS, and County CWS to analyze and prioritize the training needs assessment. The RCFFP is developing a distance learning strategy to address Termination of Parental Rights, Concurrent Planning and the Adoptability of Older Youth.
CDSS will monitor the provision of technical assistance to counties to promote the application of quality case practice and development of systems of	06/04	The contract with the Center for Family Focused Practice will be modified to increase the number of days of consultation to county probation departments from 15 to 30 days (07/03)  ☐ The current contract between the Regents of the

Systemic Factor 4, Item 32 Action Steps/Benchmarks	Projected Dates of Completio n	Tasks
support to strengthen quality case practice.	University of California (The RCFFP is under UC Davis) and CDSS has been modified, and had completed the departmental review and approval process. Due to Executive Order S-4-03, this contract was put on freeze status pending an exemption from the Department of Finance on December 4, 2003. As of June 29, 2004 it had cleared the freeze exemption process and has been sent back to the State Department of General Services for final contract execution.  The contract with the Center for Family Focused Practice will be modified to increase the number of days of training for probation officers from 10 to 20 days (07/03)  The current contract between the Regents of the University of California (The RCFFP is under UC Davis) and CDSS has completed the departmental review and approval process. The contract is with the State Department of General Services for final contract execution.	
		Each quarter, at least three counties will receive consultation to prepare for practice changes consistent with the PIP and the Child Welfare Redesign (06/04)  ☑ The Los Angeles County Probation Department received consultation and training to develop family group decision making as a practice to enhance family and community involvement and good case planning.  ☑ Marin, Napa, San Francisco, and San Mateo counties received consultation to enhance their capacity to engage families, provide services to families, and provide services to youth in IV-E placement.

#### Modified 7/29/2004

Systemic Factor 4, Item 32 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completio	
CDSS will monitor the provision of training to probation officers.	n 06/05	Each quarter, 75 probation officers will receive training on child welfare requirements, including concurrent planning, visitation requirements the adoptability of older children and availability of post adoption services and financial assistance, and the TPR process (06/04).  In collaboration with the Chief Probation Officers of California Association, the Resource Center for Family-Focused Practice delivered 6 regional trainings for probation focused on case plans, Title IV-E eligibility, visitation requirements, and adoption requirements.  Over 300 officers from 56 counties received this training.  1. The Center for Family Focused Practice will provide data regarding the number of counties receiving consultation and the number of probation officers receiving training each quarter (06/04)  In Family Group Decision Making, 37 probation officers were trained; in Division 31, Title IV-E, 311 probation officers and supervisors were trained; and in Probation Accountability: Moving from Compliance to Outcomes, 139 probation supervisors and managers were trained.  CDSS will report quarterly on number of probation officers trained. (9/04, 12/04, 3/05, 6/05)  No report due this quarter.

**Action Step #6:** The CDSS will conduct focused training regarding Indian Child Welfare Act (ICWA) requirements and cultural considerations of Native American children for both county staff and tribal ICWA workers. The CDSS will measure ICWA compliance using the C-CFSR process. This training will include training for Indian tribes on their rights and responsibilities regarding intervention on Indian Child Welfare Act cases. (Cross-reference to Permanency Outcome 1, Item 9; Permanency Outcome 2, Item 14; Systemic Factor 2, Item 28; Systemic Factor 2, Item 32)

Systemic Factor 4, Item 32 Action Steps/Benchmarks	Projected Dates of Completio n	Tasks
Status reported in Permanency Outcome 1, Item 9		
Program Contact: Nina Grayson		

Modified 7/29/2004 Systemic Factor 4, Item 33

<b>Improvement Goal</b> : We will establish and implement statewide minimum requirements for the ongoing training of existing staff by June 30, 2005	June 30, 2005:
Frequency of Measurement: Progress will be tracked quarterly	Quarterly Progress:
	September 2003:
	December 2003:
	March 2004:
	June 2004: See tasks reported below
	September 2004:
	Dec 2004:
	March 2005:
	June 2005:
Determination of Goal Achievement: This goal will be achieved	Date Improvement Goal Achieved:
when statewide minimum training requirements for existing staff	
are in place.	Date all Action Steps completed:

Systemic Factor 4, Item 33 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	

Action Step 1: The CDSS will use the C-CFSR county self-assessment and System Improvement Planning processes to determine how on-going training is provided in the counties and to address gaps in ongoing training identified in the C-CFSR process. (Cross-reference to Systemic Factor 4, Item 32)

**Action Step 2:** The CDSS will establish requirements for ongoing, consistent statewide training of existing staff, with a focus on areas needing improvement as identified by the C-CFSR including comprehensive family needs assessments, and assessing the educational and mental health of all children, both in-home and out-of-home

Systemic Factor 4, Item 33 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Develop requirements for annual ongoing training	03/04	CalSWEC and CDSS will draft requirements for ongoing training in consultation with the statewide training task force (09/03)  ☑ Completed. The Statewide Training and Education Committee (STEC) will review preliminary training requirements recommendations drafted by an Ad Hoc group of county representatives and regional training academy representatives meeting on February 14, 2003, as part of the PIP development process. The STEC will continue discussions during subsequent meetings on the draft recommendations.  ☑ CDSS will use the C-CFSR county self assessment and system improvement plan (SIP) processes to determine how ongoing training is provided in the counties and to address gaps in ongoing training identified in the C-CFSR process.
CDSS will implement training requirements.	07/04	CDSS will finalize requirements for ongoing training, specifying content, number of hours, acceptable methods of training delivery, and county verification and reporting requirements and format (03/04)  ☑ This quarter, the STEC met in May and June to work on the training requirements.  CDSS will issue instructions to counties via ACL that all child welfare workers must meet the ongoing training requirements (06/04)  ☑ The ACL is in the review process, and will incorporate comments regarding the upcoming development of regulations.  CDSS will provide written technical assistance to facilitate implementation of the on-going training requirements (07/04)  ☑ No report due this quarter.

Systemic Factor 4, Item 33	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	
Monitor the implementation of ongoing training requirements.	06/05	CDSS will report quarterly on the achievement of these tasks and on the number of existing staff receiving the common curricula (09/03, 12/03, 03/04, 06/04, 09/04, 12/04, 03/05, 06/05)  ☑ This quarter, the STEC met in May and June to work on the training requirements.
Program Contact: Nina Grayson		

Modified 7/29/2004

Systemic Factor 4, Item 34

<b>Improvement Goal</b> : A standard core curriculum will be developed and used to train caregivers in all counties by June 30, 2005	June 30, 2005:
Frequency of Measurement: Progress will be tracked quarterly	Quarterly Progress:
	September 2003: December 2003: March 2004: June 2004: September 2004: Dec 2004: March 2005:
	June 2005:
<b>Determination of Goal Achievement:</b> This goal will be met when a standard core curriculum is developed and all caregivers are	Date Improvement Goal Achieved:
trained.	Date all Action Steps completed:

Systemic Factor 4, Item 34 Action Steps/Benchmarks	Projected Dates of	Tasks
Action Step 1: The CDSS will work with th	Completion le counties, commi	unity colleges, and other children's stakeholders to develop a standard
core curriculum for all caregivers. This proc		, ,
The CDSS will convene a workgroup to identify and assess caregiver training needs, existing statewide caregiver training including, training curricula and delivery systems.	09/03	CDSS and the Chancellor's Office will jointly identify members of the statewide caregivers training workgroup (09/03)  ✓ Completed 9/03. CDSS and the Chancellor's Office have identified members of the "Resource Family Training Workgroup". The first meeting of the workgroup was held on September 30, 2003, and the group began the process of developing a statewide survey to identify the current curricula being utilized by counties and community colleges to train foster parents and relative caregivers.
The CDSS, in conjunction with the workgroup, will conduct a comprehensive	12/04	The workgroup will convene to develop the statewide survey and assessment (09/03)

Systemic Factor 4, Item 34 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
statewide survey of current caregiver training programs. The survey will include information from the Chancellor's office of Community Colleges Foster and Kinship Care Education Statewide Advisory Committee, Foster Parent Associations and all counties		<ul> <li>✓ Completed. Workgroup was convened.         The workgroup will convene to assess the survey information and begin the process of developing recommendations for the standard core curriculum and other training (12/03)         ✓ Completed.         The CDSS will conduct a statewide caregiver training needs assessment. (03/04)         ✓ Completed. A meeting of the workgroup was held on February 25, 2004, and the workgroup reviewed the survey information and is in the process of analyzing it. At the April 7 meeting a preliminary draft was reviewed and discussed. The CDSS will analyze and make recommendations as to any needed changes to caregiver training. (12/04)         ✓ No report due this quarter.     </li> </ul>
Standard Core Curriculum will be implemented for all caregivers	06/05	In consultation with the workgroup, CDSS will adopt a standard core curriculum, that includes the caregiver's role in good case planning, and will develop materials and a training plan for implementation by the counties and the community colleges (06/04)  The standard core curriculum has been completed. CDSS is in the process of consulting with CWDA about piloting the core curriculum. A training plan will be developed after the pilot is completed. CDSS will utilize the Chancellor's Office Foster and Kinship Care Education Program (FKCE) and other state and national resources to support implementation of the curriculum (06/04)  CDSS has been working with the FKCE, and will continue to utilize them and other resources to support implementation of the core curriculum. A minimum of three counties/community colleges will field test the standard core curriculum and provide feedback on any needed

Systemic Factor 4, Item 34 Action Steps/Benchmarks	Projected Dates of	Tasks
	Completion	revisions (12/04)  No report due this quarter. CDSS will instruct counties via ACL that all new caregivers must be trained to the standard core curriculum beginning (03/05)  No report due this quarter CDSS will provide written technical assistance to facilitate implementation of the core curriculum (3/05)  No report due this quarter  1. In the first year of implementation, the state's goal will be to train at least 2,500 new caregivers statewide, using the new standard core curriculum. (6/05)  No report due this quarter
The CDSS will monitor the delivery of caregiver training	06/05	The CDSS will report quarterly on the achievement of these tasks and the number of caregivers trained (9/03, 12/03, 3/04, 6/04, 9/04, 12/04, 3/05, 6/05)  See task status above.
Action Step #2: Ensure that county C-CFS strengths and needs of caregiver groups in		t and System Improvement Plans include ongoing assessment of
The CDSS will provide technical assistance to help counties implement their plans	06/05	CDSS will develop instructions for counties regarding inclusion of caregiver needs in C-CFSR self-assessment and SIP processes.  (01/04)  ✓ CDSS will utilize information obtained from the county Self Assessments and caregiver surveys to take the next steps in developing further instructions for counties regarding caregiver needs.  CDSS will provide T/TA as requested by counties as they develop Self-assessments and SIPs (09/04)  ✓ No report due this quarter.
The CDSS will review and approve county plans after submittal and monitor implementation of the caregiver	06/05	CDSS will review and approve county C-CFSR SIPs and report quarterly on county implementation of caregiver component (09/04,12/04,03/05, 06/05)

Systemic Factor 4, Item 34 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
component		☑ No report due this quarter.
Program Contact: Nina Grayson		

Modified 7/29/2004

Systemic Factor 5, Item 36

<b>Improvement Goal</b> : Of counties where service gaps are identified in the C-CFSR process, 20% of the counties will have addressed at least one identified service gap by June 30, 2005.	June 30, 2005:
<b>Frequency of Measurement:</b> Progress will be tracked through the annually updated SIPs and the county C-CFSR quarterly reporting system.	C-CFSR Quarterly Data:
	March 2004  June 2004: See tasks reported below. September 2004:
	Dec 2004:  March 2005:  June 2005:
<b>Determination of Goal Achievement:</b> The goal will be achieved when 20% of the counties have addressed at least one identified service gap by June 30, 2005.	Date Improvement Goal Achieved:  Date all Action Steps completed:
301 1100 gap 2) sano 30, 2000.	Date an Action Grope Completed.

Action Steps/Benchmarks	Dates of	
	Completion	

Action Step 1: The CDSS will develop and implement a framework for a differential response system as part of the CWS Redesign process. (Cross-reference to; Safety Outcome 1, Item 2a; Safety Outcome 1, Items 3 &4; Well-Being Outcome 1, Item 17) Status reported in Safety Outcome 1, Item 2a

Action Step #2: Each county, using the C-CFSR system, will identify its service gaps for youth, Native American children, and African American children, and develop county system improvement plans to address those gaps. This process also will include gap analysis for services needed to prevent removal and include steps to reduce those gaps(Cross-reference to Systemic Factor 5, Item 37)

Systemic Factor 5, Item 36 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
All county Self Assessments will be complete by 06/04.	06/04	Counties will identify strengths and/or weaknesses of their service array in each of the Self Assessments. The CDSS will review and approve county Self Assessment plans. (06/04)  County Self Assessments were due to CDSS by June 30, 2004. As of this date, CDSS has received 54 county Self Assessments. These Self Assessments are currently being reviewed. (See Item 31 for more detail.)
All county SIPs will be complete by 09/04.	09/04	CDSS will compile the promising practices deployed in high performing counties as identified in their Self-Assessments. (07/04)  No report due this quarter. CDSS will provide technical assistance to assist high priority counties with the development and implementation of the strategies to address service needs in their SIPs, including the need for increasing specific services. TA will be based on promising practices learned through the Self-Assessments of high performing counties. (07/04-09/04)  No report due this quarter.

#### Modified 7/29/2004

Systemic Factor 5, Item 36	Projected	Tasks
Action Steps/Benchmarks	Dates of Completion	
CDSS will monitor and document county progress in transferring promising practices	06/05	High priority counties will include in their SIPs, actions to address service gaps for counties, as well as recommendations for the Federal and State governments regarding resource issues. (08/04)  No report due this quarter. CDSS will know when service gaps are addressed through the annually updated SIP and the quarterly C-CFSR reporting of progress on increased service capacity in accordance with the SIP defined targets. (09/04, 12/04, 03/05, 06/05)  No report due this quarter.  1.  and mental health services, and educational needs included in
		the C-CFSR Matrix, #5 and 6. (03/04, 06/04, 09/04, 12/04, 03/05, 06/05)  ☑ Activity for this quarter continues to focus on
		improving data integrity related to safety and permanency outcomes. Development of well being indicators is continuing, and is being targeted for completion for fall of 2004.

Action Step #3: The CDSS will sponsor a Family Strengths Training Institute between the State, counties and interested stakeholders which will cover programs, policies, and current and pending legislation in child welfare, including the Independent Living Program, the Indian Child Welfare Act, Wraparound Services, culturally appropriate community based services and other initiatives. This Institute provides an opportunity to update and exchange information about promising practices among managers and staff from child welfare services, juvenile probation, and community based organizations. (Cross-reference to Systemic Factor 5, Item 37)

Systemic Factor 5, Item 36 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Training Institutes will be held, and participant evaluations will be conducted of workshops, training tracks and the overall institutes to determine the effectiveness of the training and information exchange.	10/03	Completed. The Family Strengths Training Institute was held October 27-28, 2003 in Sacramento, CA. Over 80 workshops were presented and approximately 750 people attended the institute. In addition to the two day institute, a special Family Violence Response Team Symposium was offered on October 29 for those professionals interested in creating and developing collaborative family violence response teams. The evaluations for the institute were overwhelmingly positive. The attendees appreciated the variety of workshops, the abundant resource material, the opportunity for networking with their peers and the overall organization of the institute.
Action Step #4: CHHS will work with CDSS, California Department of Mental Health (DMH), the California Department of Alcohol and Drug Programs (ADP), Department of Health Services (DHS), Department of Developmental Services (DDS), Department of Justice, California Department of Education (CDE) County Welfare Directors Association (CWDA), Chief Probation Officers of California (CPOC), and the State First Five Commission to ensure that children and families in the California child welfare services system receive the appropriate priority for services across systems. In addition, as part of the C-CFSR county Self-Assessment process, the state will review and approve the county plans and use this information to identify and remove any systemic barriers identified by counties. (Cross-reference to Safety Outcome 1, Item 2A; Permanency Outcome 1, Item 5; Well-Being Outcome 1, Item 17) Status reported in Safety Outcome 1, Item 2A		
<b>Action Step #5:</b> The CDSS will create a clearinghouse to disseminate information to counties and provide technical assistance (see glossary) to help implement promising and evidence-based practices.		
A Request for Proposal (RFP) for an Evidence-Based Practice Clearinghouse will be issued.	06/03	☑ Completed. Update: The RFP was issued and was awarded 1/04 to San Diego Children's Hospital. The planning phase has commenced. It is anticipated that the advisory group will convene by September 30, 2004, provided approval for the grant has been received.
An Evidence-Based Practice Clearinghouse and Advisory Body will be developed	09/04	☑ No report due this quarter.
Program Contact: Action Steps 1 & 5: Eileen Carroll; Action Steps # 2, 3 & 4: Nina Grayson		

Modified 7/29/2004

Systemic Factor 5, Item 37

Improvement Goal: Of counties where improvement is needed, as identified in the C-CFSR process, for (1) service array for youth and Native American and African American children, and (2) case plans are generic and lack an individualized approach, 20% of the counties will have addressed at least one identified service gap by June 30, 2005.	June 30, 2005:
Frequency of Measurement: Progress will be tracked using the quarterly C-CFSR reports and completion of action steps	C-CFSR Quarterly Data:
	March 2004:  June 2004: See tasks reported below. September 2004: Dec 2004: March 2005: June 2005:
<b>Determination of Goal Achievement:</b> The goal will be achieved when 20% of the counties have addressed at least one identified service gap in individualized case planning by June 30, 2005.	Date Improvement Goal Achieved:  Date all Action Steps completed:

Systemic Factor 5, Item 37 Projected Action Steps/Benchmarks Dates of Completion	Tasks
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**Action Step 1**: The CDSS, through the CWS Redesign, will begin developing and implementing a statewide comprehensive assessment approach to safety and well being that includes safety, risk, protective capacity and comprehensive family assessment approaches throughout the life of the case. (Cross-reference to Safety Outcome 1, Item 2A & 2B; Safety Outcome 2, Items 3 & 4; Permanency Outcome 1, Item 5; Well-Being Outcome 1, Item 20) Status reported in Safety Outcome 1, Item 2A

#### Modified 7/29/2004

Systemic Factor 5, Item 37	Projected	Tasks
Action Steps/Benchmarks	Dates of	
	Completion	

Action Step #2: The CDSS will work with counties to ensure that they integrate issues of fairness and equity toward racial or ethnic groups into all decisions made by the child welfare service system. This process will include ongoing technical assistance to the counties on issues such as cultural competence, intake processes, services designed to prevent entry into foster care, and foster parent recruitment. (Cross-reference to Permanency Outcome 1, Item 9; Well-Being Outcome 1, Item 17; Systemic Factor 2, Item 28; Systemic Factor 7, Item 44)

Status reported in Permanency Outcome 1, Item 9

Action Step #3: Each county, using the C-CFSR system, will identify its service gaps for youth, Native American children, and African American children, and develop county system improvement plans to address those gaps. This process also will include gap analysis for services needed to prevent removal and include steps to reduce those gaps (Cross-reference to Systemic Factor 5, Item 36)

Status reported in Systemic Factor 5, Item 36

**Action Step #4:** The CDSS will sponsor a Family Strengths Training Institute between the State, counties and interested stakeholders which will cover programs, policies, and current and pending legislation in child welfare, including the Independent Living Program, the Indian Child Welfare Act, Wraparound Services, culturally appropriate community based services and other initiatives. This Institute provides an opportunity to update and exchange information about promising practices among managers and staff from child welfare services, juvenile probation, and community based organizations. (Cross-reference to Systemic Factor 5, Item 36)

Status reported in Systemic Factor 5, Item 36

**Action Step #5:** The CDSS will work with the National Resource Center on Foster Care and Permanency Planning and/or Special Needs Adoptions around issues of recruitment of foster parents for older youth and to represent the ethnic and racial diversity of children in care. (Cross-reference to Safety Outcome 1, Item 2b; Permanency Outcome 1, Item 9)

Status reported in Safety Outcome 1, Item 2b

Program Contact: Action Steps 1 & 2: Eileen Carroll; Action Steps # 3 & 4: Nina Grayson; Action Step #5: Pat Aguiar

Modified 7/29/2004

Systemic Factor 7, Item 42

Improvement Goal: The State will ensure that all State/County licensing and approving staff are trained on and apply the same licensing/approval standards to all foster family homes.	June 30, 2005:
Frequency of Measurement: CDSS will track the delivery of statewide training of staff performing relative approvals and	Quarterly Progress:
licensing to ensure consistency and accuracy	September 2003:
	December 2003:
	March 2004:
	June 2004: See tasks reported below.
	September 2004:
	Dec 2004:
	March 2005:
	June 2005
<b>Determination of Goal Achievement:</b> County and state staff receive consistent training and all action steps are complete.	Date Improvement Goal Achieved:
	Date all Action Steps completed:

Systemic Factor 7, Item 42 Action Steps/Benchmarks	Projected Dates of Completion	Tasks	
Action Step 1: The State has instituted a for	Action Step 1: The State has instituted a formal process for relative approvals.		
CDSS developed and implemented the relative approval assessment process	06/03	Developed comprehensive process including formal process to resolve correctable deficiencies, that the home can be approved with a corrective action plan put into place. (06/02)  ☑ Completed.  The CDSS will promulgate new regulations to include relative assessment/approval process. (06/03)  ☑ Completed. The regulations were approved by the State Office of Administrative Law on July 23, 2003.  CDSS issued ACLs and CFLs to provide instructions for the process until regulations are in place. Clients have a formal appeal process to resolve disputes. (08/02, 11/02, 12/02 & 06/03)	

have been reviewed online. Five counties are currer in the online review process, with seven counties remaining to be reviewed. Thirty four final county reports have been completed and mailed. One final county report is in progress, with 11 counties in the rebuttal process. Twenty seven counties have submitted corrective action plans, and 13 of the plan have been approved thus far.  Online review examines a statistically valid sample of all relative placement cases for compliance with Title IV-E regulations, and reviews for appropriate follow up on assessments and correctiv action. (01/03)  Monitoring is ongoing and as of 4/1/04, counties have been reviewed to a statistically valid sample of all children placed in relative and non-related extended family member (NREFM) homes.  Any case found to be out of compliance with Title IV-E	Systemic Factor 7, Item 42 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
county compliance with relative assessment criteria through long-term monitoring  Monitoring is ongoing, and as of 7/6/04, 46 counties have been reviewed online. Five counties are currer in the online review process, with seven counties remaining to be reviewed. Thirty four final county reports have been completed and mailed. One final county report is in progress, with 11 counties in the rebuttal process. Twenty seven counties have submitted corrective action plans, and 13 of the plan have been approved thus far. Online review examines a statistically valid sample of all relative placement cases for compliance with Title IV-E regulations, and reviews for appropriate follow up on assessments and corrective action. (01/03)  Monitoring is ongoing and as of 4/1/04, counties have been reviewed to a statistically valid sample of all children placed in relative and non-related extended family member (NREFM) homes.  Any case found to be out of compliance with Title IV-E			
address problems that surface during foster family home approand report quarterly. (10/02; 12/03; 03/03; 06/03; 09/03; 12/03; 03/04; 06/04; 09/04; 12/04; 03/05; 06/05)  ✓ All County Fiscal Letter 03/04-20 provided claim adjustment instructions to counties pertaining to ca review findings associated with the relative placements/NREFM monitoring process.  ✓ Counties continue to be identified by CDSS policy s	county compliance with relative assessment criteria through long-term	06/05	CDSS is monitoring county compliance online with relative approvals and assessments using CWS/CMS. (01/03)  ✓ Monitoring is ongoing, and as of 7/6/04, 46 counties have been reviewed online. Five counties are currently in the online review process, with seven counties remaining to be reviewed. Thirty four final county reports have been completed and mailed. One final county report is in progress, with 11 counties in the rebuttal process. Twenty seven counties have submitted corrective action plans, and 13 of the plans have been approved thus far.  Online review examines a statistically valid sample of all relative placement cases for compliance with Title IV-E regulations, and reviews for appropriate follow up on assessments and corrective action. (01/03)  ✓ Monitoring is ongoing and as of 4/1/04, counties have been reviewed to a statistically valid sample of all children placed in relative and non-related extended family member (NREFM) homes.  Any case found to be out of compliance with Title IV-E requirements will be removed from the federal claim. CDSS will address problems that surface during foster family home approvals and report quarterly. (10/02; 12/03; 03/03; 06/03; 09/03; 12/03; 03/04; 06/04; 09/04; 12/04; 03/05; 06/05)  ✓ All County Fiscal Letter 03/04-20 provided claim adjustment instructions to counties pertaining to case review findings associated with the relative

Systemic Factor 7, Item 42 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
Action Step #4: CDSS institutes a formal n	process to train all	examination of the monitoring review results both before and after any rebuttal submissions by counties.  Through this means, contractors provide technical assistance based on specific findings. (See below).  state and county foster care licensing/approval staff on applying the
same licensing/approval standards.	orocess to train air	state and county loster care needsing/approval stail on applying the
Training will be provided to all existing state and county foster care licensing/approval staff on the new licensing/approval standards for foster family homes	06/05	CDSS' Community Care Licensing completed 12 training sessions on licensing foster homes to train over 300 state and county licensing staff. (08/02)  Completed 8/02.  The CDSS contracted with subject matter experts to provide technical assistance to the Department and counties on various aspects of continuing ASFA compliance implementation, including training counties statewide related to initial assessment/approval and annual re-assessment of relative caregiver homes beginning 6/03. (06/05)  Completed 6/03. See task below for update.
Training will be provided to all newly hired state and county foster care licensing staff on the licensing/approval standards for foster family homes.	06/05	CDSS conducted 31 statewide training sessions for county staff related to the initial assessment/approval and annual reassessment of relative caregiver homes. Up to six more sessions will be offered as needed and ongoing training will be incorporated into staff training. (06/05)  ☑ Counties have been identified and are being contacted as candidates for technical assistance site visits, using the results of CDSS monitoring, as well as input from CDSS. This quarter, technical assistance was provided via site visits to 73 county administrators, managers, supervisors and line staff from 9 counties (San Francisco, Santa Clara, Contra Costa, Alameda, Riverside, San Bernardino, Marin, Sonoma, and San Mateo).  ☑ In addition, the State's contractors respond to e-mail

Systemic Factor 7, Item 42 Action Steps/Benchmarks	Projected Dates of Completion	Tasks
		questions from counties on an ongoing basis, many of which are follow-up questions after site visitations with managers and line staff. Contractors meet face to face on at least a monthly basis with CDSS to go over their findings and discuss the issues that were discovered as a result of their consultations. All responses via email concerning questions from counties are also sent to CDSS policy kin-care staff management.  CDSS will conduct at least three licensing staff training academies annually to train new staff. (09/03, 09/04)  No new licensing staff have been hired in recent months; therefore, a licensing staff training academy has not been needed since Spring 2003. As staff is hired, academies will be scheduled.
Program Contact: Action Steps 1 & 2: Pat A	Aguiar	

Modified 7/29/2004

Systemic Factor 7, Item 44

Systemic Factor 7, Item 44				
Improvement Goal: Each county will implement a state-approved			June 30, 2005:	
recruitment plan that reflects the racial and ethnic diversity of				
children in care by June 30, 2005.				
Frequency of Measurement: Measurements of progress will be				
reported through the annually updated recruitment plans as part				
of the SIPs				
Determination of Goal Achievement: The goal will be achieved			Date Improvement Goal Achieved:	
when each county has implemented a State approved recruitment				
plan that reflects the racial and ethnic diversity of children in care.		are.	Date all Action Steps completed:	
Systemic Factor 7, Item 44	Projected		Tasks	
Action Steps/Benchmarks	Dates of			
	Completion			
CDSS will develop a promising practices guide that will contain successful practices from high performing counties, such as using team review process (including parents and child as appropriate) before a child is moved to a second placement and family engagement practices to improve case planning. Additionally, the State will work to increase the number of counties, including Los Angeles County, that use the Family to Family program. (Cross-reference to Safety Outcome 1, Item 2a; Permanency Outcome 1, Item 6; Permanency Outcome 2, Item 14; Well-Being Outcome 1, Items 17, 18; Systemic Factor 2, Items 25 & 28)  Status reported in Safety Outcome 1, Item 2a				
Action Step #2: The CDSS will develop a legislative proposal to conform the currently separate statutory licensing and adoption approval processes into a consolidated home study process. This will speed up the time it takes to adopt a child and reduce the				
number of moves a child makes while in out-of home care. Upon enactment of this legislation, the CDSS will ensure that it is implemented statewide. (Cross-reference to Safety Outcome 1, 2b; Permanency Outcome 1, Items 6 & 9; Systemic Factor 2, Item 28)				
Status reported in Safety Outcome 1, Item 2b				
Action Step #3: The CDSS will issue an All County Information Notice clarifying diligent recruitment efforts and strategies for				
improving recruitment. (Cross-reference to Systemic Factor 2, Item 28)				
Status reported in Systemic Factor 2, Item 28				
Action Step #4: To the extent permissible with the Multiethnic Placement Act and other state and federal statute, we will begin				
collecting race/ethnic information on foster and adoptive parents.				

#### Modified 7/29/2004

Develop capacity to collect data	12/03	CDSS will coordinate with UC Berkeley, CDSS' Research and Development Division (RADD) and C-CFSR staff to collect data in a useable format on all caregivers and children. (12/03)  Capacity to collect data has been developed.
Collect race/ethnic information on foster and adoptive parents.	06/05	Information will be collected quarterly by county and tracked at State and county level to ensure counties are aware of unmet needs in terms of caregivers. (12/03, 03/04, 06/04, 09/04, 12/04, 03/05, 06/05)  This task is in progress. In June 2004, information regarding race/ethnic information on foster parents by county was given to the NRC, which is currently providing technical assistance to the state.
Use data to assess the effectiveness of recruitment efforts, such as comparing the race/ethnicity of foster/adoptive families with the children in care within each county	09/04	Information will be provided to counties as a part of the baseline data used to prepare their C-CFSR Self-Assessment and SIPs beginning 12/03. (09/04)  County Self Assessments have been prepared and submitted, and are currently being reviewed for recruitment information.
CDSS will monitor the counties' progress toward recruiting caregivers that reflect the racial and ethnic diversity of children in care	06/05	CDSS will track the recruitment plans in county SIP's. Data will be used to track progress quarterly. (06/04, 09/04, 12/04, 03/05, 06/05)  ✓ County Self Assessments were due by June 30, 2004, and are being reviewed. County SIPs will be completed by September 30, 2004, and will be reviewed for information on county recruitment efforts.

**Action Step #5:** As part of the C-CFSR self- assessment and planning processes, counties will identify unmet placement resource needs, including foster and adoptive parents for special needs and older children. Each county will develop a recruitment strategy as part of their plan. (Cross-reference to Permanency Outcome 1, Item 6; Systemic Factor 2, Item 28)

#### Status reported in Permanency Outcome 1, Item 6

Action Step #6: The CDSS will work with counties to ensure that they integrate issues of fairness and equity toward racial or ethnic groups, specifically African and Native American children, into all decisions made by the child welfare service system. This process will include ongoing technical assistance (see glossary) to the counties on issues such as cultural competence, intake processes and foster parent recruitment. (Cross-reference to Permanency Outcome 1, Item 9; Well-Being Outcome 1, Item 17; Systemic Factor 2, Item 28; Systemic Factor 5, Item 37)

Status reported in Permanency Outcome 1, Item 9

#### Modified 7/29/2004

**Action Step #7:** CDSS will issue a ACIN to counties to clarify existing policy and to highlight importance of seeking adoptive homes for children of all ages and special needs; and availability of AAP payments to families when child is adopted regardless of age or special needs. (Cross-reference to Permanency Outcome 1, Item 9 and Systemic Factor 4, Item 28.)

**Status reported in Permanency Outcome 1, Item 9** 

Program Contact: Action Steps 1, 2, 3, 4, 5 & 7: Pat Aguiar; Action Step 6: Eileen Carroll